

City of Meridian Environment and Solid Waste Survey

Findings Report

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2019

Submitted to the City of Meridian

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The City of Meridian Environment and Solid Waste Survey Executive Summary

Purpose and Methodology

ETC Institute administered an environment and solid waste survey for the City of Meridian during the Summer of 2019. The purpose of the survey was to evaluate the current and future state of trash collection and recycling services. The information collected will help inform City leaders about our citizen's priorities when it comes to these issues

The five-page survey, cover letter and postage paid return envelope were mailed to a random sample of households in the City of Meridian. The cover letter explained the purpose of the survey and encouraged residents to either return their survey by mail or complete the survey online. At the end of the online survey, residents were asked to enter their home address, this was done to ensure that only responses from residents who were part of the random sample were included in the final survey database.

Ten days after the surveys were mailed, ETC Institute sent emails to the households that received the survey to encourage participation. The emails contained a link to the on-line version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of Meridian, everyone who completed the survey on-line was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered on-line with the addresses that were originally selected for the random sample. If the address from a survey completed on-line did not match one of the addresses selected for the sample, the on-line survey was not counted.

A total of 532 residents completed the survey. The overall results for the sample of 532 households have a precision of at least +/-4.25% at the 95% level of confidence.

This report contains:

- An executive summary of the methodology for administering the survey and major findings,
- charts showing the overall results for most questions on the survey
- GIS Map
- Crosstabs
- tables that show the results of the random sample for each question on the survey
- a copy of the survey instrument

Satisfaction with Trash Collection and Recycling

Respondents were asked a series of questions designed to gauge their satisfaction with the trash collection and recycling.

Trash Services: Eighty-four percent (84%) of respondents indicated they were “very satisfied” or “satisfied” with their current trash services. When asked to indicate what they like most about their current trash service 68% of respondents indicated they like their collection day, 51% like their recyclable collection, and 48% indicated they like the number of collections. Forty-five percent (45%) of respondents indicated they dislike the list of accepted recyclable items.

Recycling Services: Fifty-four percent (54%) of respondents indicated they were “very satisfied” or “satisfied” with their current recycling services. When asked to indicate what they like most about their current recycling service 50% of respondents indicated they like their collection day, and 36% indicated they like the number of collections. Fifty-five percent (55%) of respondents indicated they dislike the list of accepted recyclable items.

For both trash and recycling services respondents indicated the aspect they disliked most was the list of recyclable items.

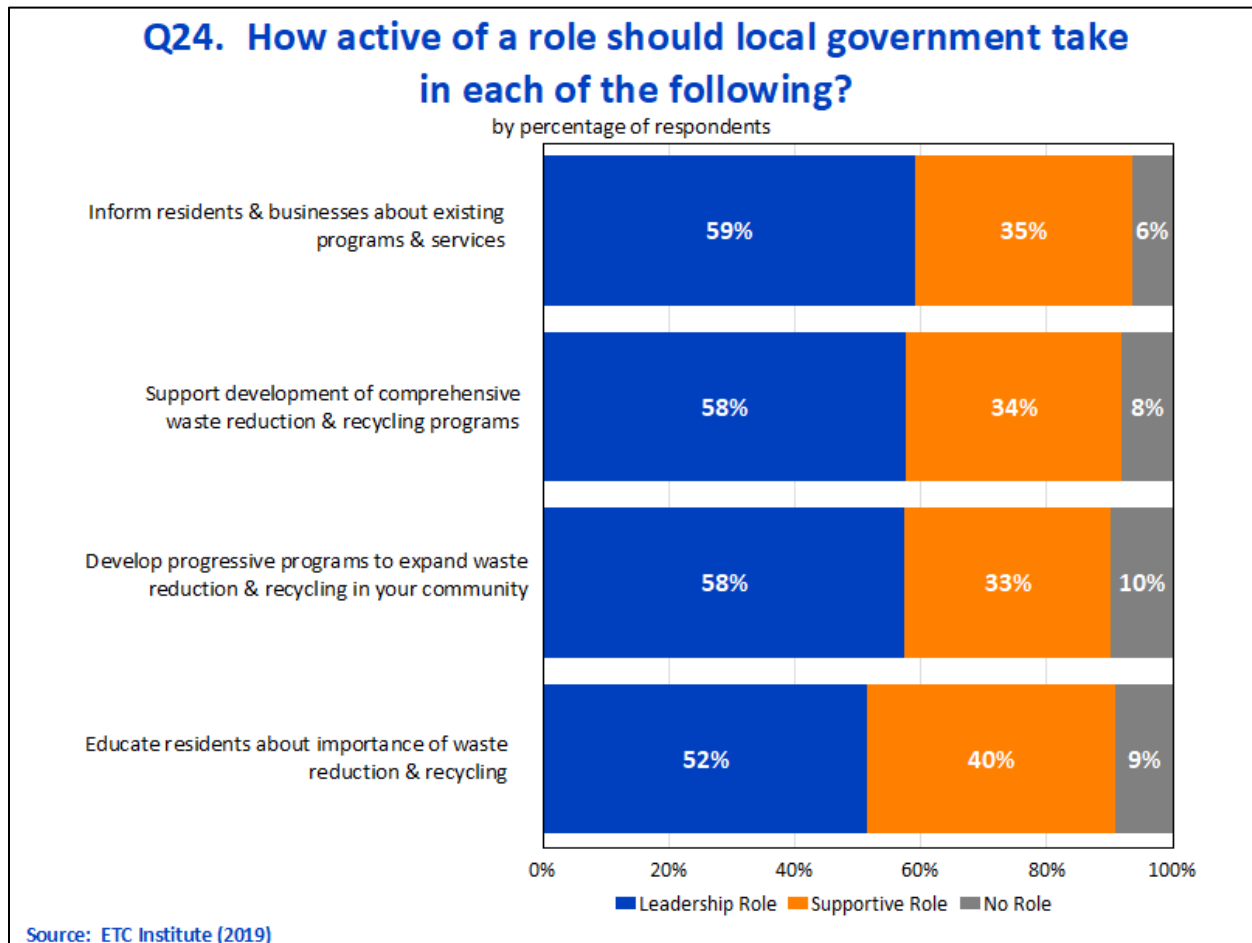
Utilization of Trash Collection and Recycling Services

Current Utilization: Most respondents (77%) indicated they use one trash cart at their residence. Sixty-four percent (64%) of respondents indicated that, on average their trash container is over half full on their designated collection day. Over three-quarters (79%) of respondents indicated their household tries to reduce the amount of trash they throw away. Most households (53%) indicated they always recycle and the number of respondents who indicated their recycling container is over half full was slightly lower at 55%. Nearly all respondents (85%) indicated they recycle to conserve landfill space.

Recycling Habits: Most respondents (68%) indicated they recycle electronic items like computers, televisions, or cell phones, 66% indicated someone from their household took materials to the recycling areas at the Transfer Station, 61% take household hazardous waste items to a collection event. Sixty-one percent (61%) of respondents indicated they would be “very willing” or “somewhat willing” to take their recyclable to a drop-off location if more locations were established for residents. Sixty-eight percent (68%) of respondents indicated they know what materials are recyclable, but not know what can be recycled was the number one reason preventing respondents from recycling more than they currently do. Most respondents appear to be informed, but those who are not appeared to recycle less.

Environmental Concerns and Future Priorities

Respondents were asked to indicate how active of a role local government should take in four different environmental initiatives. Over 90% of all respondents indicated that local government should take either a “leadership role” or “supportive role” in each of the four initiatives. Fifty-six percent (56%) of respondents indicated they believe Meridian should encourage State legislators to consider new codes to limit or ban the use of plastic bags.



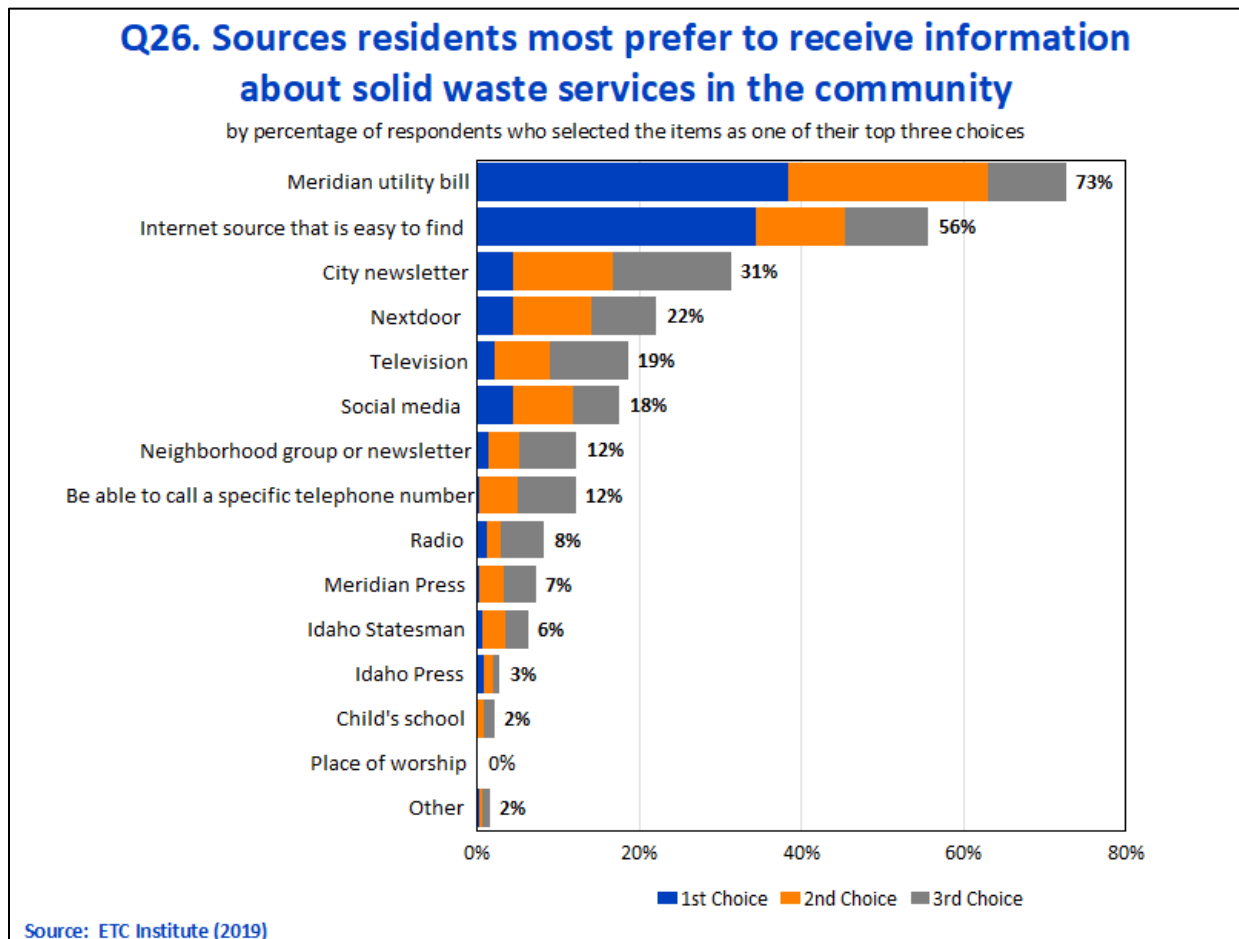
Additional Concerns and Priorities

- Eighty-one percent (81%) of respondents are “very concerned” or “concerned” about environmental topics.
- Respondents indicated air pollution (50%), pollution in waterways (47%) and long-term regional water supply (44%) as the most serious topics facing Meridian today.
- Fifty-six percent (56%) of respondents indicated that Meridian should encourage State legislators to consider new codes to limit or ban the use of single-use plastic bags.
- Reduce amount of waste sent to landfill (70%) and reduce amount of greenhouse gas emissions produced by waste are the top issues respondents indicated are “essential” or “very important” for the City to address.
- Sixty-three percent (63%) of respondents indicated that Meridian should practice sustainable efforts and energy methods in its daily operations but to keep any increased costs as minimal as possible.

Information Sources

Respondents were asked to indicate which information sources they prefer to use to learn about solid waste services in the community. Seventy-three percent (73%) percent indicated they prefer the meridian utility bill and 56% indicated they prefer an internet source that is easy to find. The percentage of residents who selected each information source as one of their top three choices is shown in the chart below. The City should work to ensure that the most preferred sources of information are easy to find, easy to understand, and are informative. Including information regarding the list of acceptable recyclable items could potentially help boost the City's already high recycling numbers.

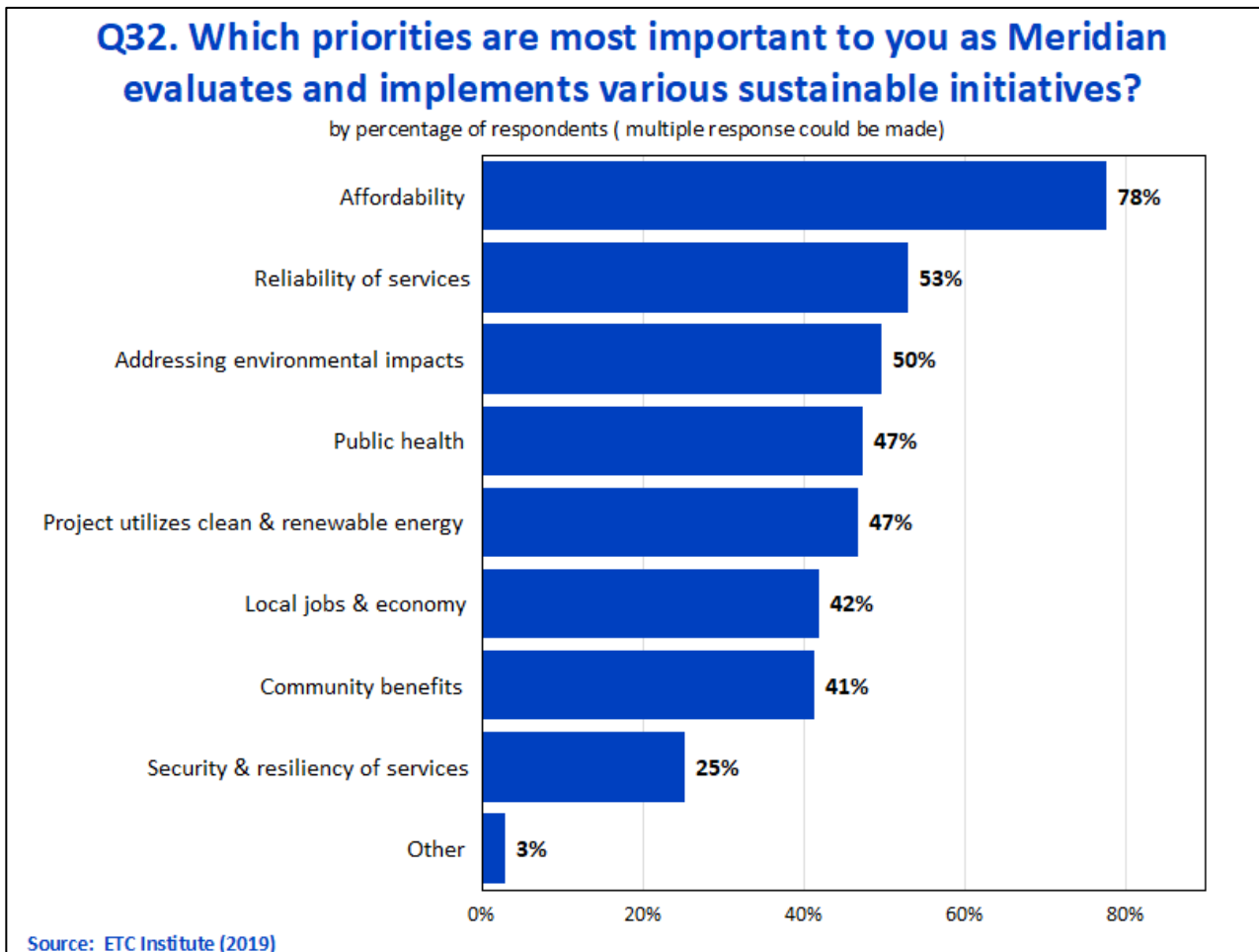
The percentage of residents who selected each information source as one of their top three choices is shown in the chart below.



Sustainable Initiatives

Over 60% of respondents indicated the City of Meridian should practice sustainable efforts and energy conservation methods daily in its operations and keep any increased costs as minimal as possible in doing so. Over 25% of respondents indicated that the City of Meridian should practice sustainable efforts and energy conservation methods daily in its operations and expand investment in infrastructure that reduces environmental impacts. The table below shows the list of priorities that are most important to residents of Meridian as the City evaluates and implements various sustainability initiatives.

The chart below shows the priorities most important to respondents.

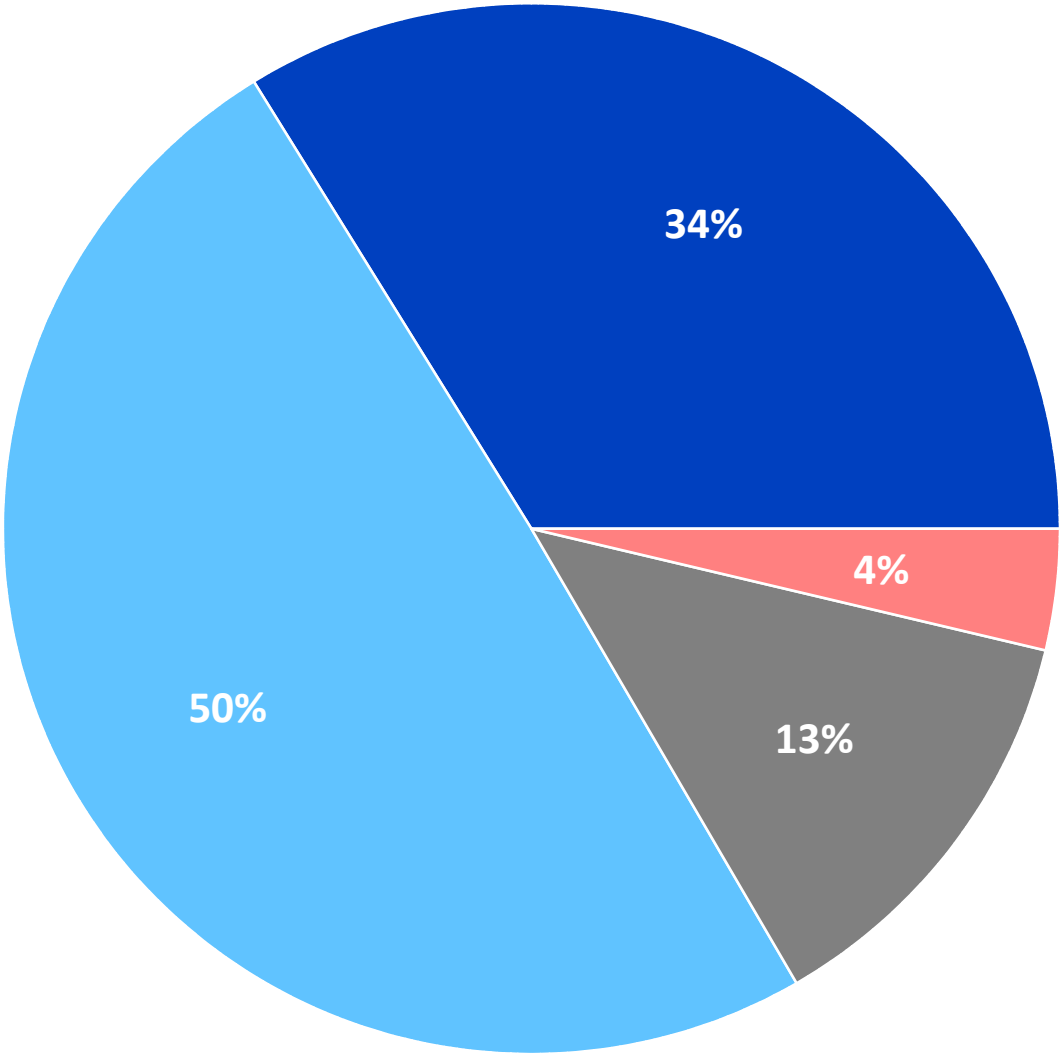


Section 1

Charts and Graphs

Q1. How satisfied are you with your current trash services?

by percentage of respondents

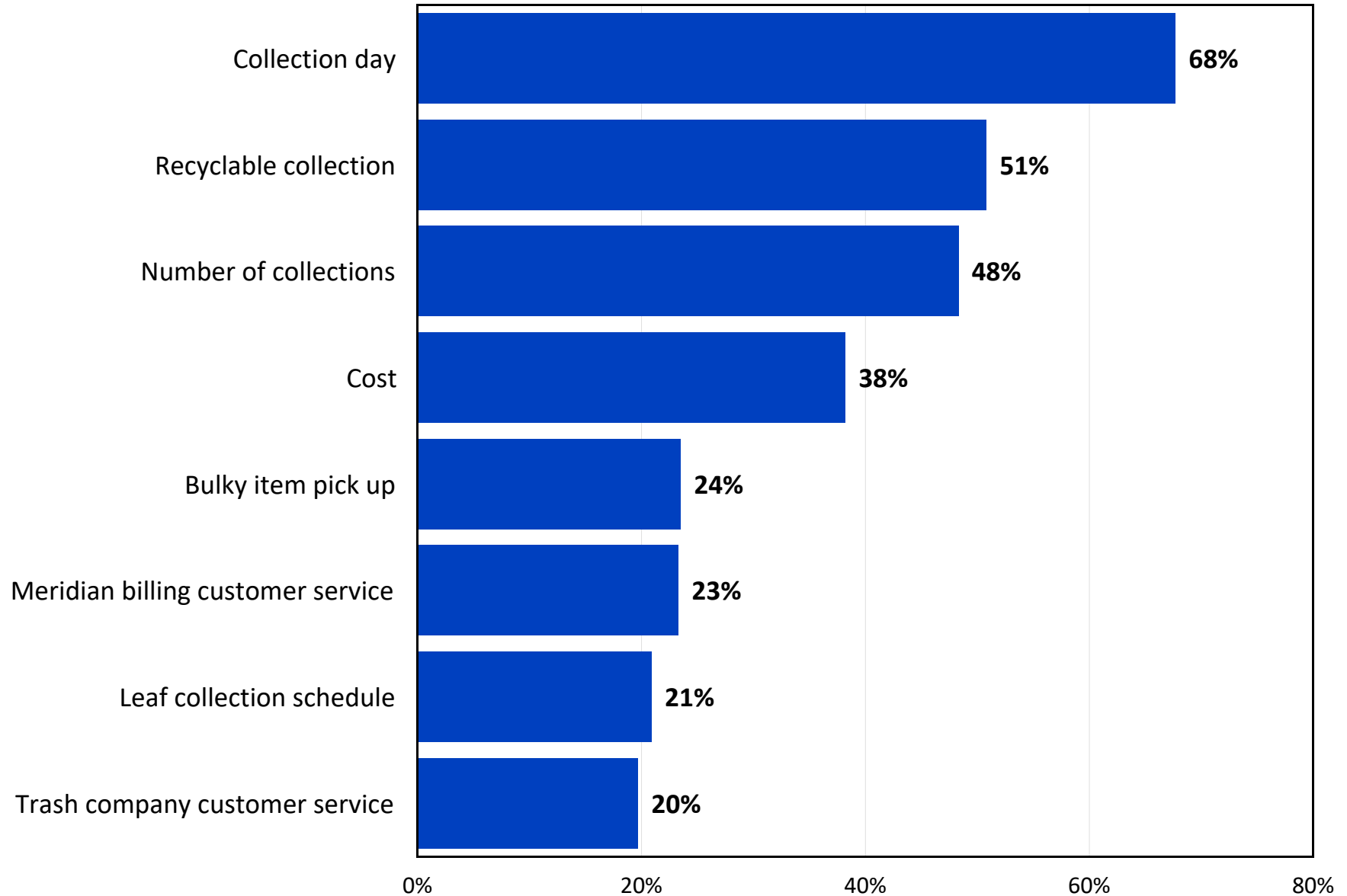


■ Very satisfied ■ Satisfied ■ Neutral ■ Dissatisfied

Source: ETC Institute (2019)

Q2. What do you like about your current trash service?

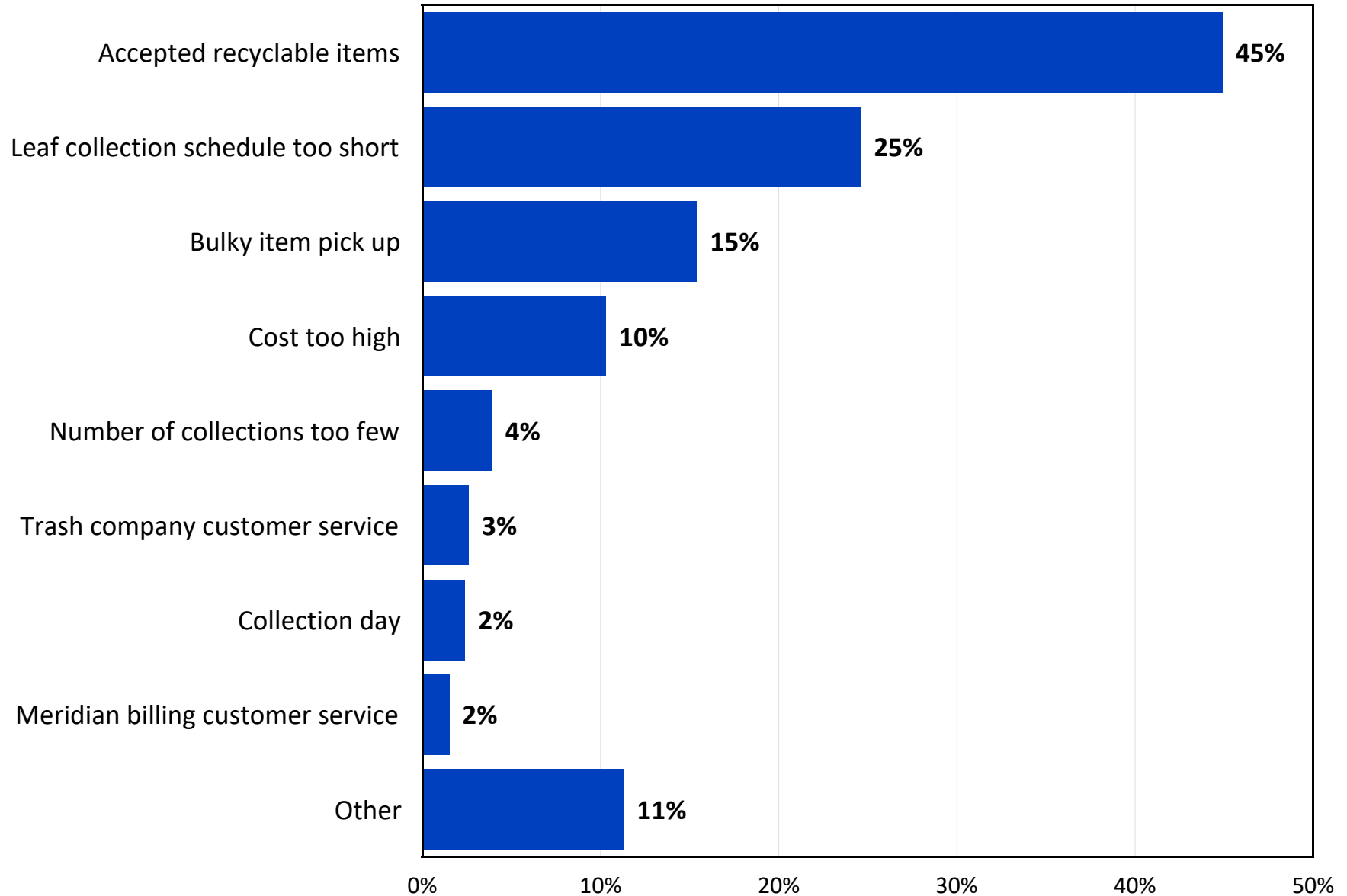
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q3. What do you dislike about your trash service?

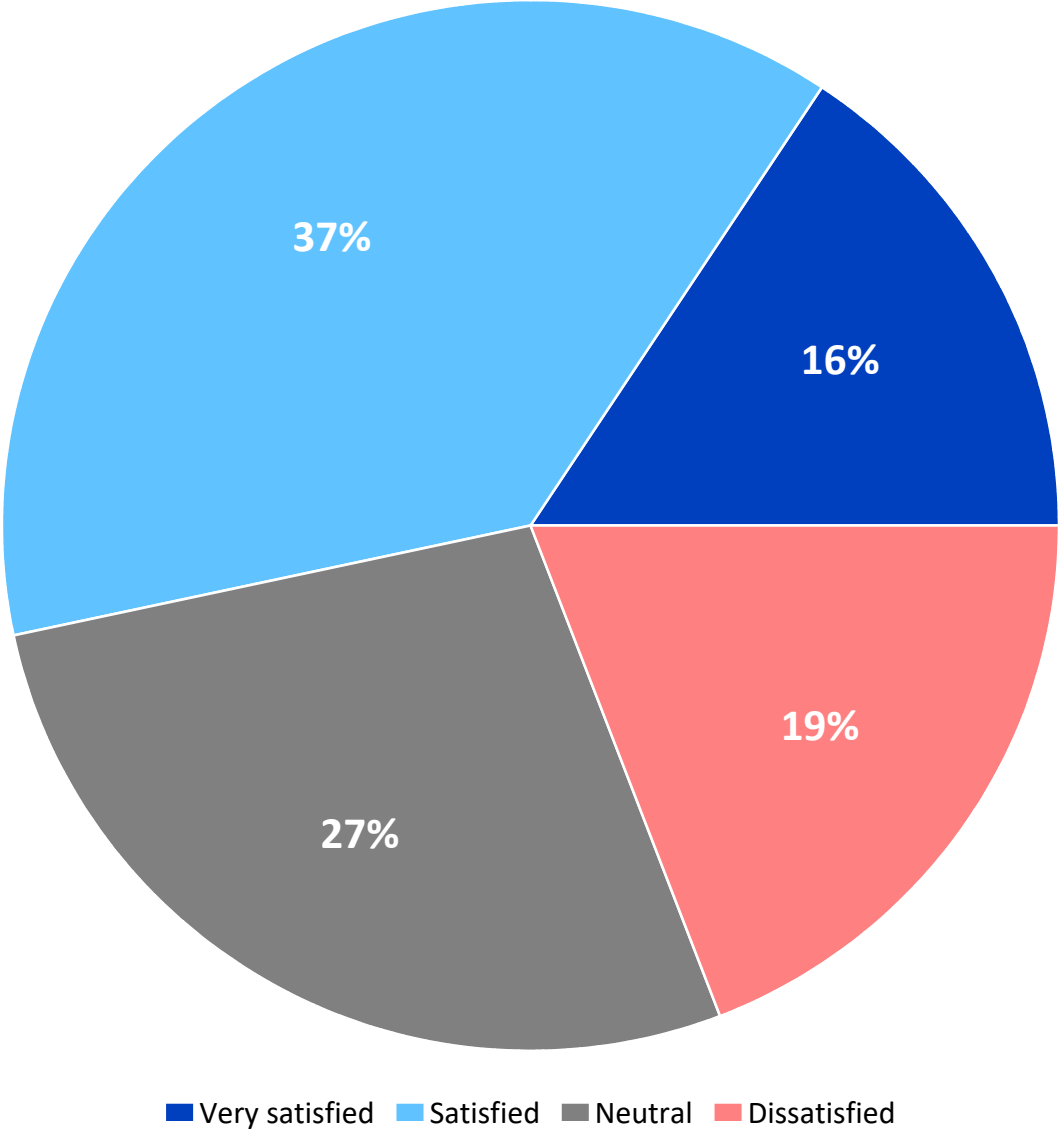
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q4. How satisfied are you with your current recycle services?

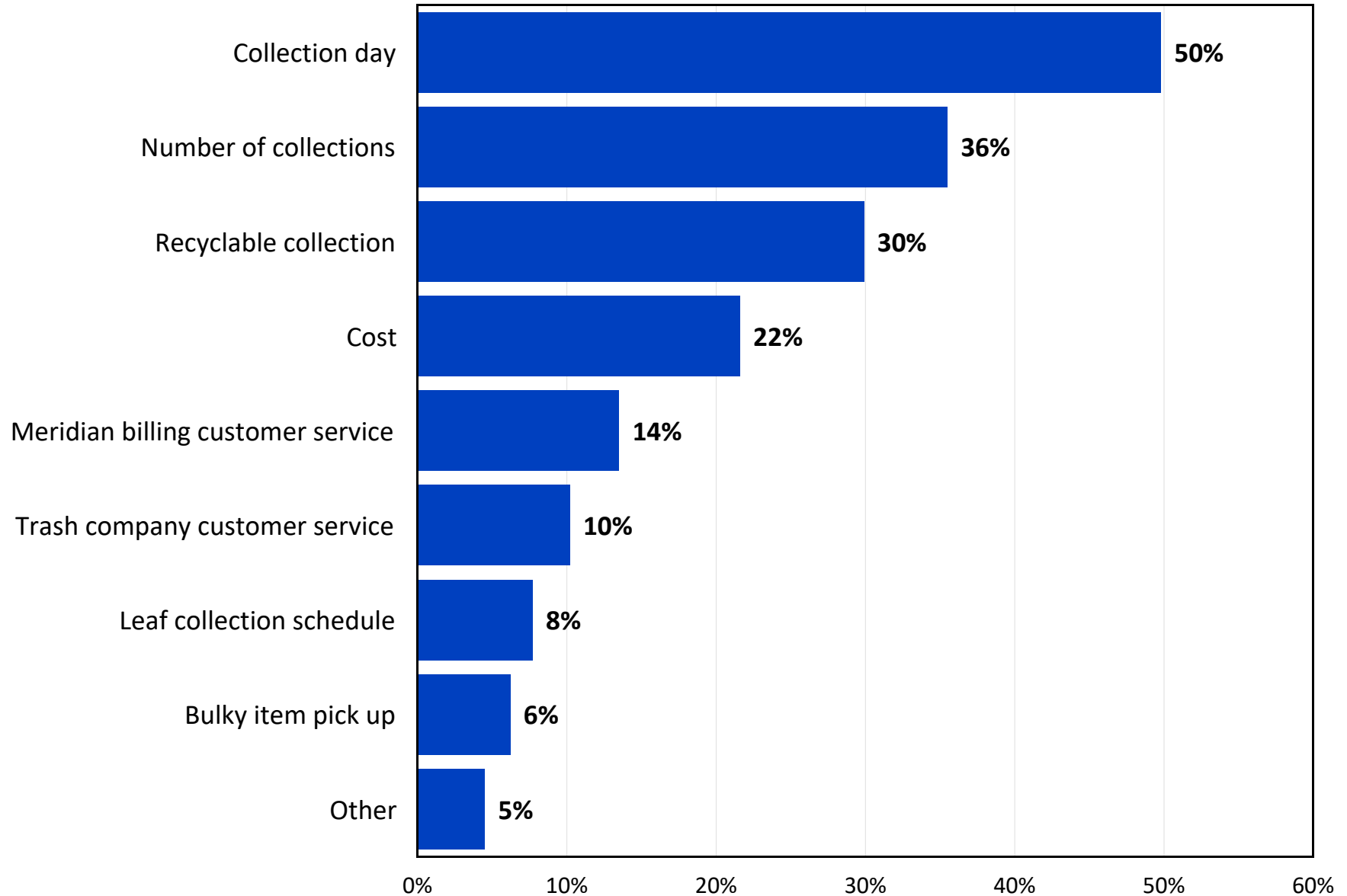
by percentage of respondents



Source: ETC Institute (2019)

Q5. What do you like about your current recycling service?

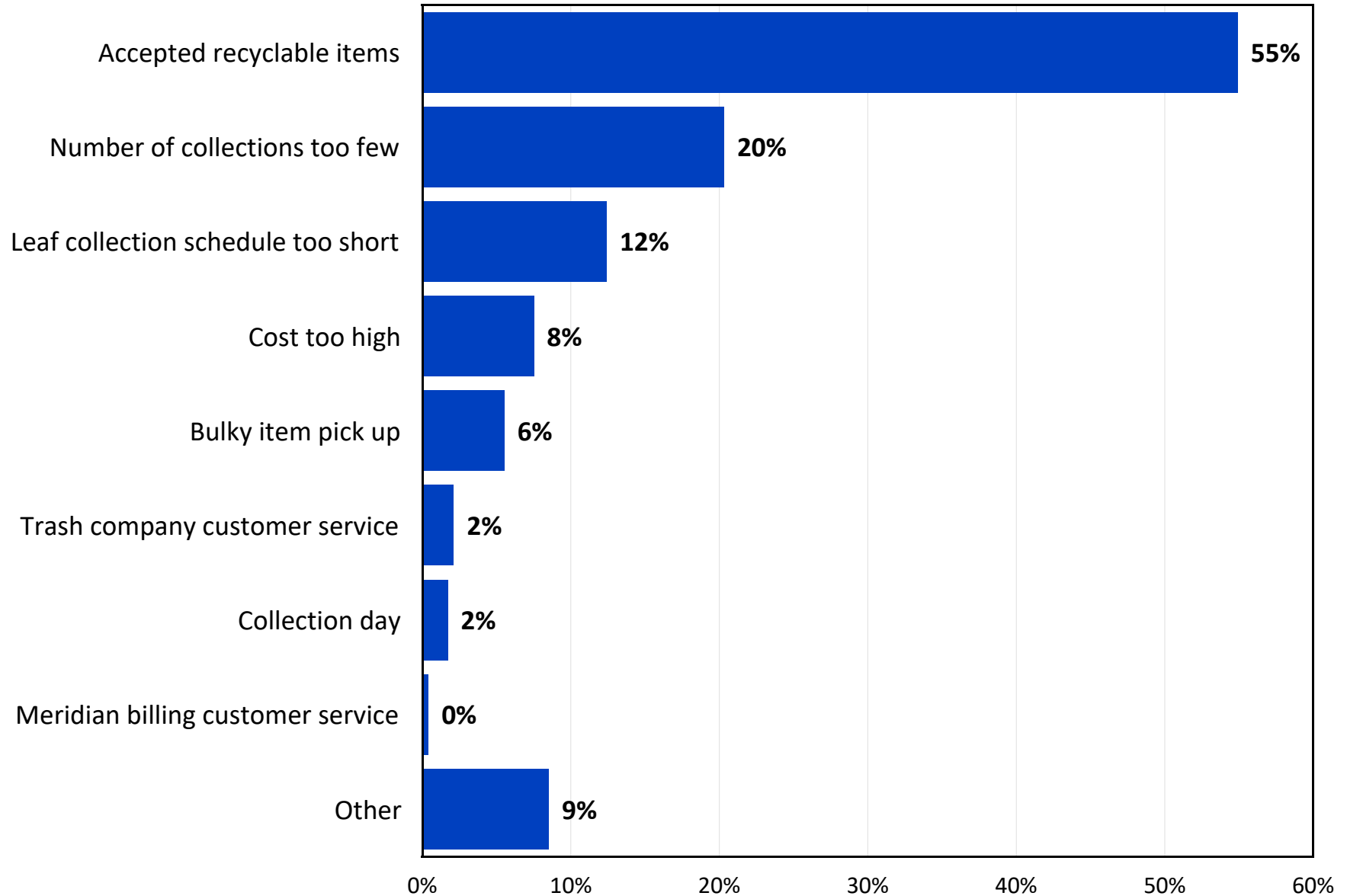
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q6. What do you dislike about your current recycling service?

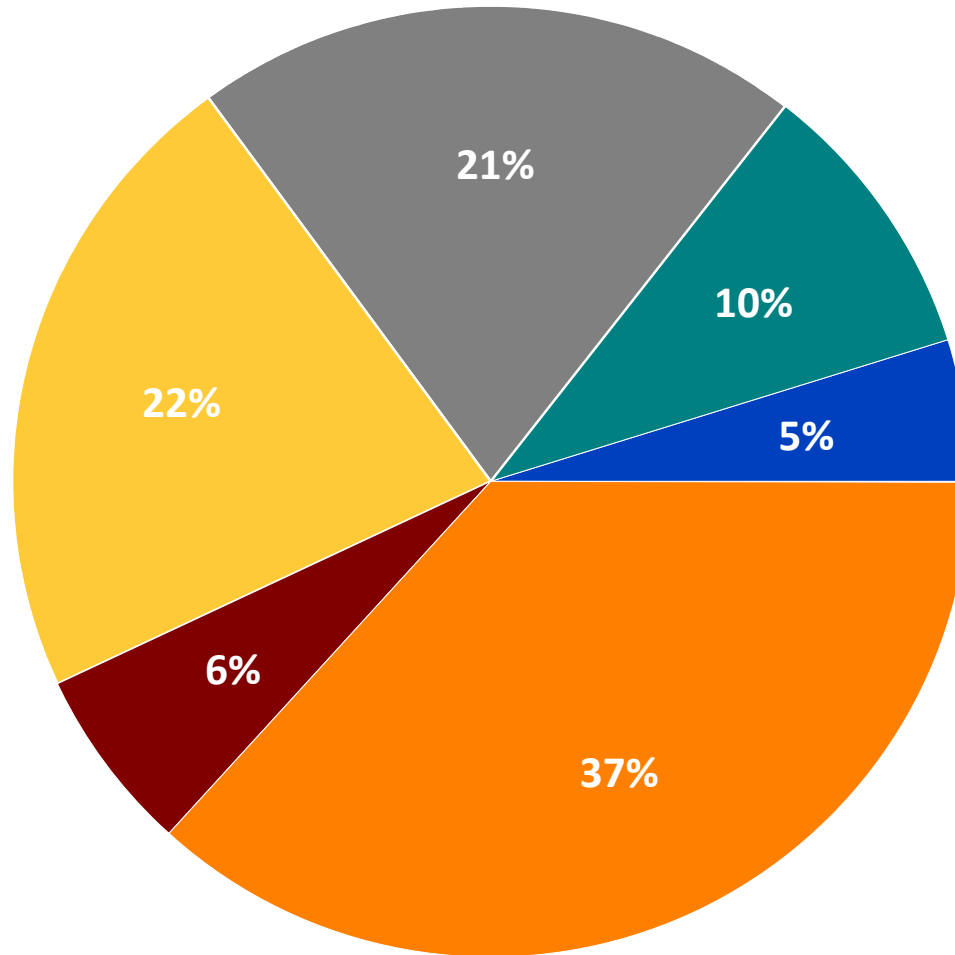
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q7. If the City were able to increase the frequency and materials collected in curbside recycling, what is the maximum additional amount you would be willing to pay per month?

by percentage of respondents

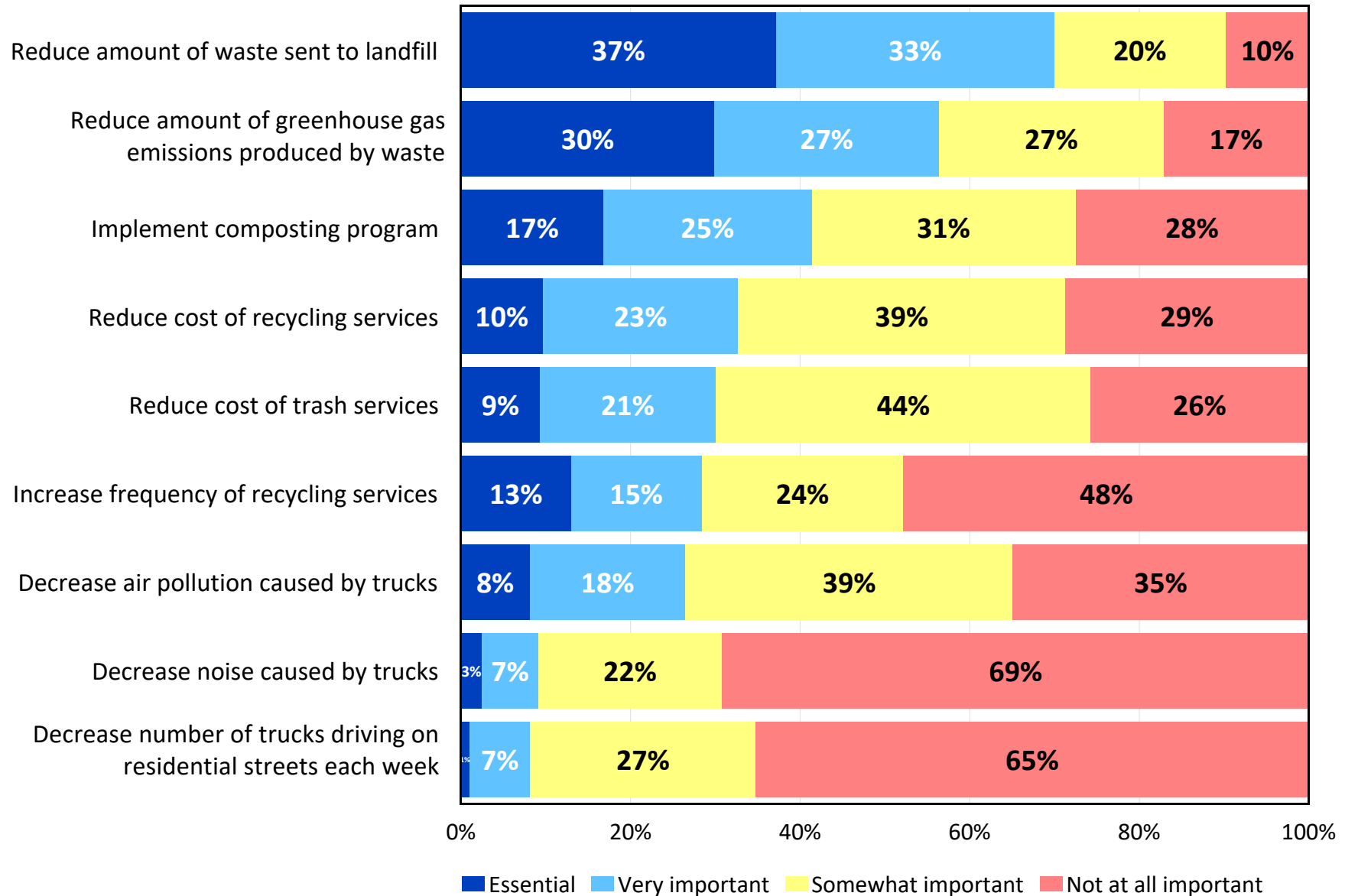


■ \$10+ ■ \$5-\$9.99 ■ \$3-\$4.99 ■ \$1-\$2.99 ■ Less than \$1 ■ I am not willing to pay any more per month

Source: ETC Institute (2019)

Q8. How important is it that the City address each of the following issues related to trash and recycling services?

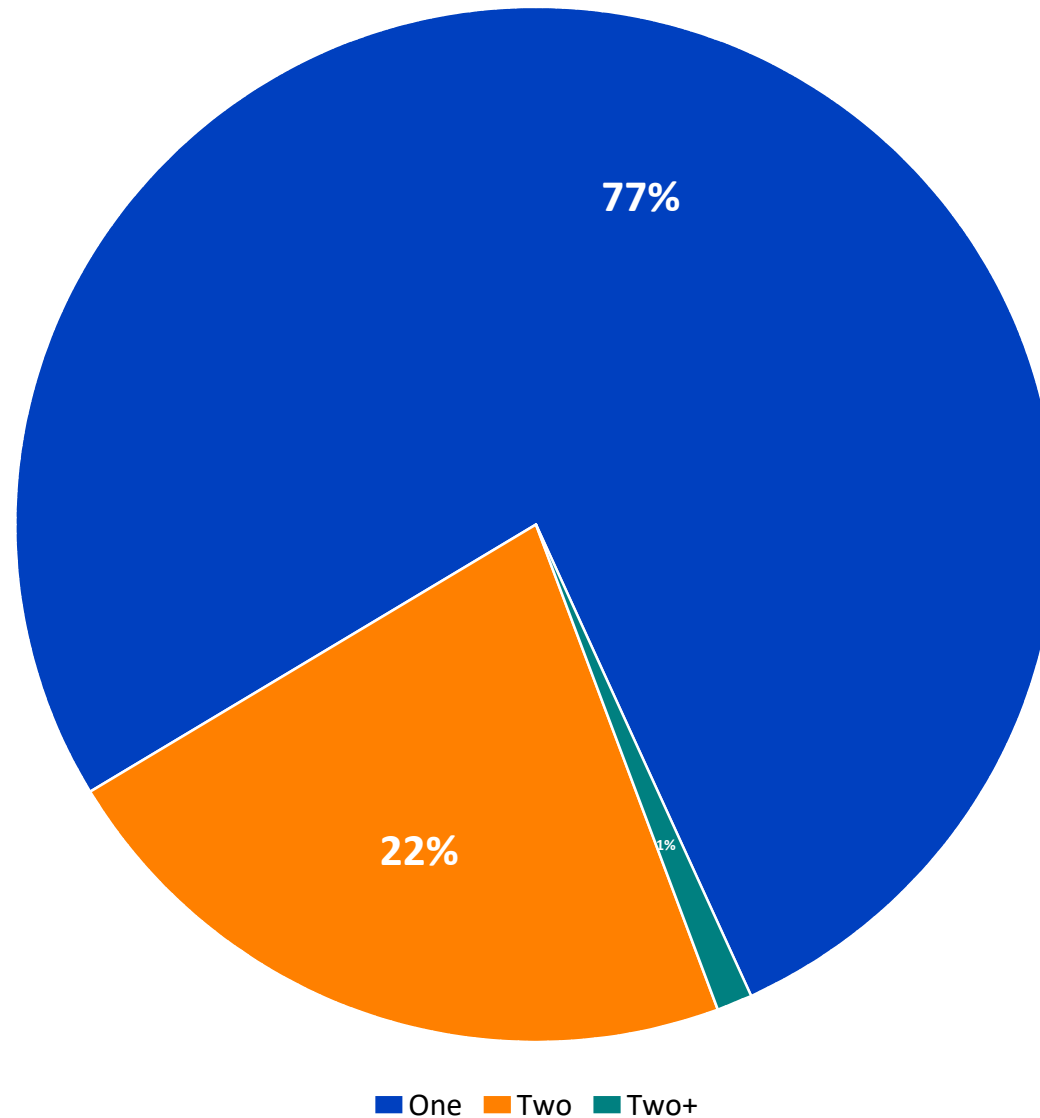
by percentage of respondents



Source: ETC Institute (2019)

Q9. Not counting your recycling cart, how many trash carts do you have at your residence?

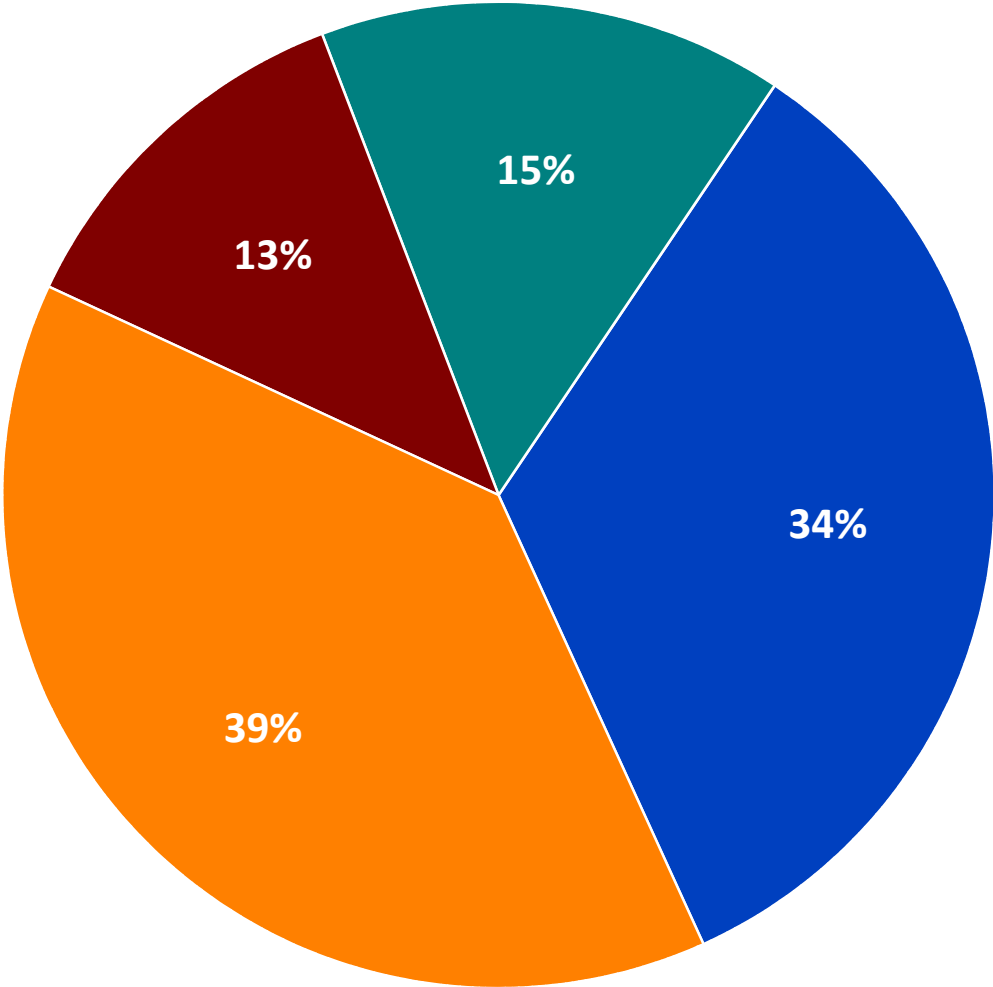
by percentage of respondents



Source: ETC Institute (2019)

Q10. How many times in the past year did you or someone from your household take materials to the recycling areas at the Transfer Station?

by percentage of respondents

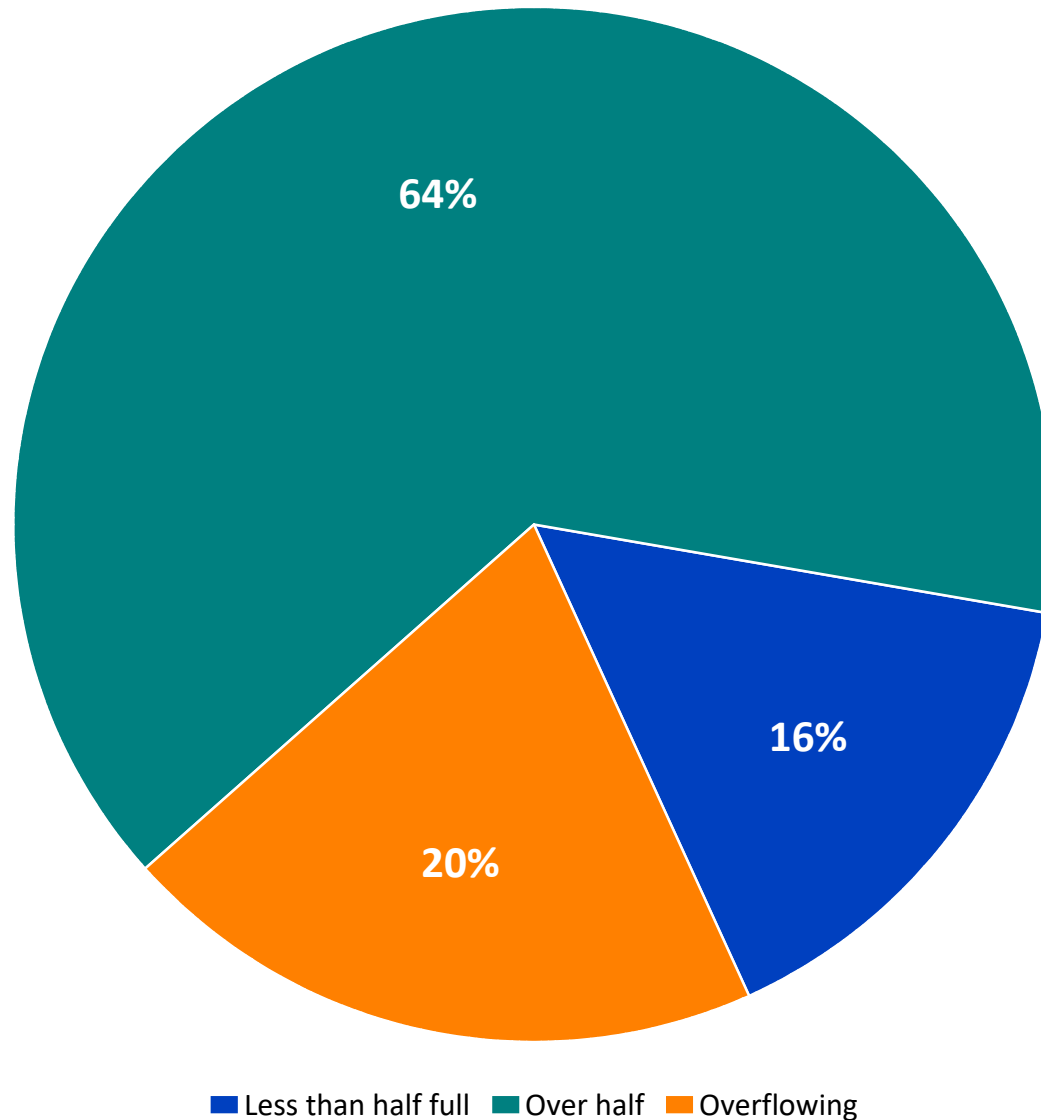


■ Zero ■ Once ■ Five+ times ■ Two to five times

Source: ETC Institute (2019)

Q12. On average, how full is your trash container(s) on your designated collection day?

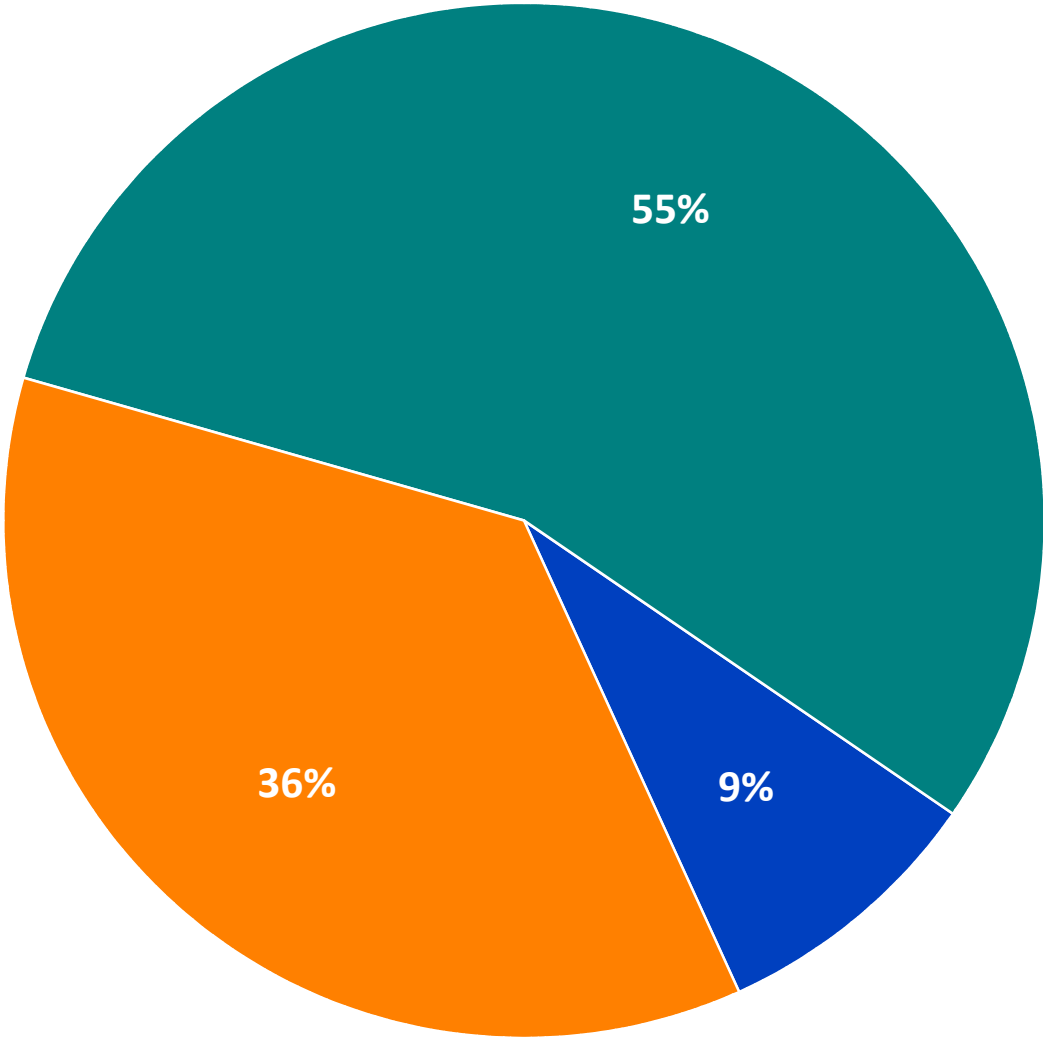
by percentage of respondents



Source: ETC Institute (2019)

Q13. On average, how full is your recycling container on your designated recycling collection day?

by percentage of respondents

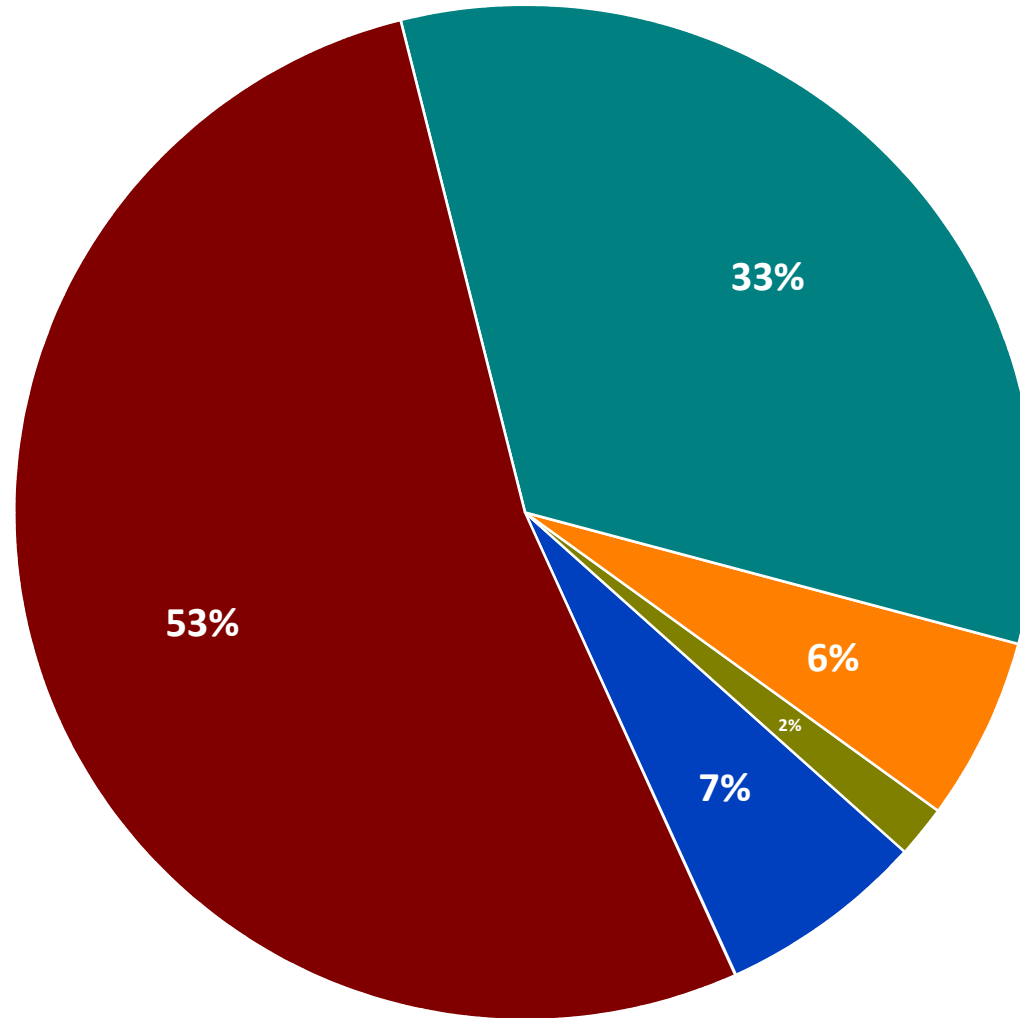


■ Less than half full ■ Over half ■ Overflowing

Source: ETC Institute (2019)

Q14. How much emphasis does your household place on recycling?

by percentage of respondents

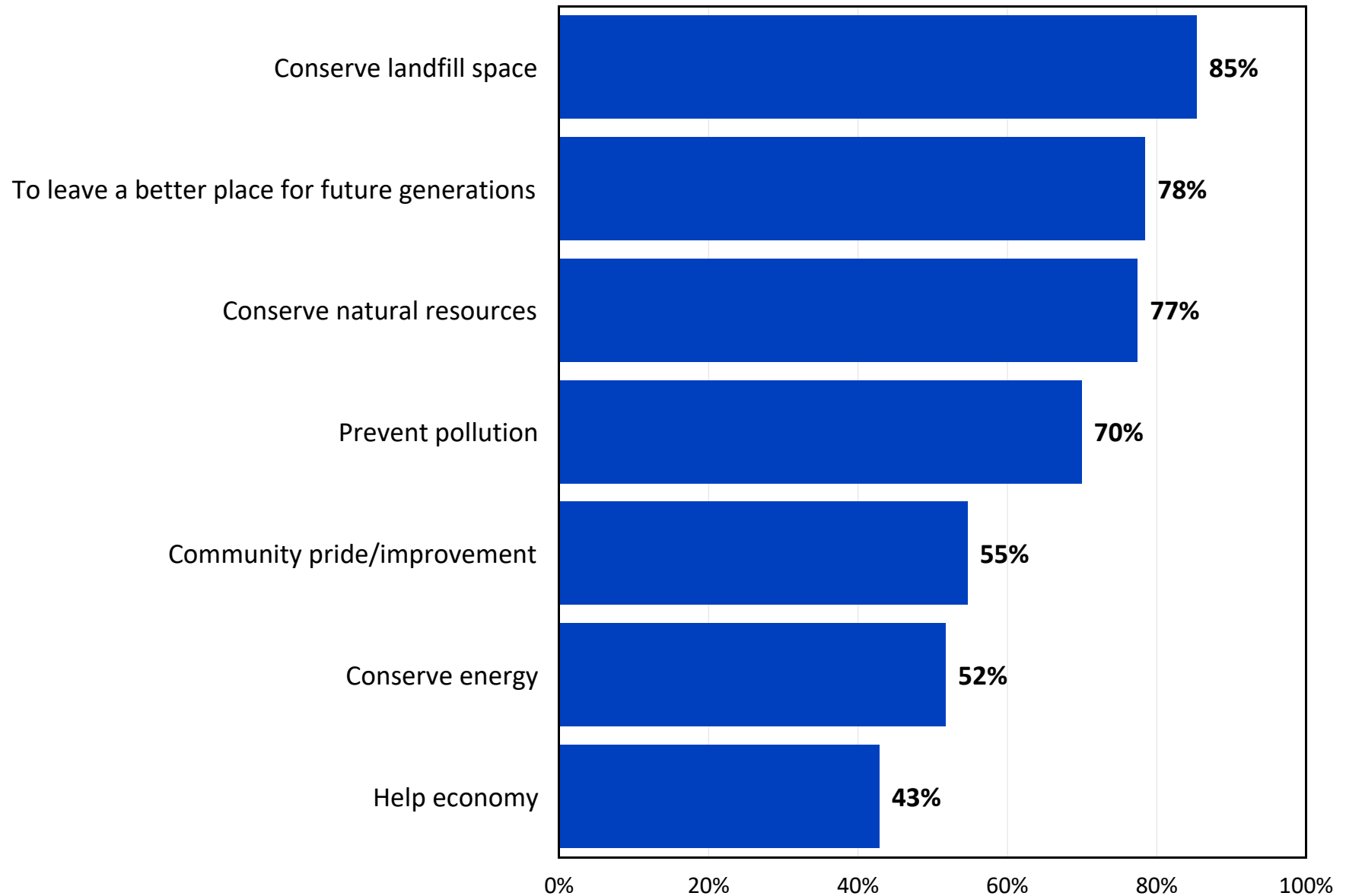


■ We don't recycle, & are not interested ■ We don't recycle, but plan to begin ■ We recycle some of the time
■ We recycle most of the time ■ We always recycle

Source: ETC Institute (2019)

Q15. Why do you recycle?

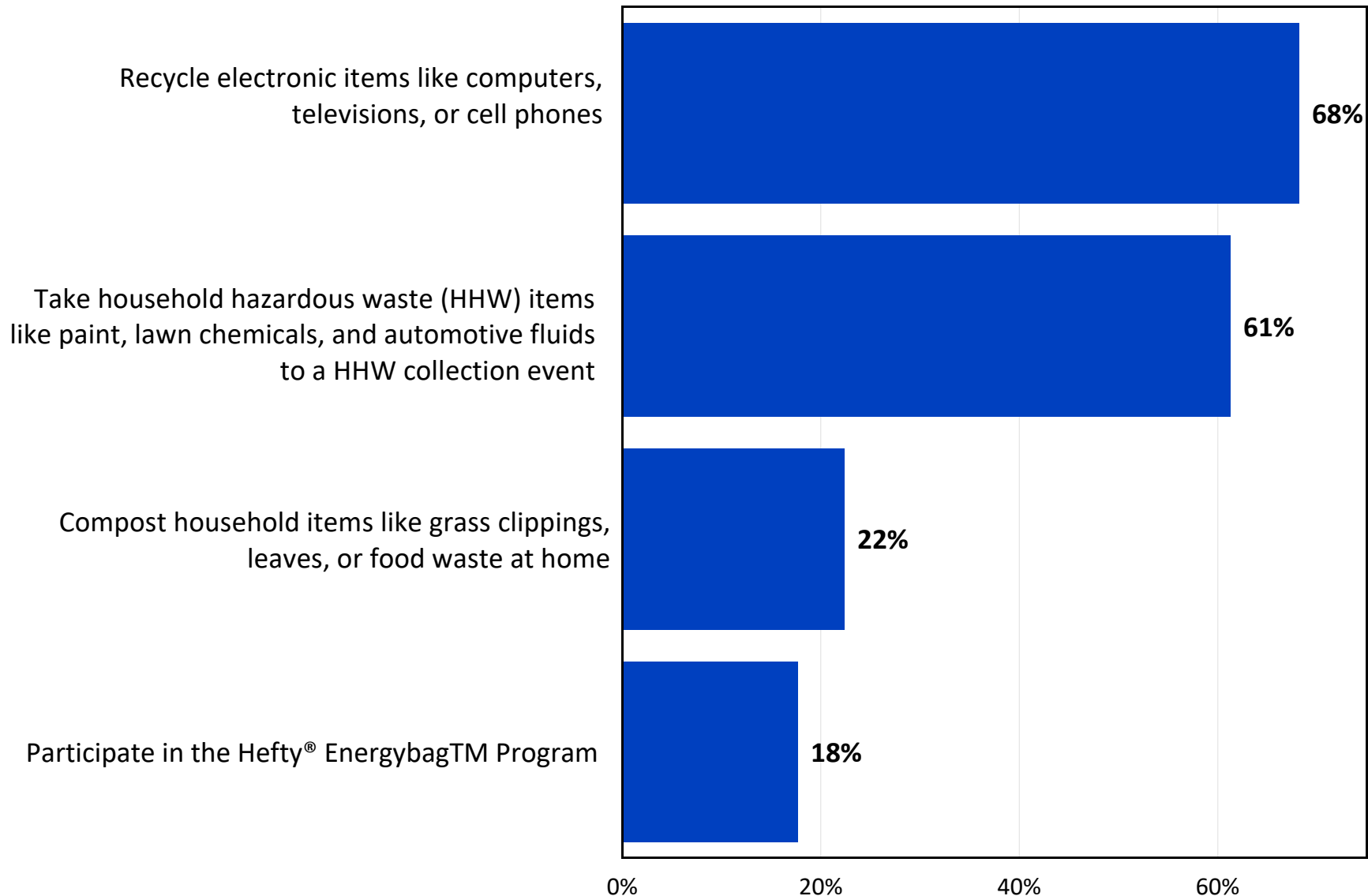
by percentage of respondents who recycle (multiple choices could be made)



Source: ETC Institute (2019)

Q16. Do you or other members of your household currently do any of the following?

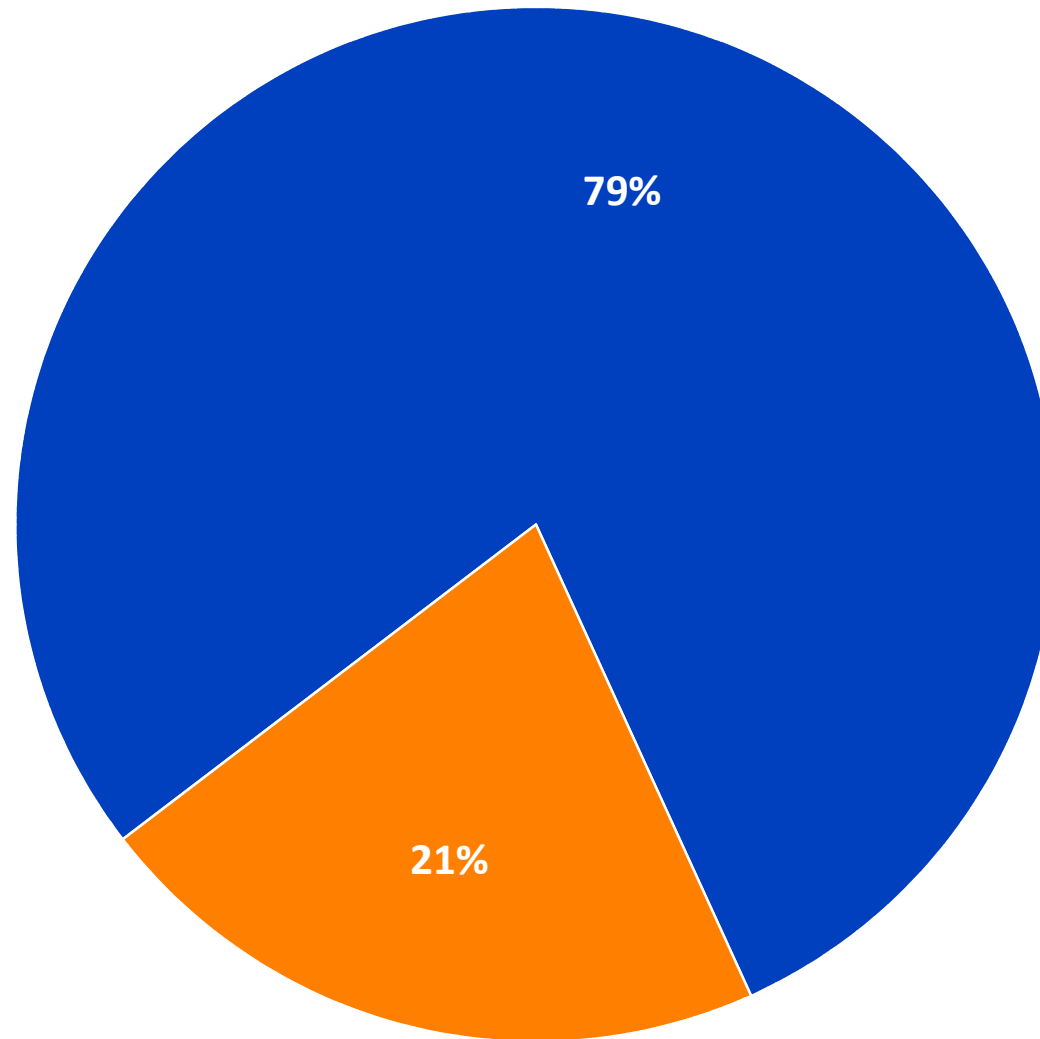
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q17. Do you or other members of your household currently make an effort to reduce the amount of trash you throw away?

by percentage of respondents

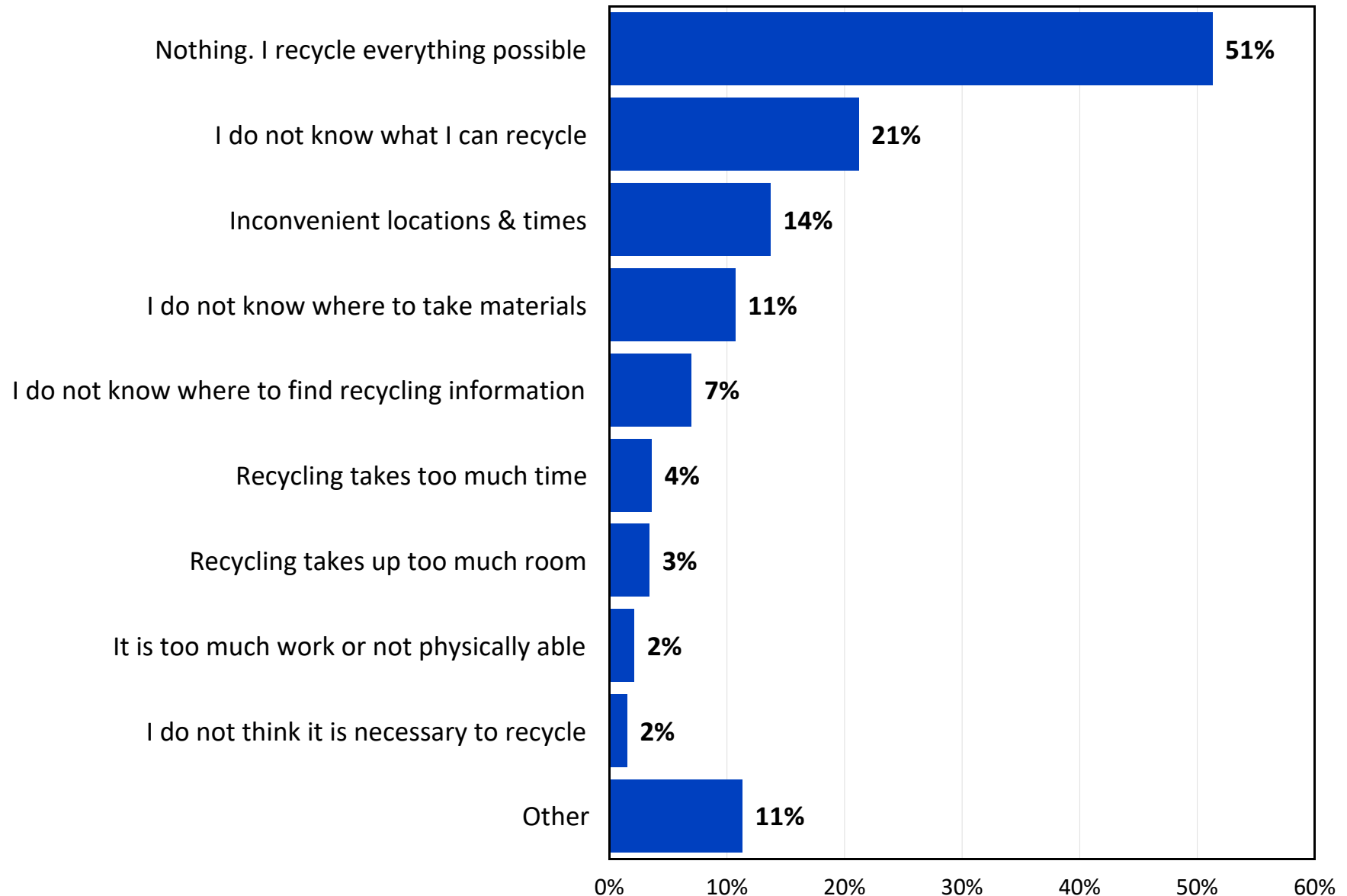


■ Yes ■ No

Source: ETC Institute (2019)

Q18. What prevents you from recycling or recycling more than you currently do?

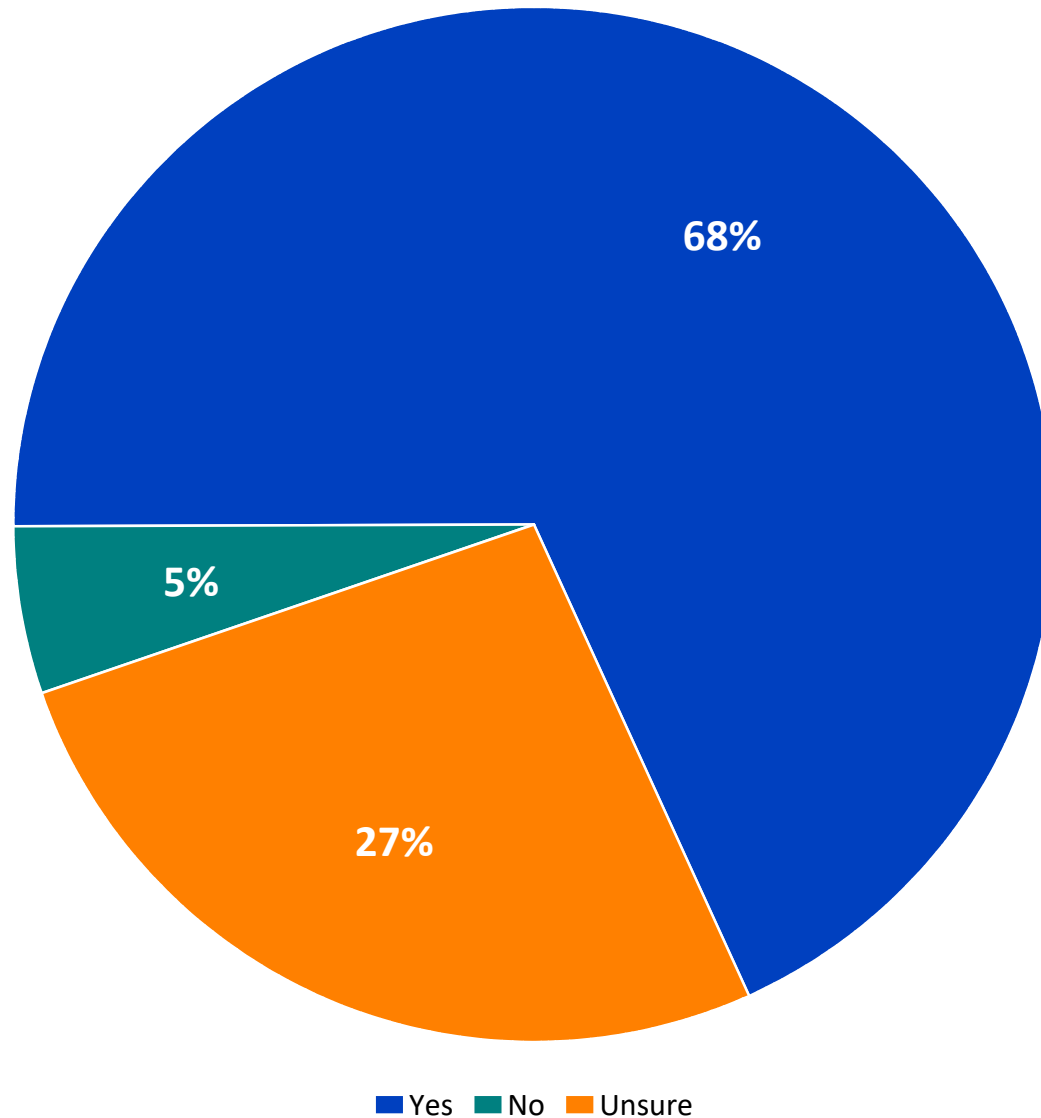
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q19. Do you know what materials are recyclable?

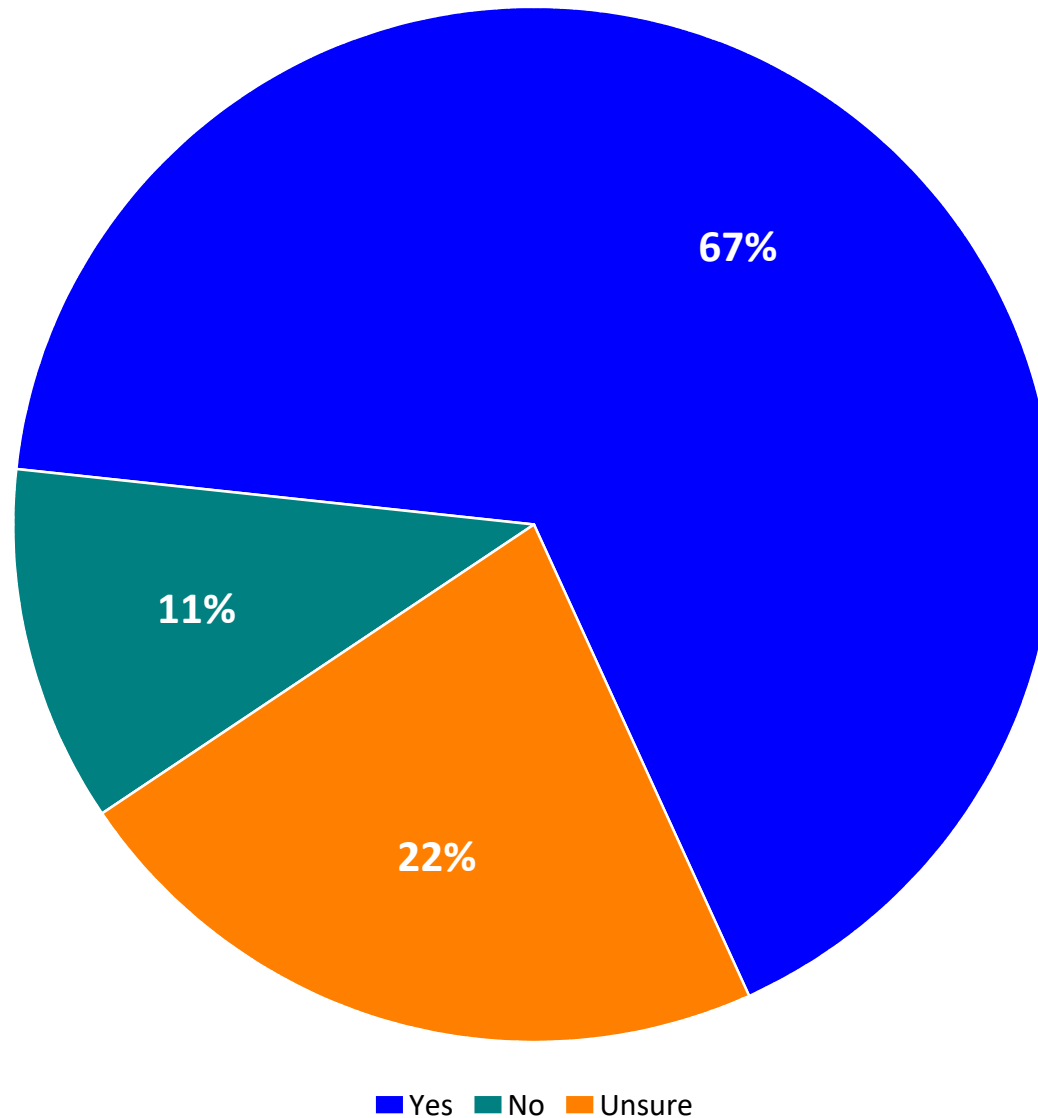
by percentage of respondents



Source: ETC Institute (2019)

Q20. Do you know how to find out which materials are recyclable?

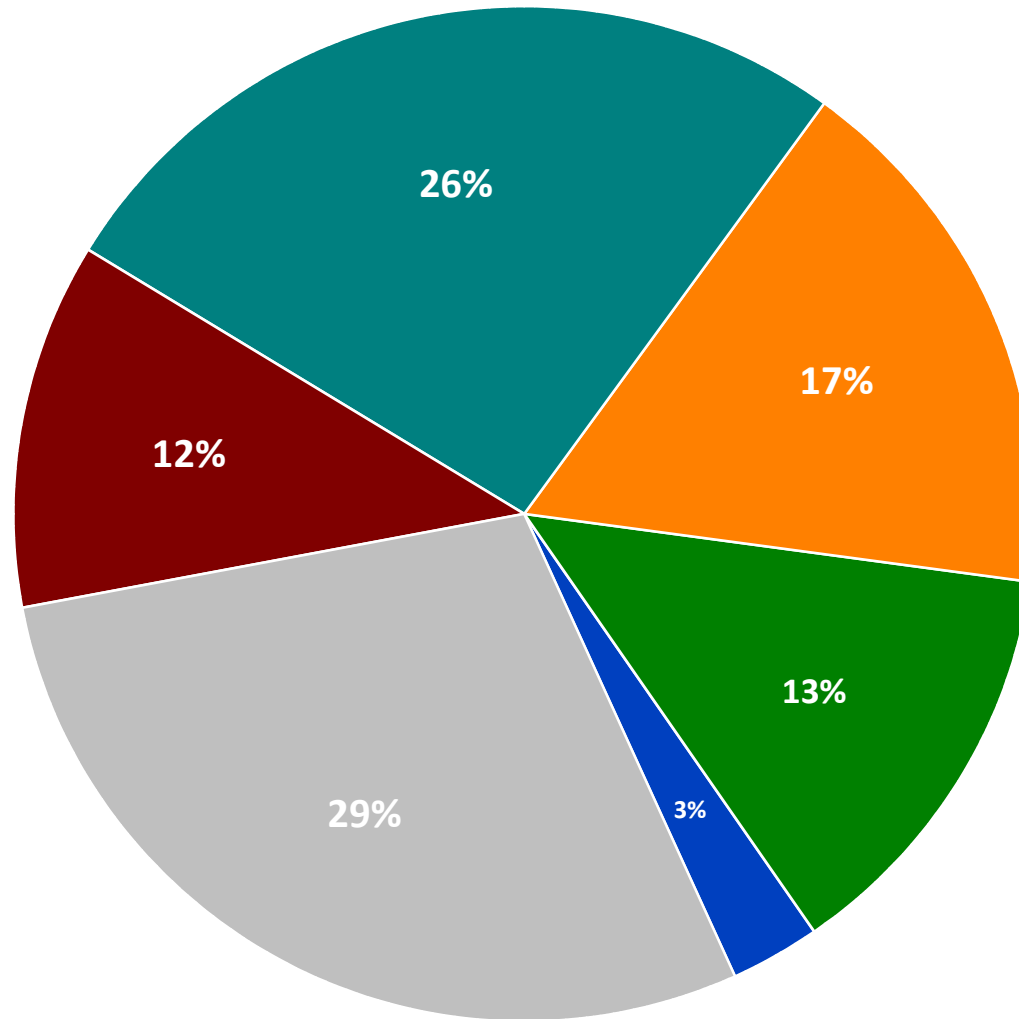
by percentage of respondents



Source: ETC Institute (2019)

Q21. What is the maximum additional amount you would be willing to pay per month to continue curbside recycling?

by percentage of respondents

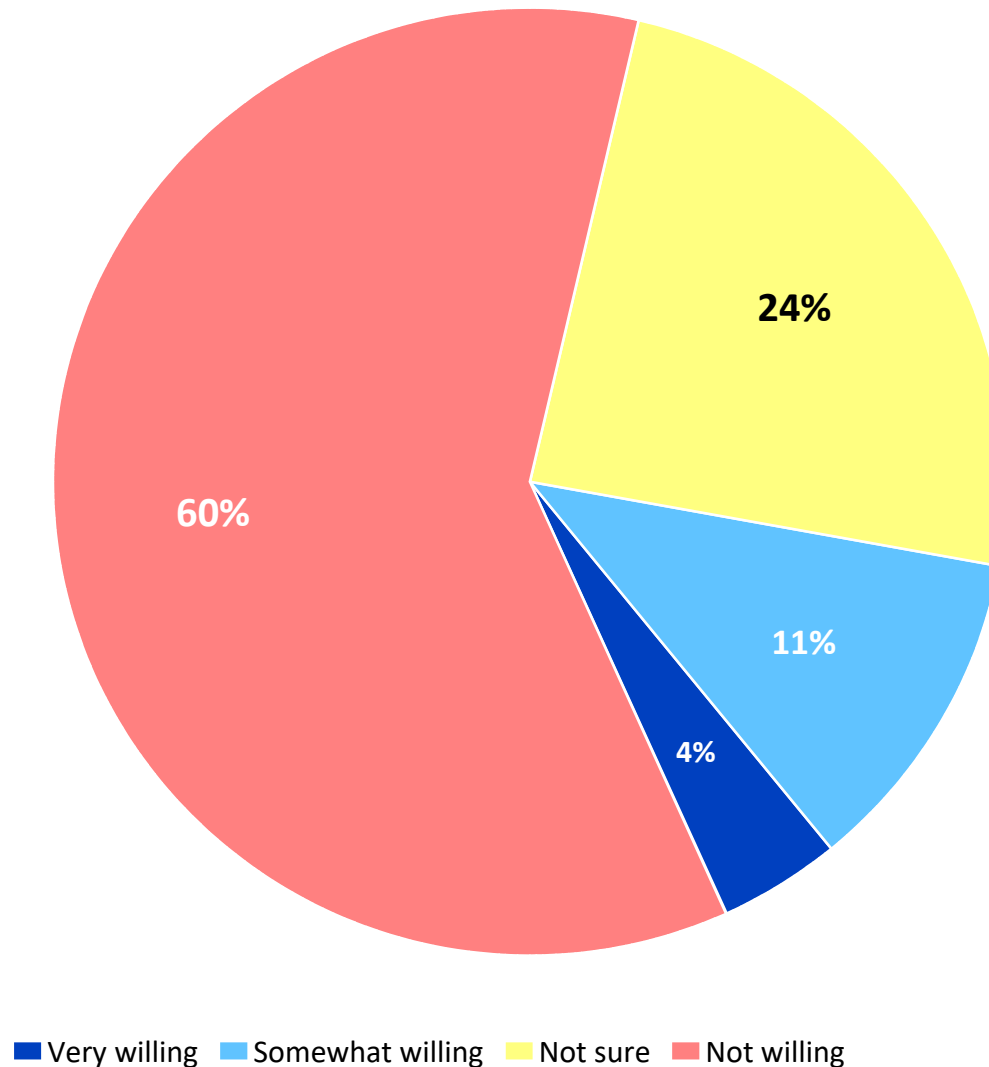


■ \$10+ ■ \$5-\$9.99 ■ \$3-\$4.99 ■ \$1-\$2.99 ■ Less than \$1 ■ I am not willing to pay any more per month

Source: ETC Institute (2019)

Q22. How willing would you be to participate in a voluntary curbside recycle program, even if that meant the cost of curbside recycling would exceed \$20 per month per user?

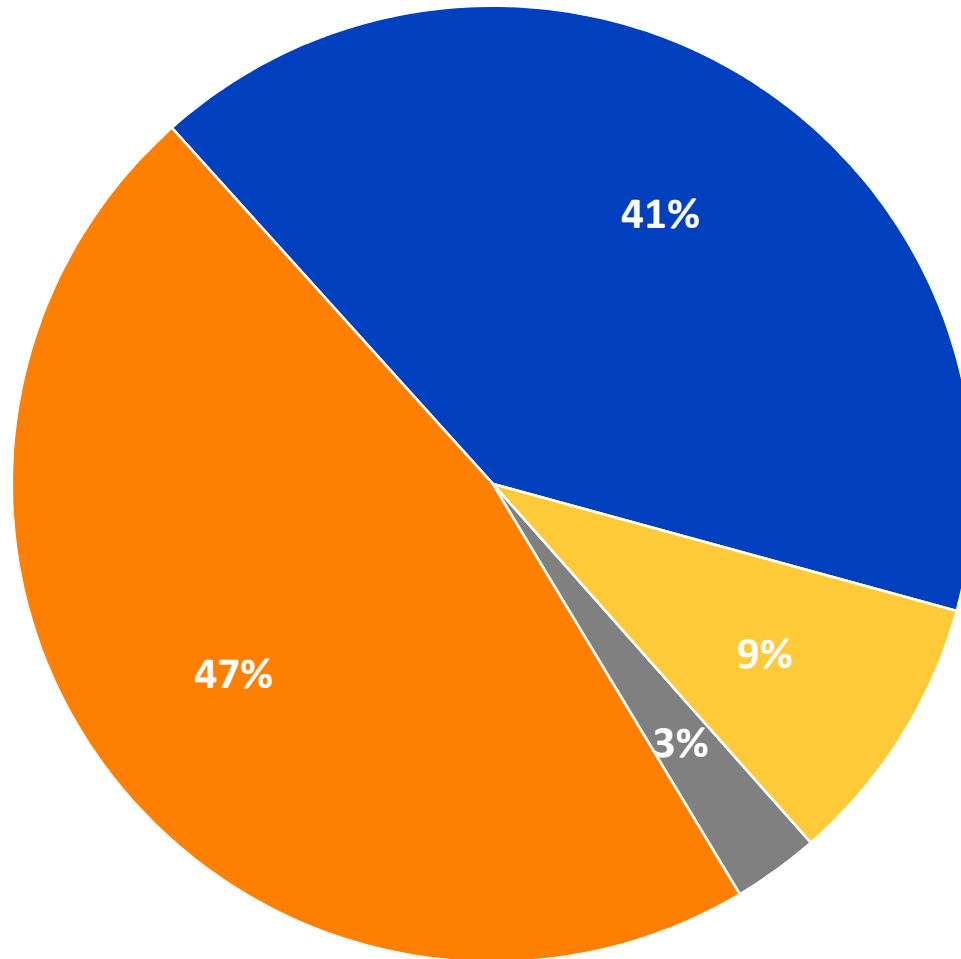
by percentage of respondents



Source: ETC Institute (2019)

Q22a. Why are you not willing to participate in a voluntary curbside recycle program?

by percentage of respondents who are not willing to participate in a voluntary recycling program

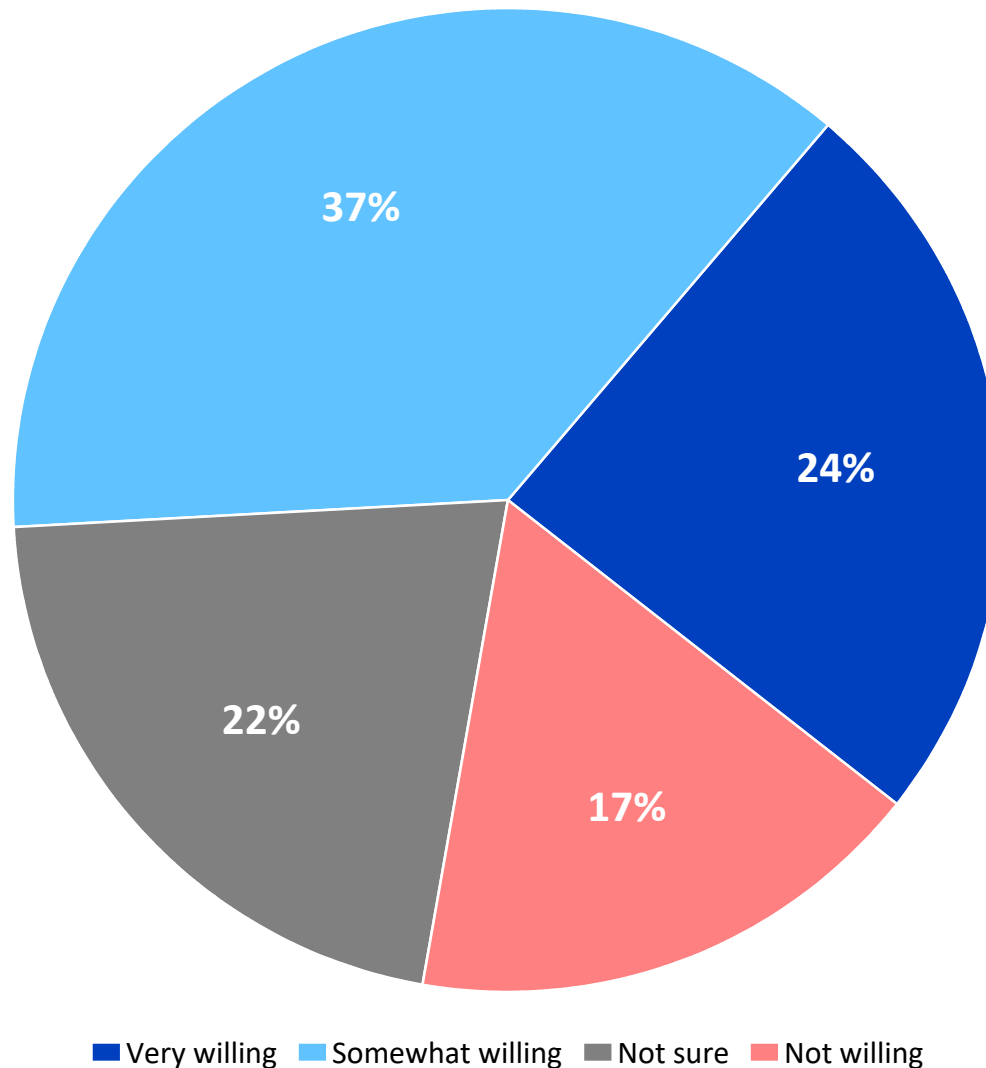


- \$20 or more per month is too expensive, but I would consider participating for a lesser amount
- I do not support any increase in fees for a pay-to-recycle program
- I'm not interested in recycling
- Other

Source: ETC Institute (2019)

Q23. If more drop-off locations were established for residents to take their recyclables to, how willing would you be to travel to drop-off locations to recycle?

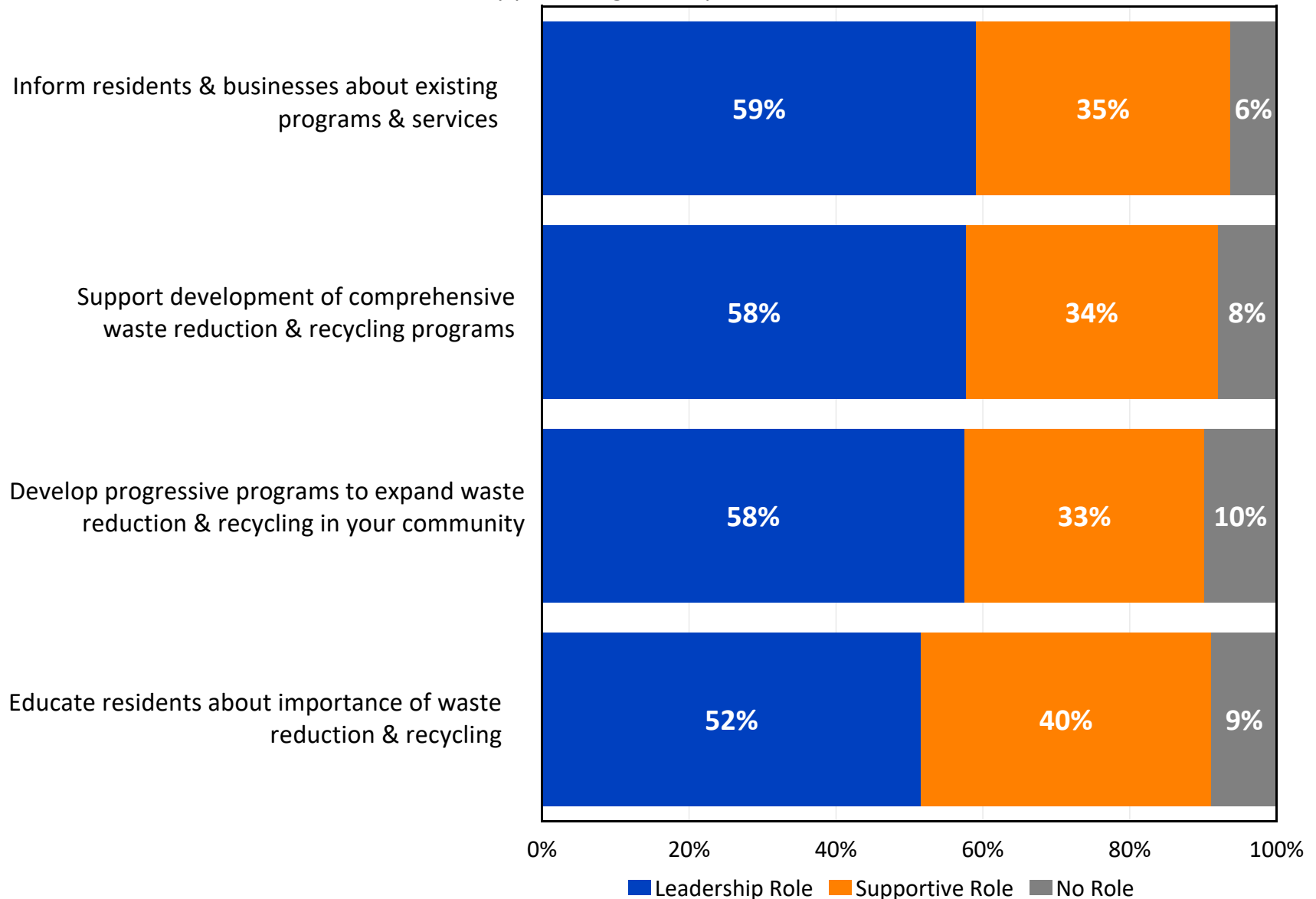
by percentage of respondents



Source: ETC Institute (2019)

Q24. How active of a role should local government take in each of the following?

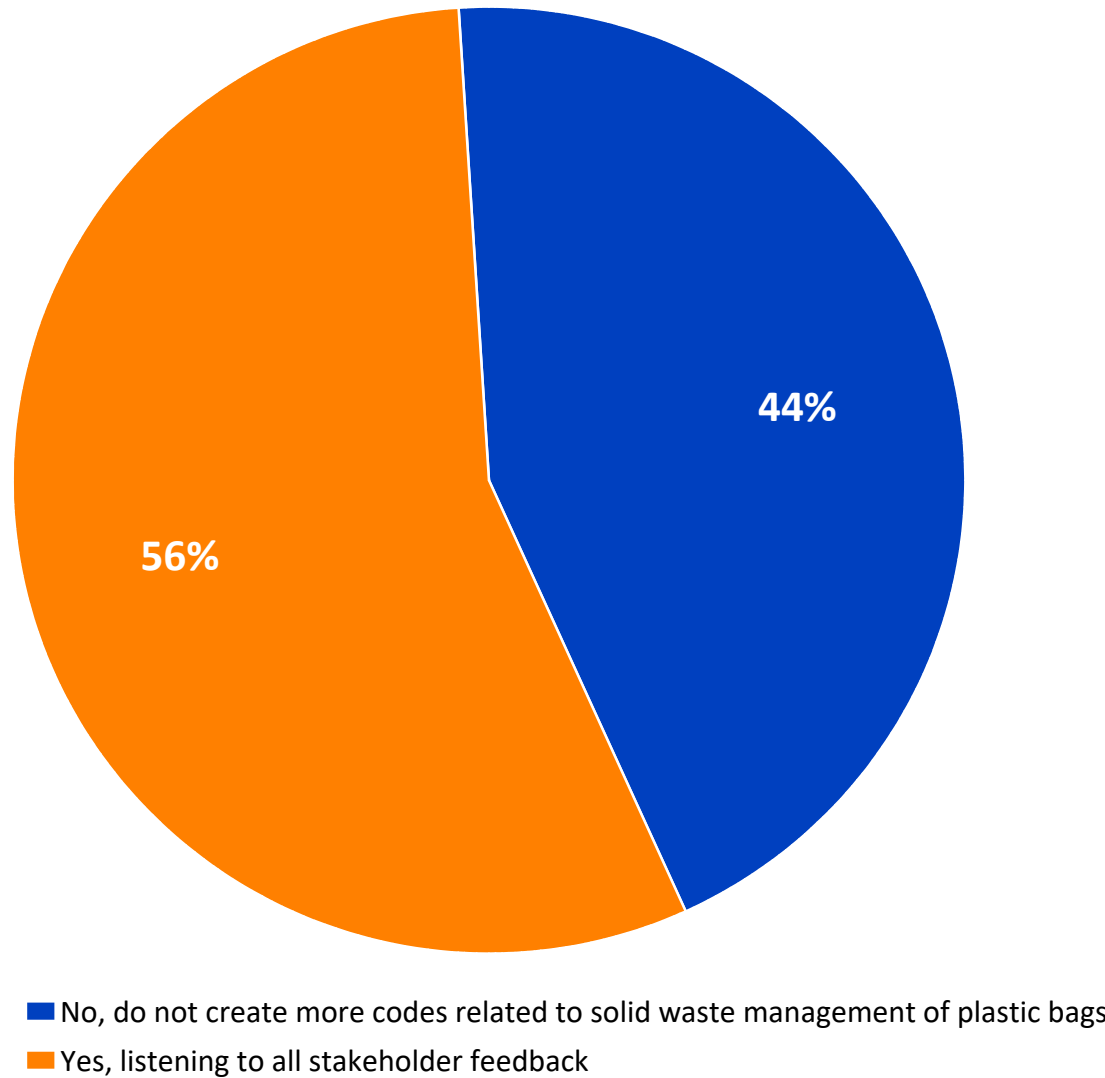
by percentage of respondents



Source: ETC Institute (2019)

Q25. Should Meridian encourage State legislators to consider new codes to limit or ban the use of single-use plastic bags?

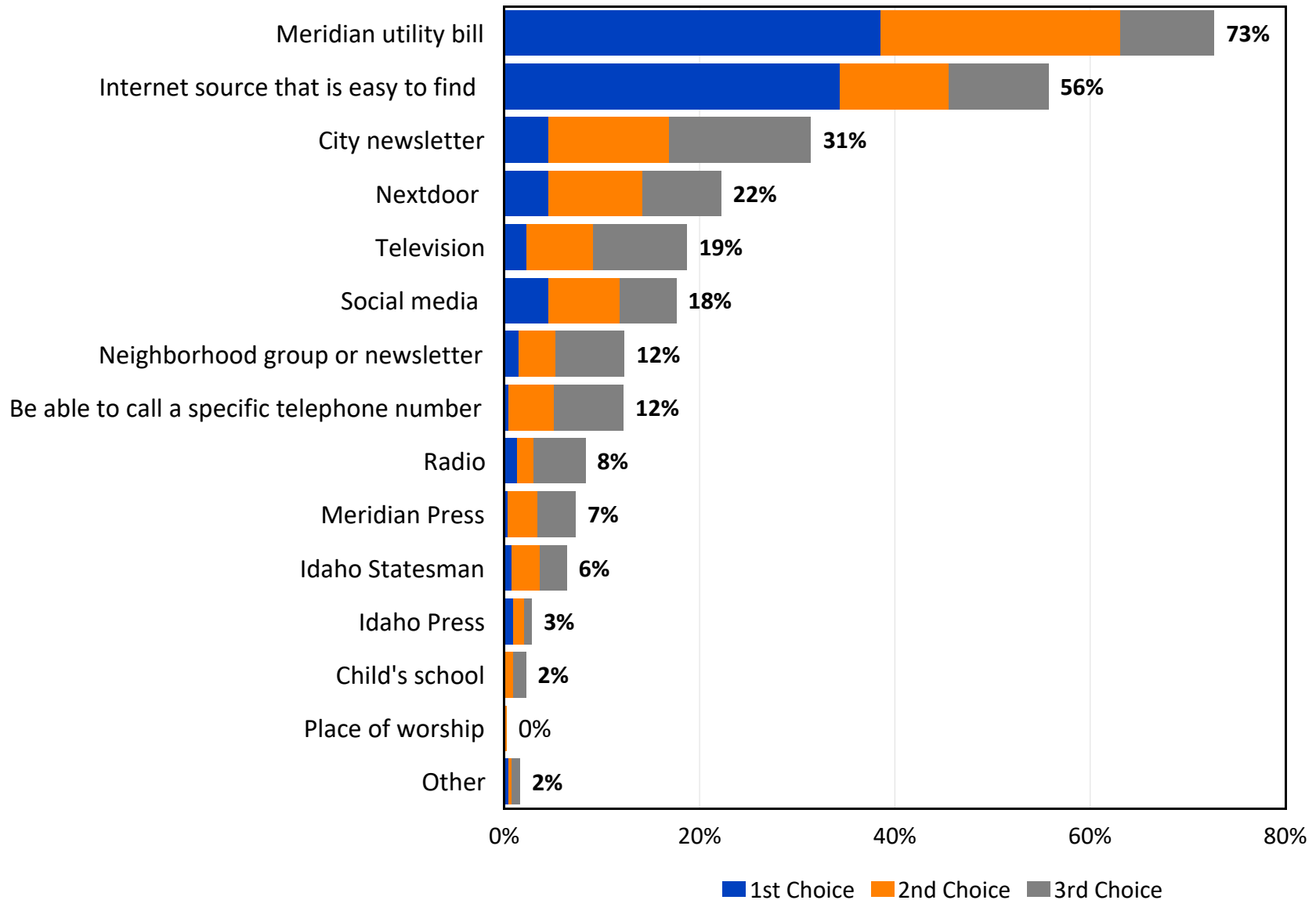
by percentage of respondents



Source: ETC Institute (2019)

Q26. Sources residents most prefer to receive information about solid waste services in the community

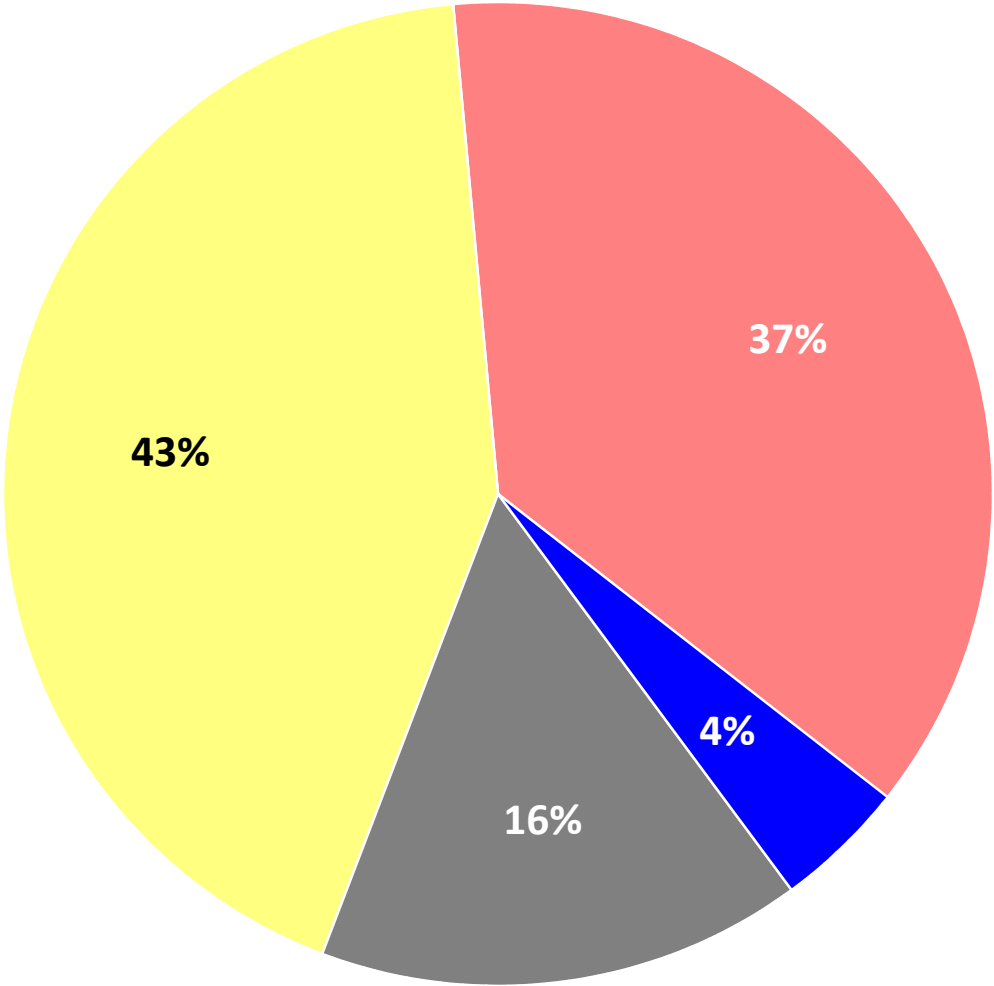
by percentage of respondents who selected the items as one of their top three choices



Source: ETC Institute (2019)

Q27. How concerned are you about environmental topics?

by percentage of respondents

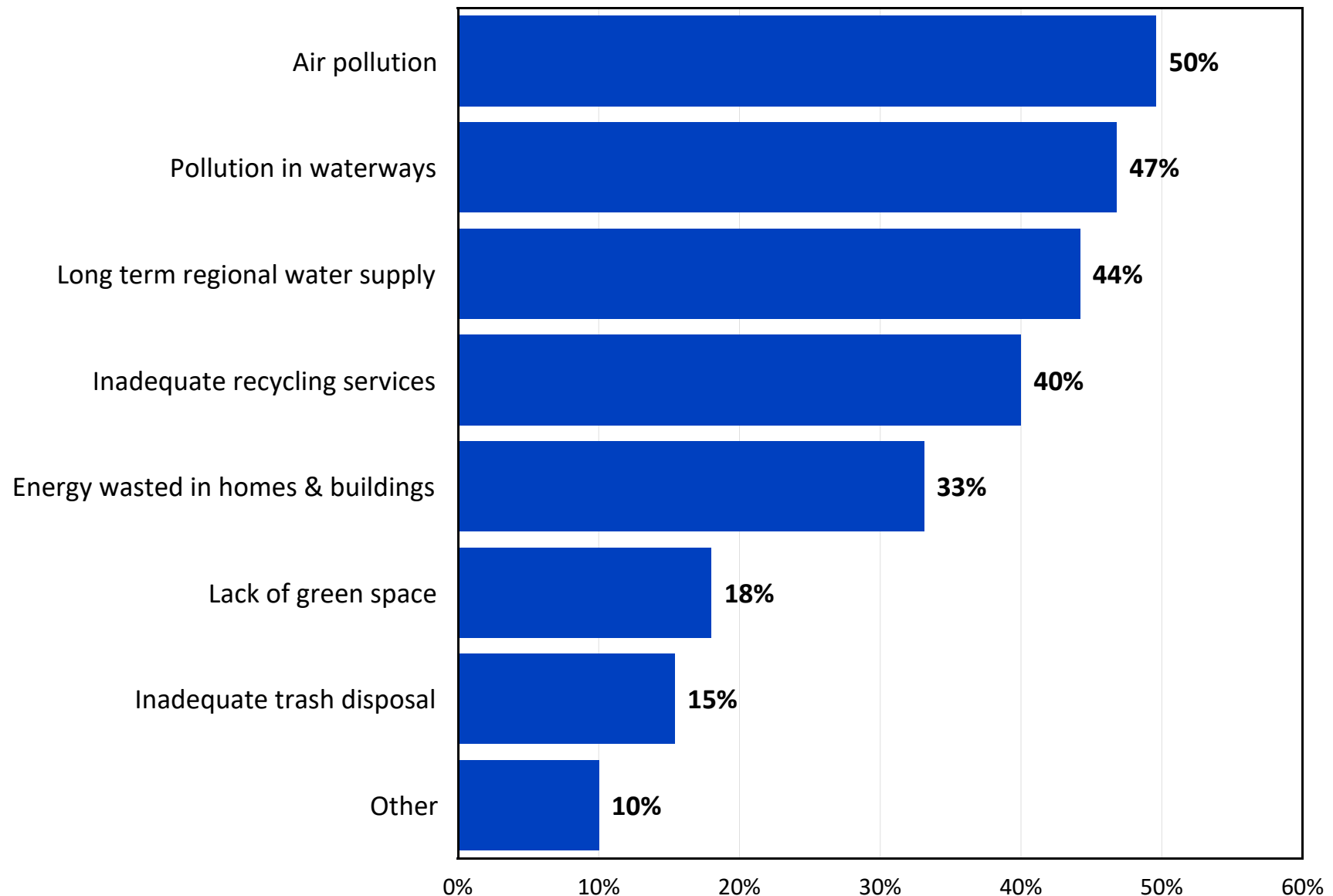


Very concerned Somewhat concerned Neutral Not concerned

Source: ETC Institute (2019)

Q28. Which environmental topics do you feel are the most serious topics facing Meridian today?

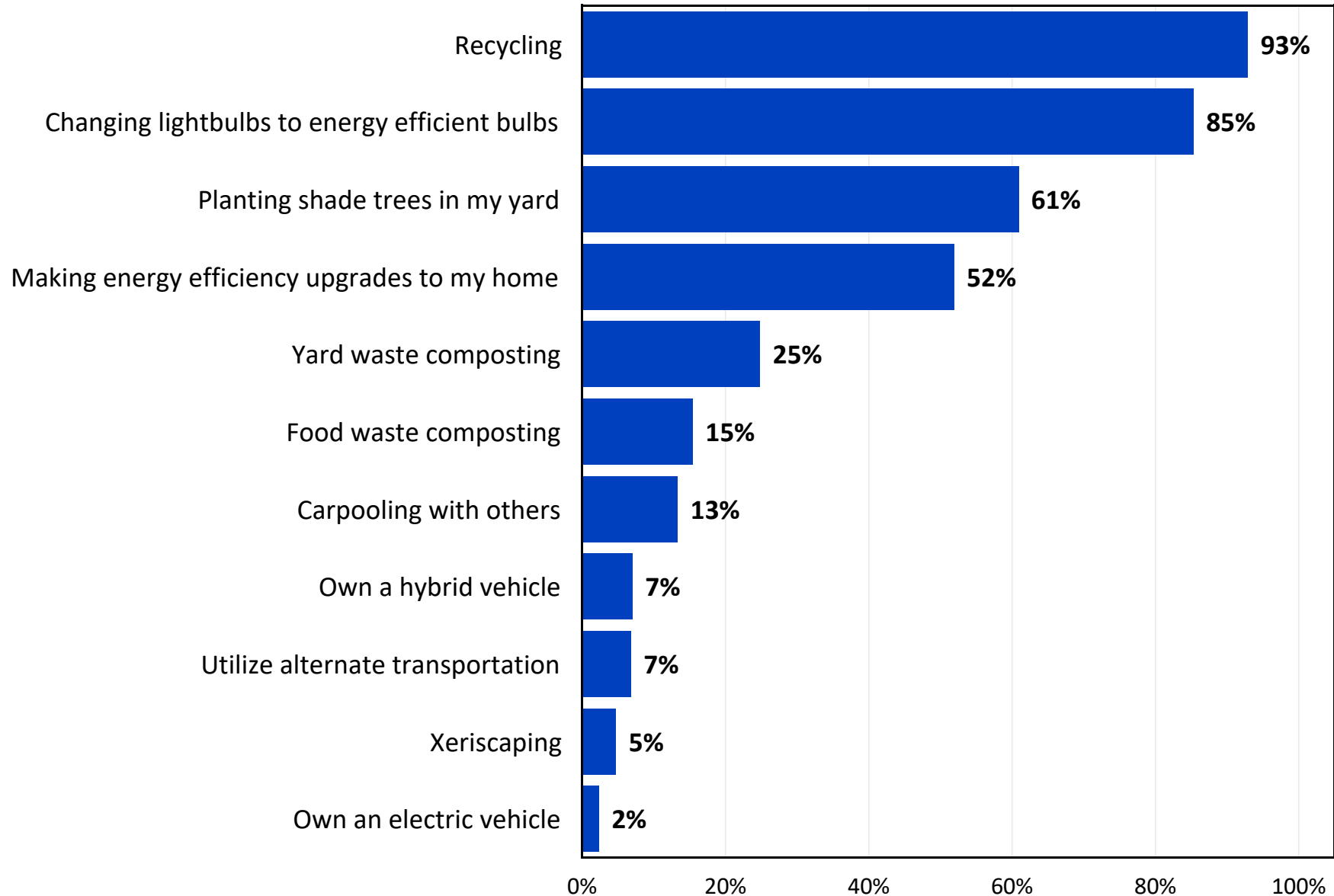
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q29. Are you currently practicing any sustainable behaviors?

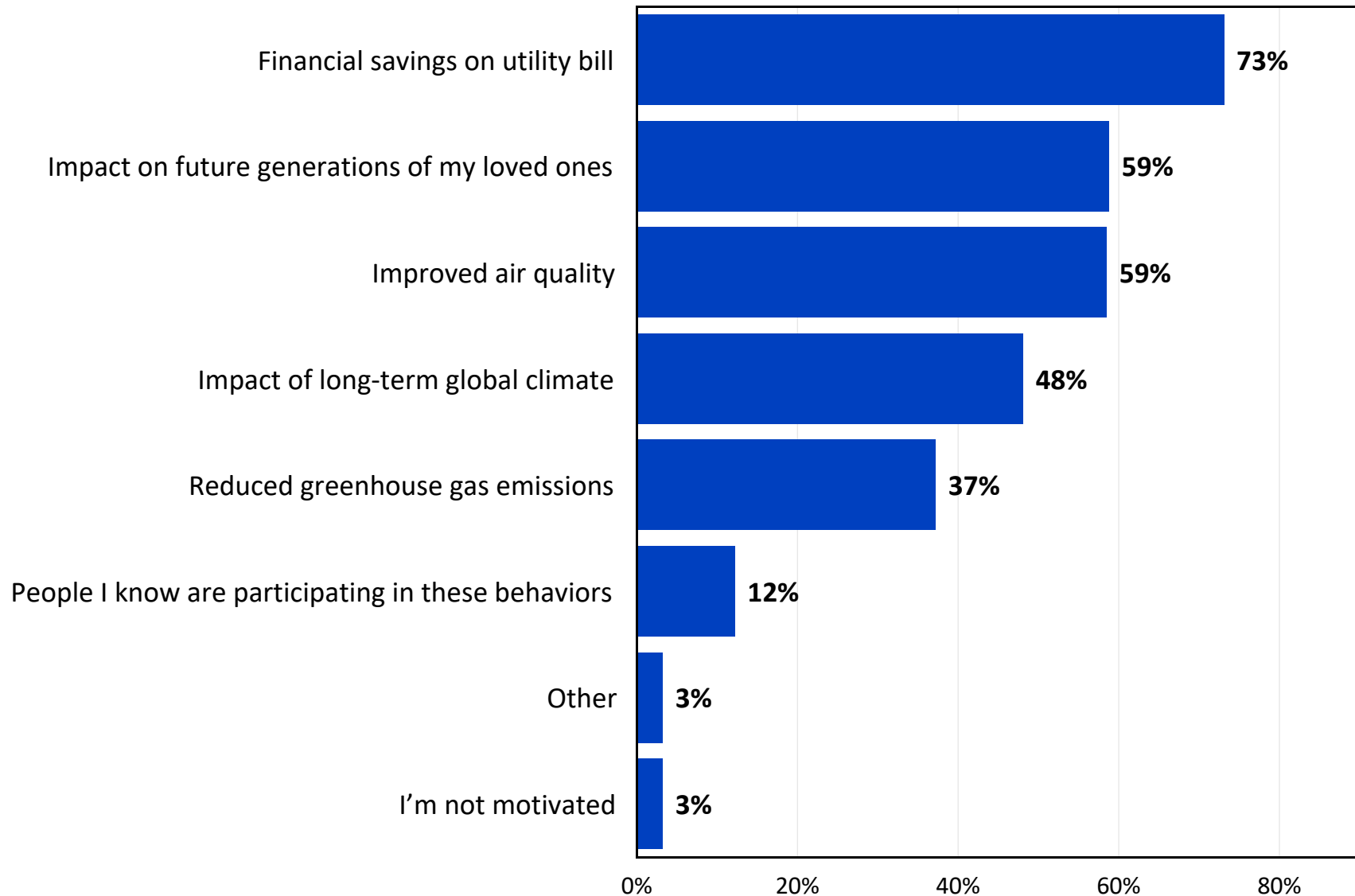
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q30. What would motivate you the most to practice sustainable behaviors?

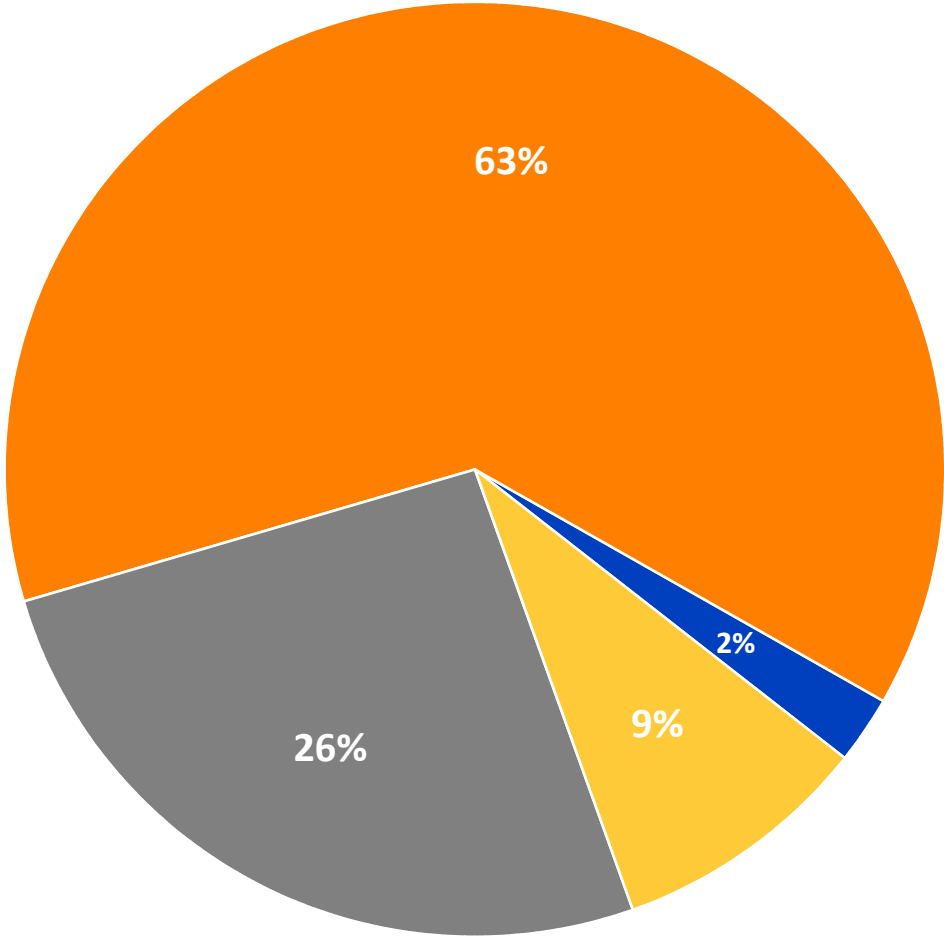
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q31. Should Meridian practice sustainable efforts and energy conservation methods daily in its operations?

by percentage of respondents

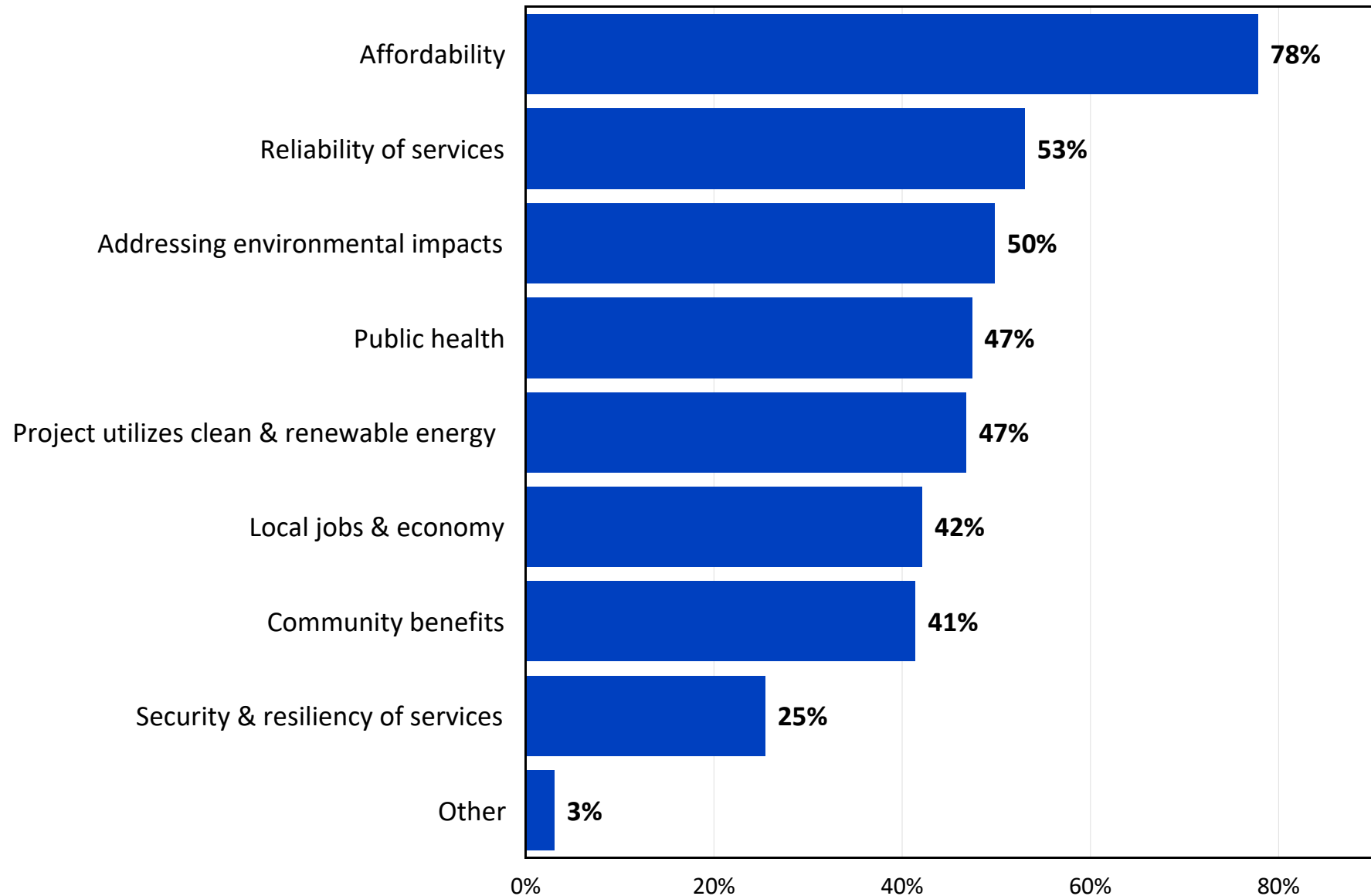


- No, reduce provided service levels to reduce costs, regardless of environmental impacts
- Yes, but keep any increased costs as minimal as possible
- Yes and expand investment in infrastructure that reduces environmental impacts
- No, maintain the same day-to-day actions at the same financial costs & environmental impacts

Source: ETC Institute (2019)

Q32. Which priorities are most important to you as Meridian evaluates and implements various sustainable initiatives?

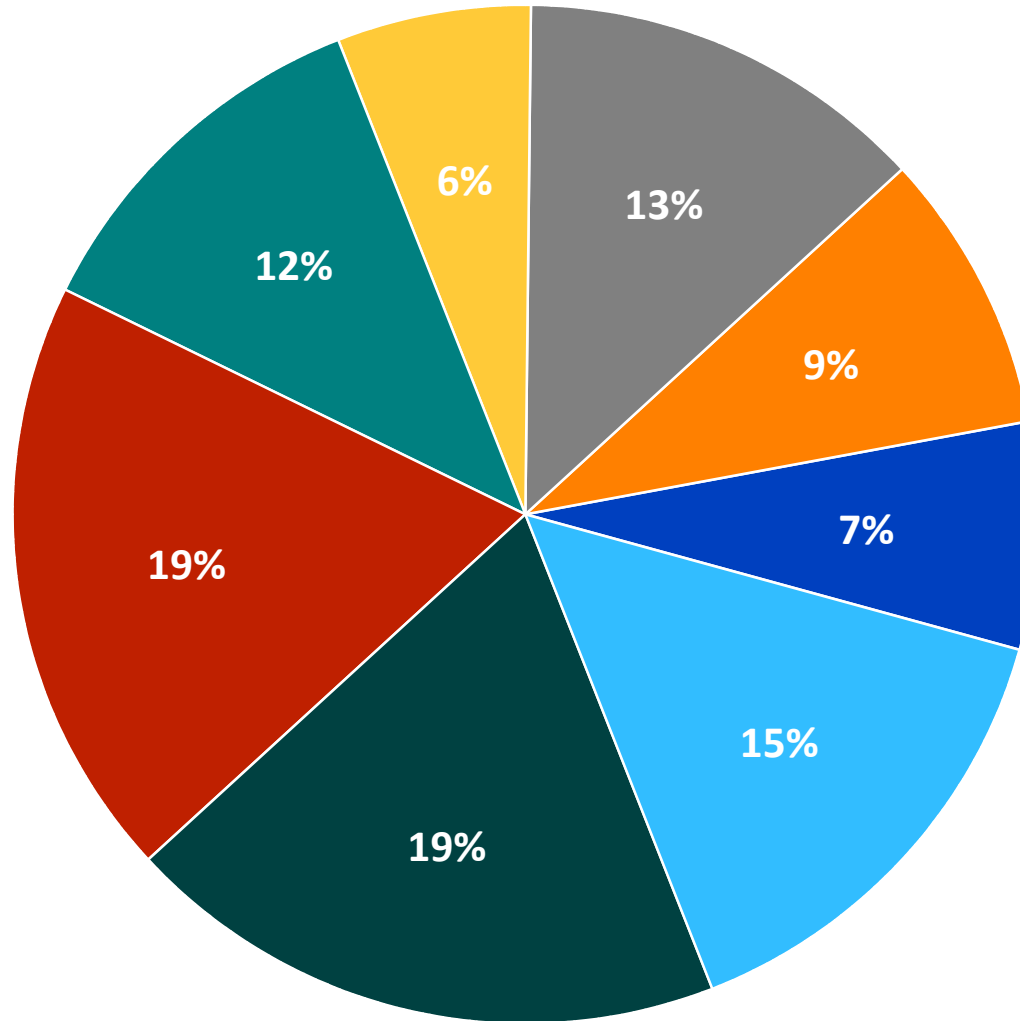
by percentage of respondents (multiple response could be made)



Source: ETC Institute (2019)

Q33. Demographics: Ages of People in Household

by percentage of household occupants

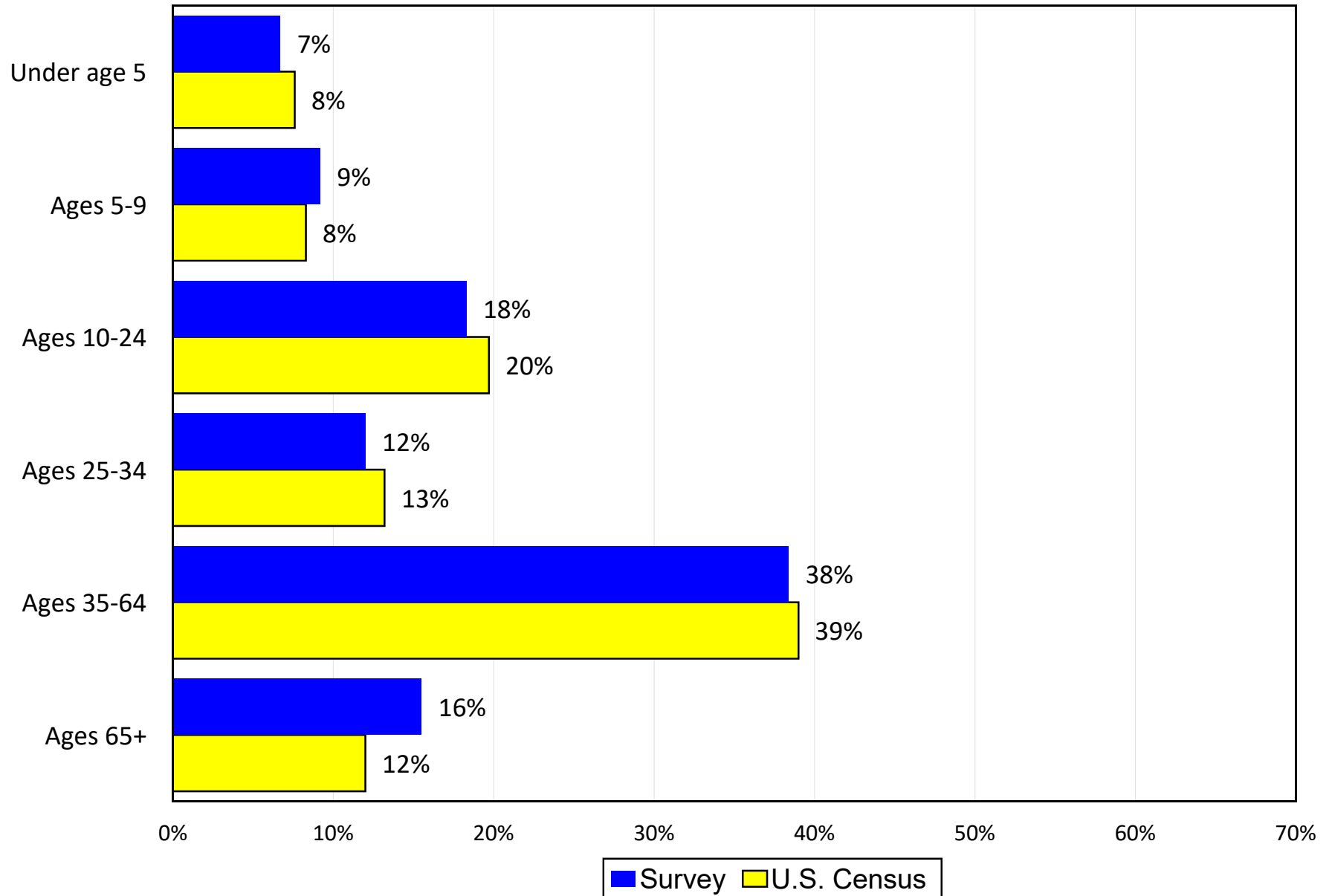


■ Under age 5 ■ Ages 5-9 ■ Ages 10-17 ■ Ages 18-24 ■ Ages 25-34 ■ Ages 35-49 ■ Ages 50-64 ■ Ages 65+

Source: ETC Institute (2019)

Demographics: Ages of People in Household

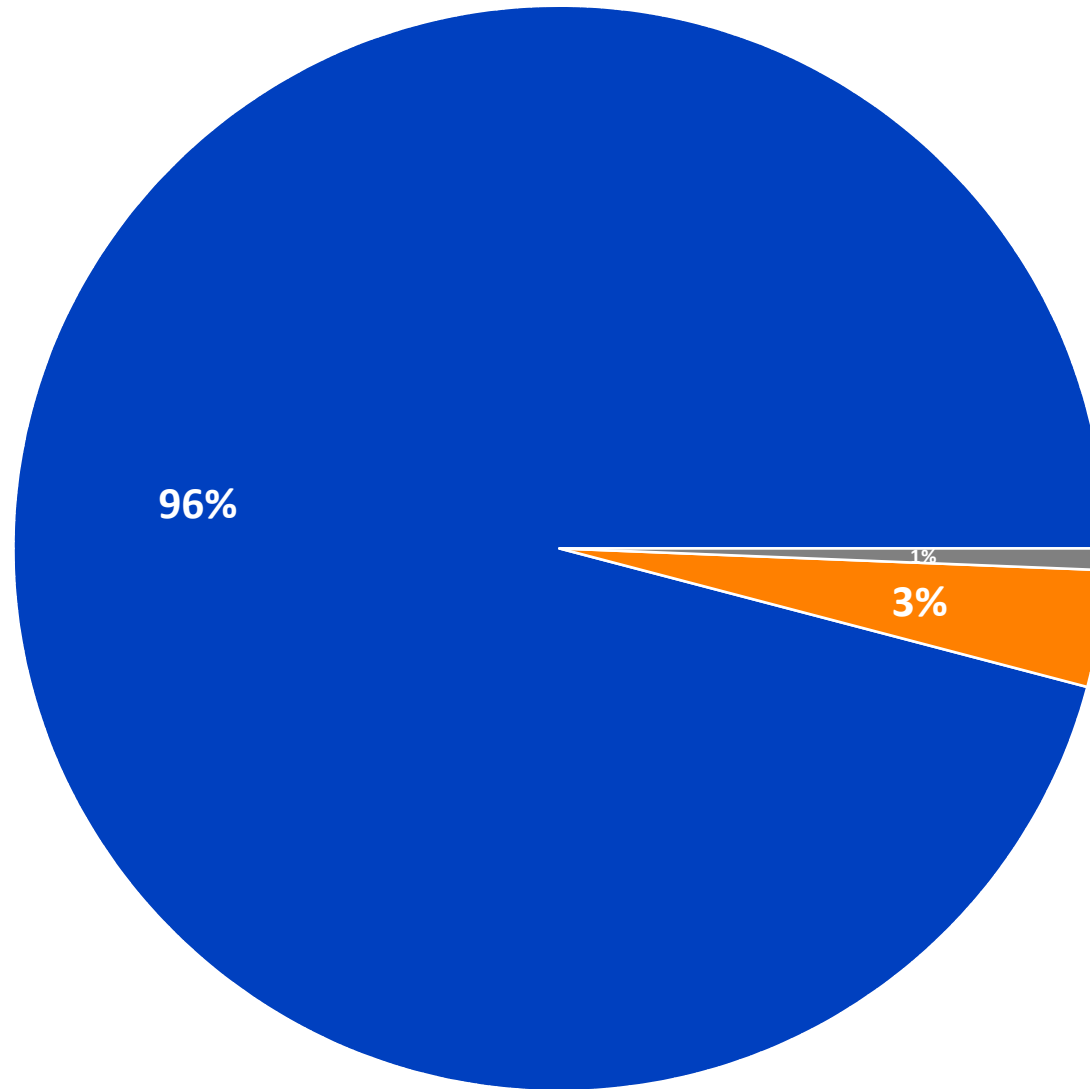
by percentage of household occupants



Source: ETC Institute (2019)

Q34. Demographics: Do you own or rent your current residence?

by percentage of respondents

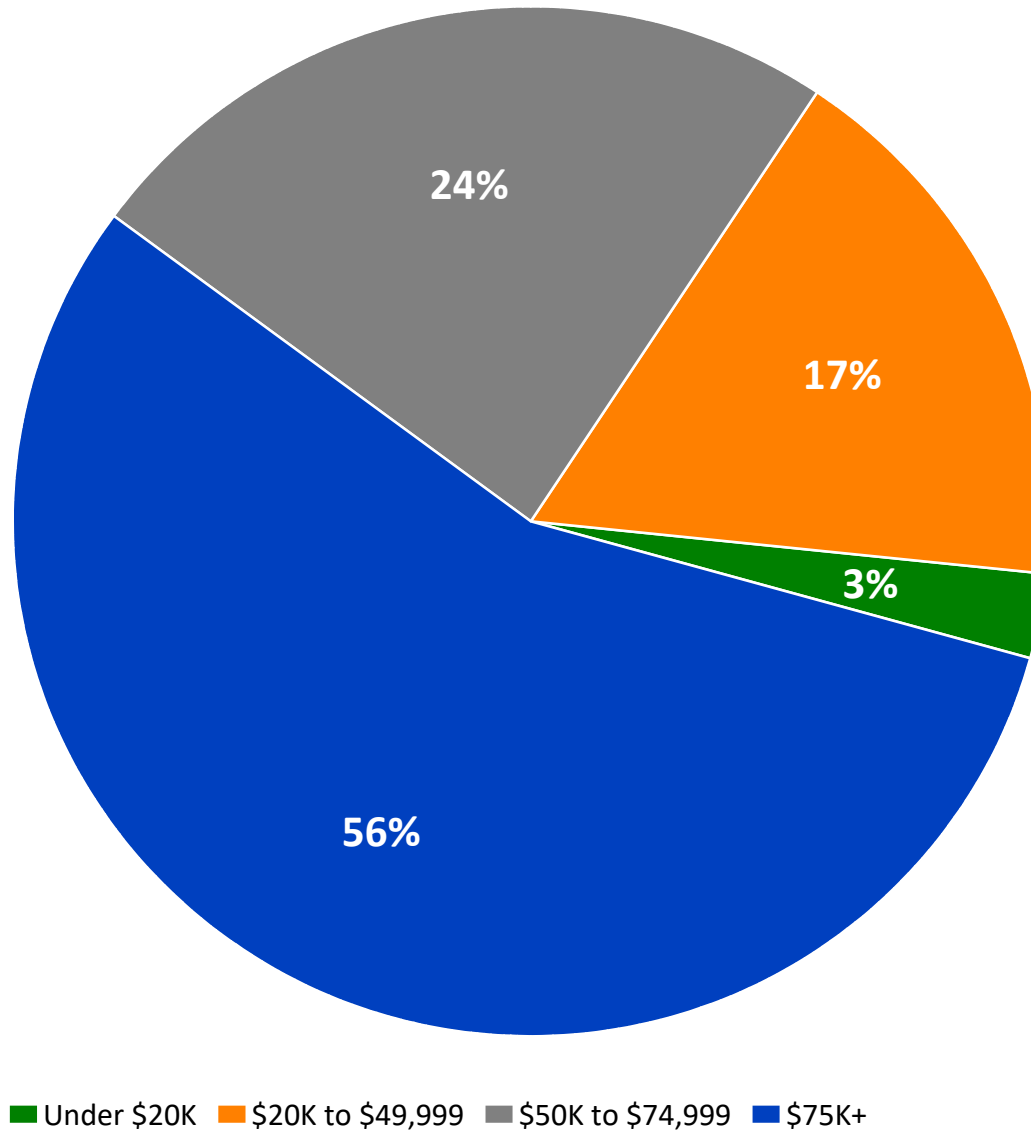


■ Own a house, duplex, condo, or mobile home ■ Rent a house, duplex, condo, or mobile home ■ Other

Source: ETC Institute (2019)

Q35. Demographics: What is your household income?

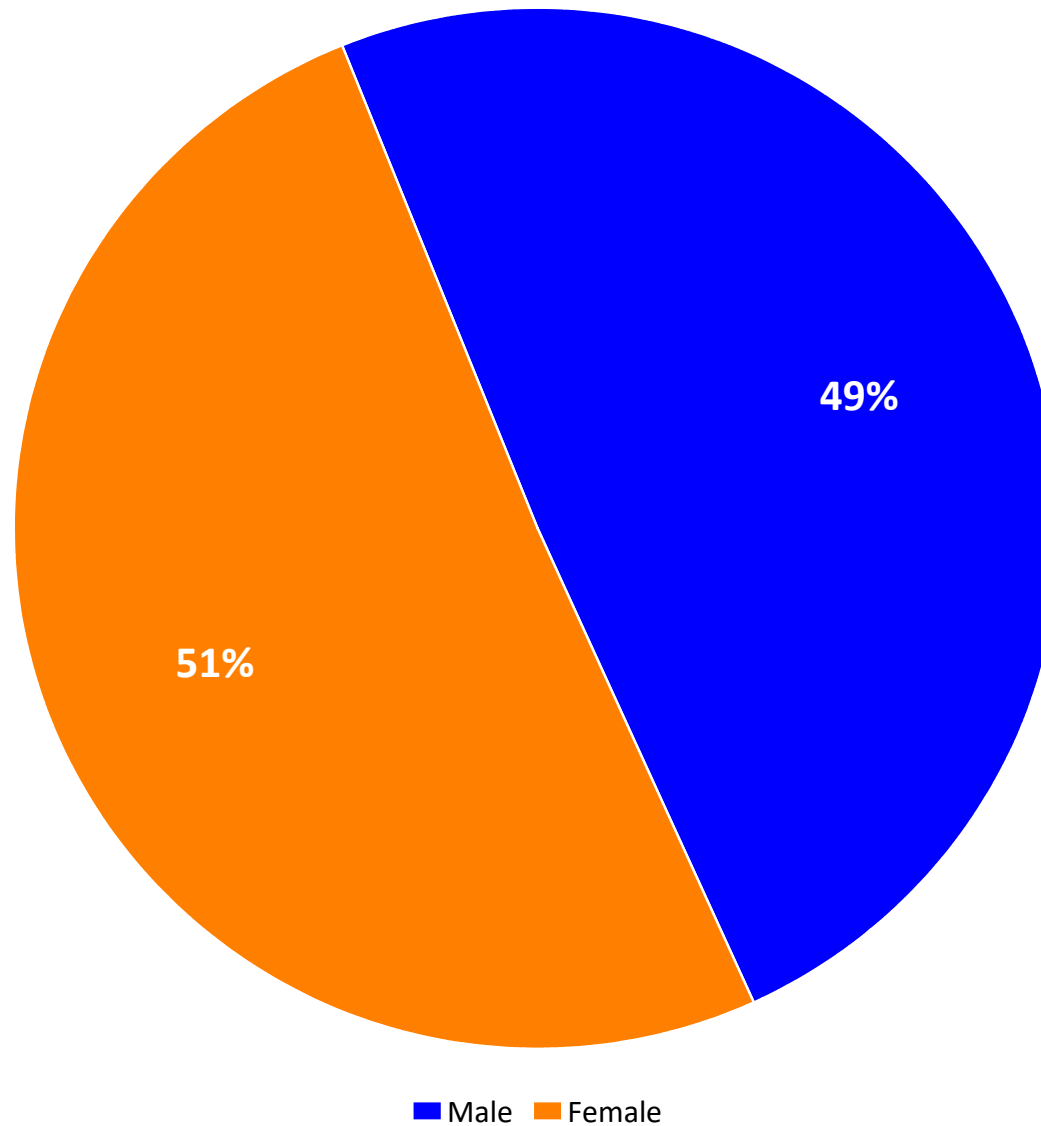
by percentage of respondents



Source: ETC Institute (2019)

Q36. Demographics: What is your gender?

by percentage of respondents

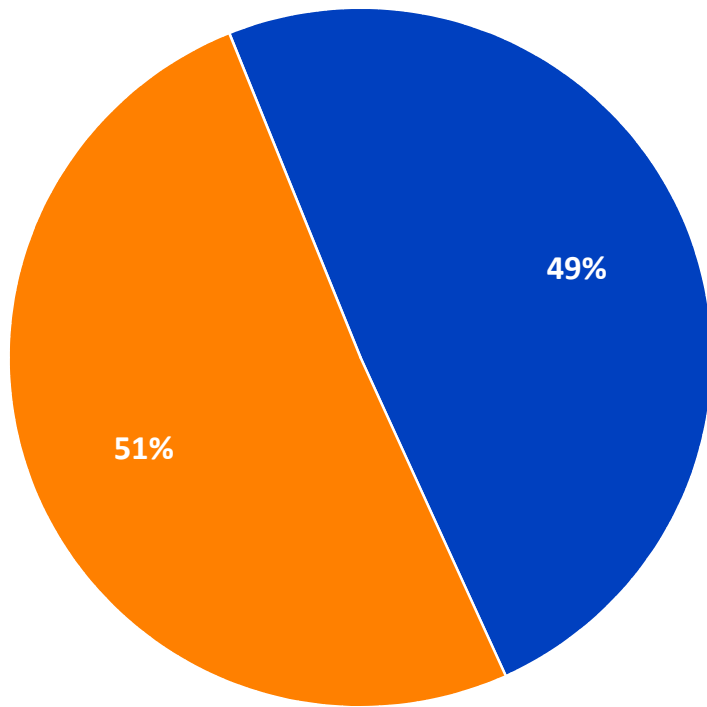


Source: ETC Institute (2019)

Demographics: Gender

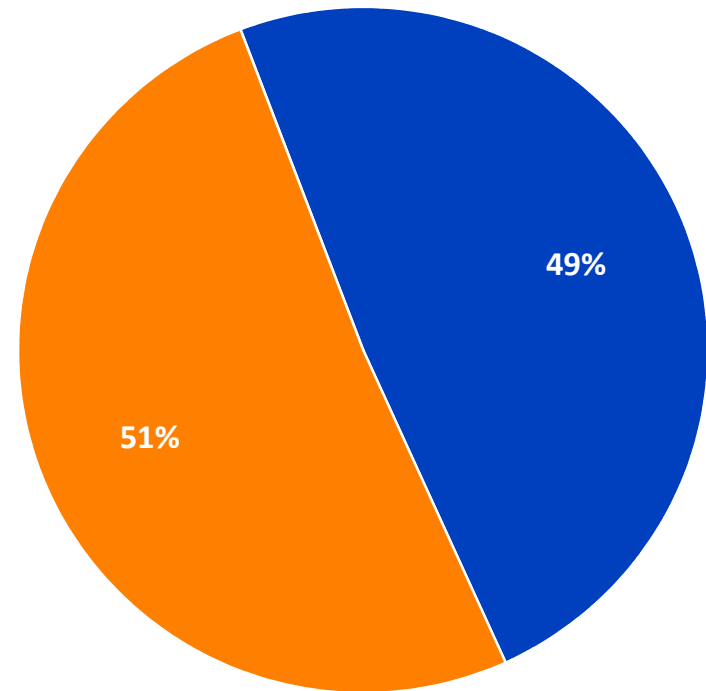
by percentage of respondents

Survey



■ Male ■ Female

U.S. Census



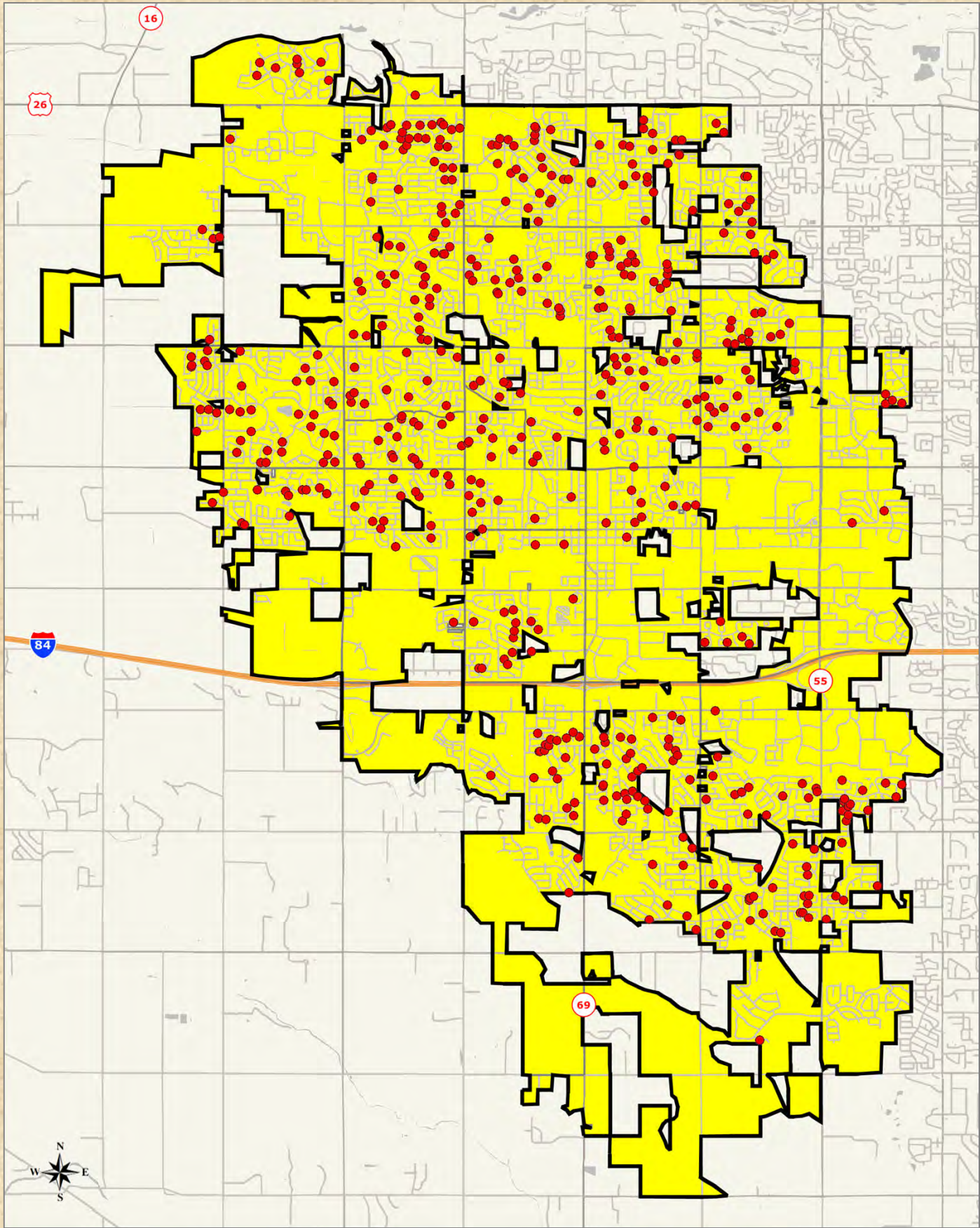
■ Male ■ Female

Source: ETC Institute (2019)

Section 2

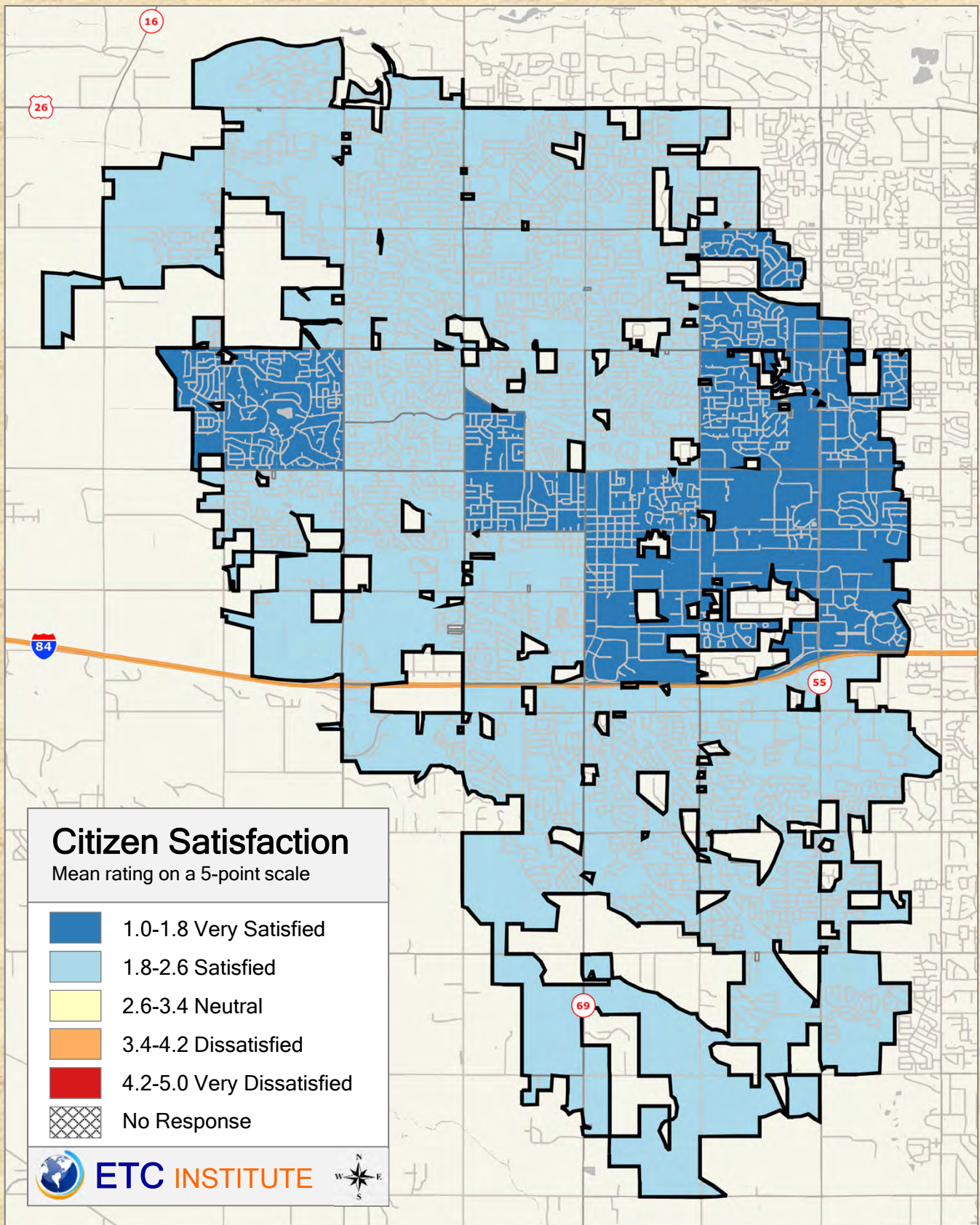
GIS Maps

Location of Survey Respondents



2019 City of Meridian Environment & Solid Waste Survey

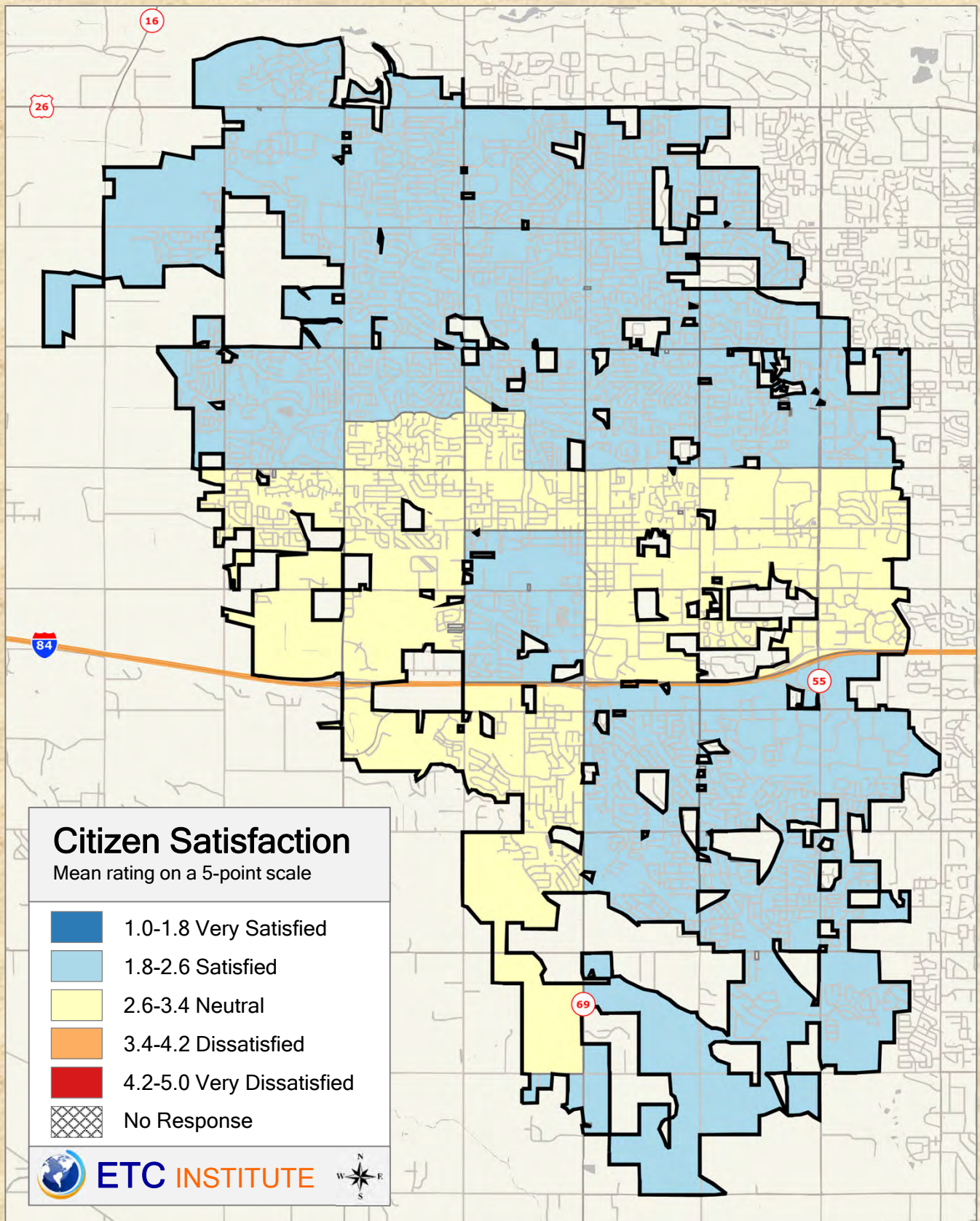
Q1 How satisfied are you with your current trash service?



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

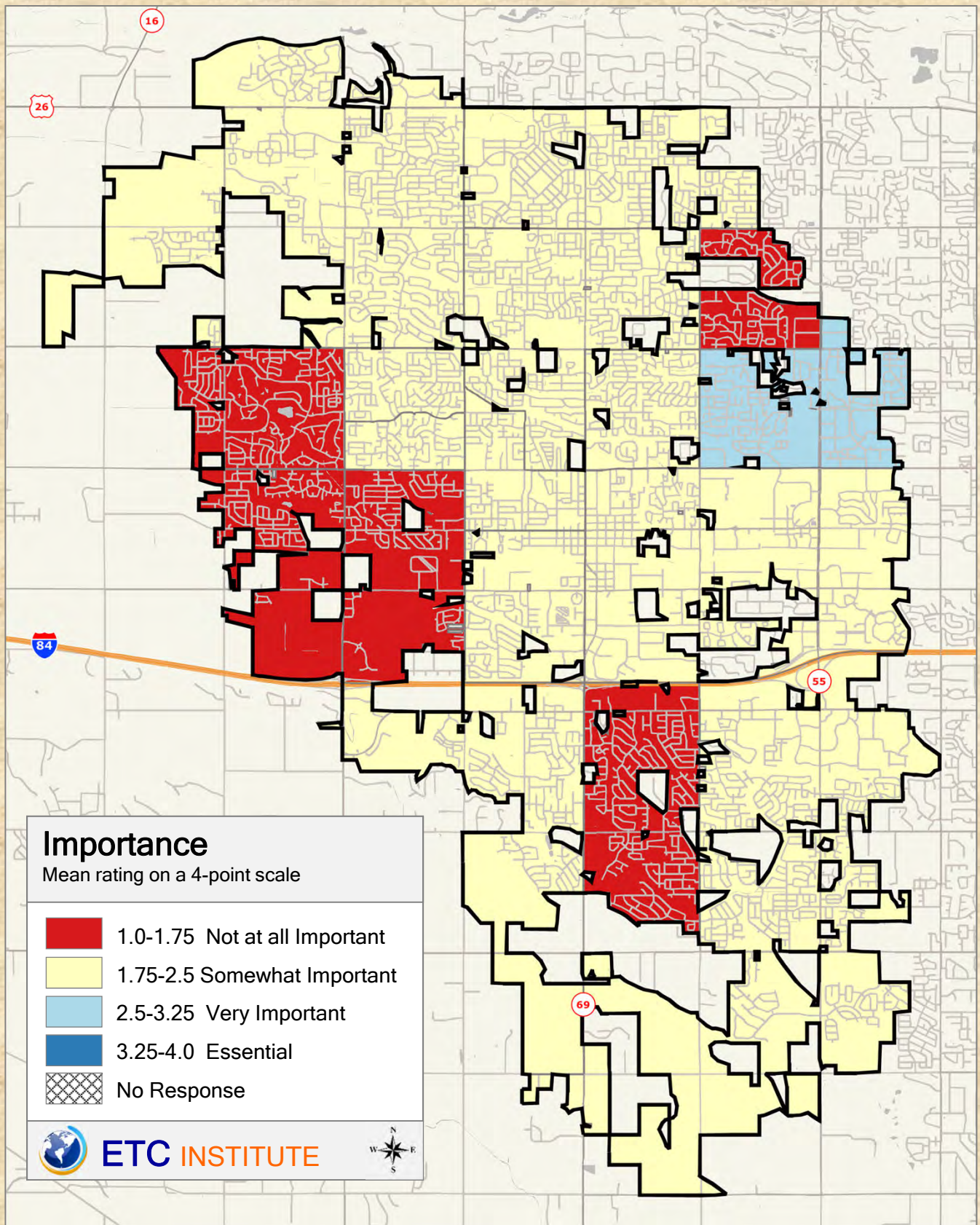
Q4 How satisfied are you with your current recycle service?



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

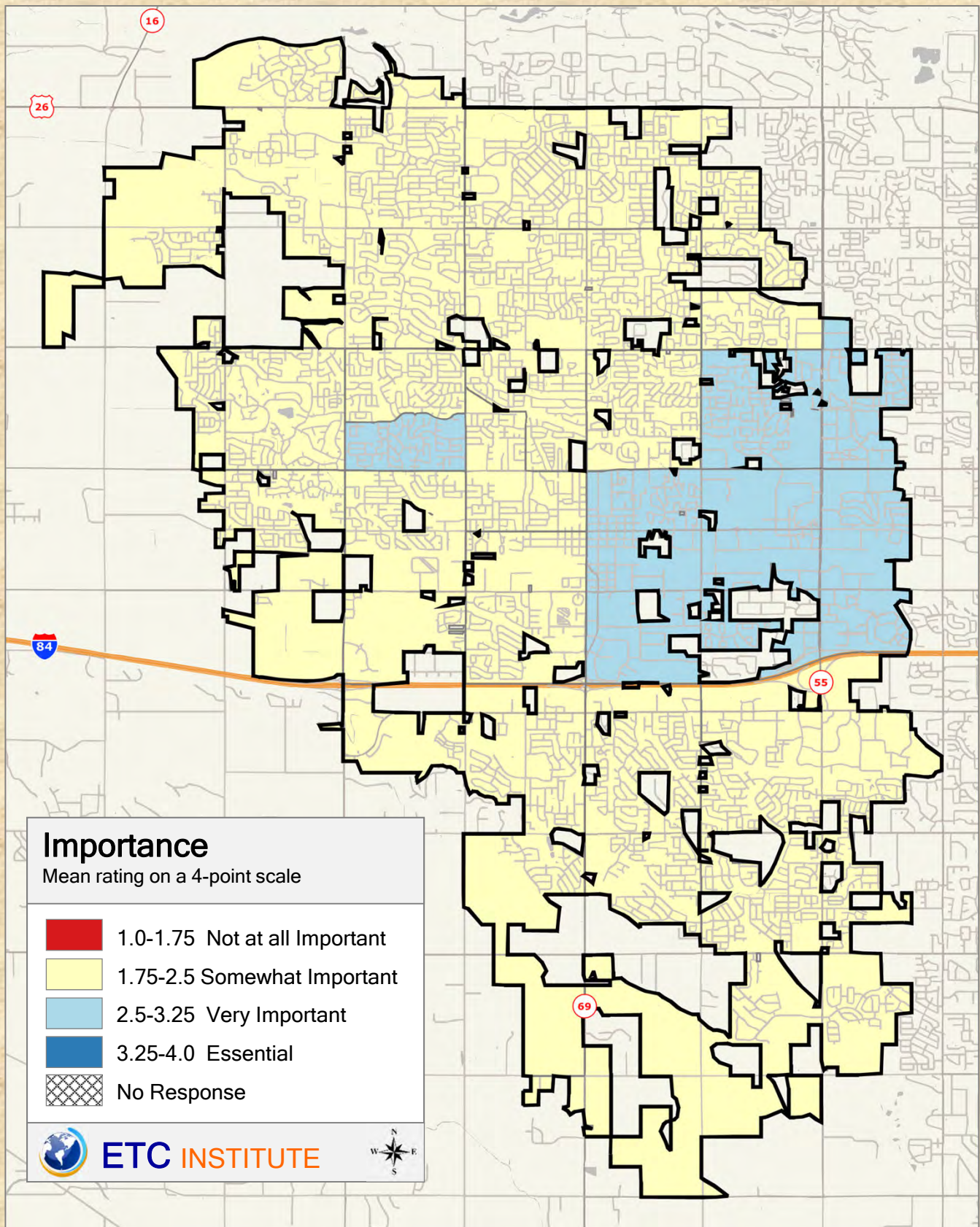
Q8 01 Increase the frequency of recycling services



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

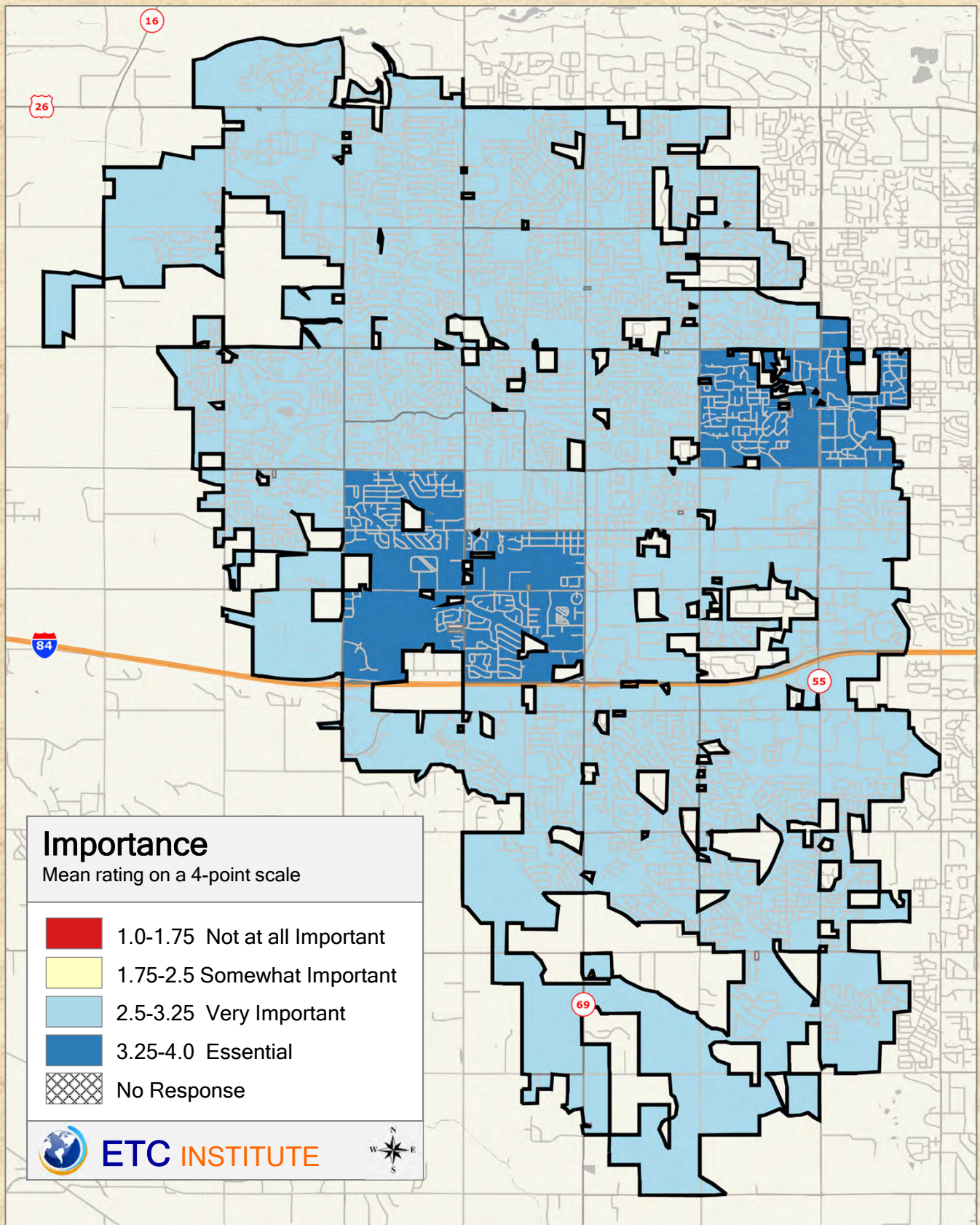
Q8 02 Implement composting program



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

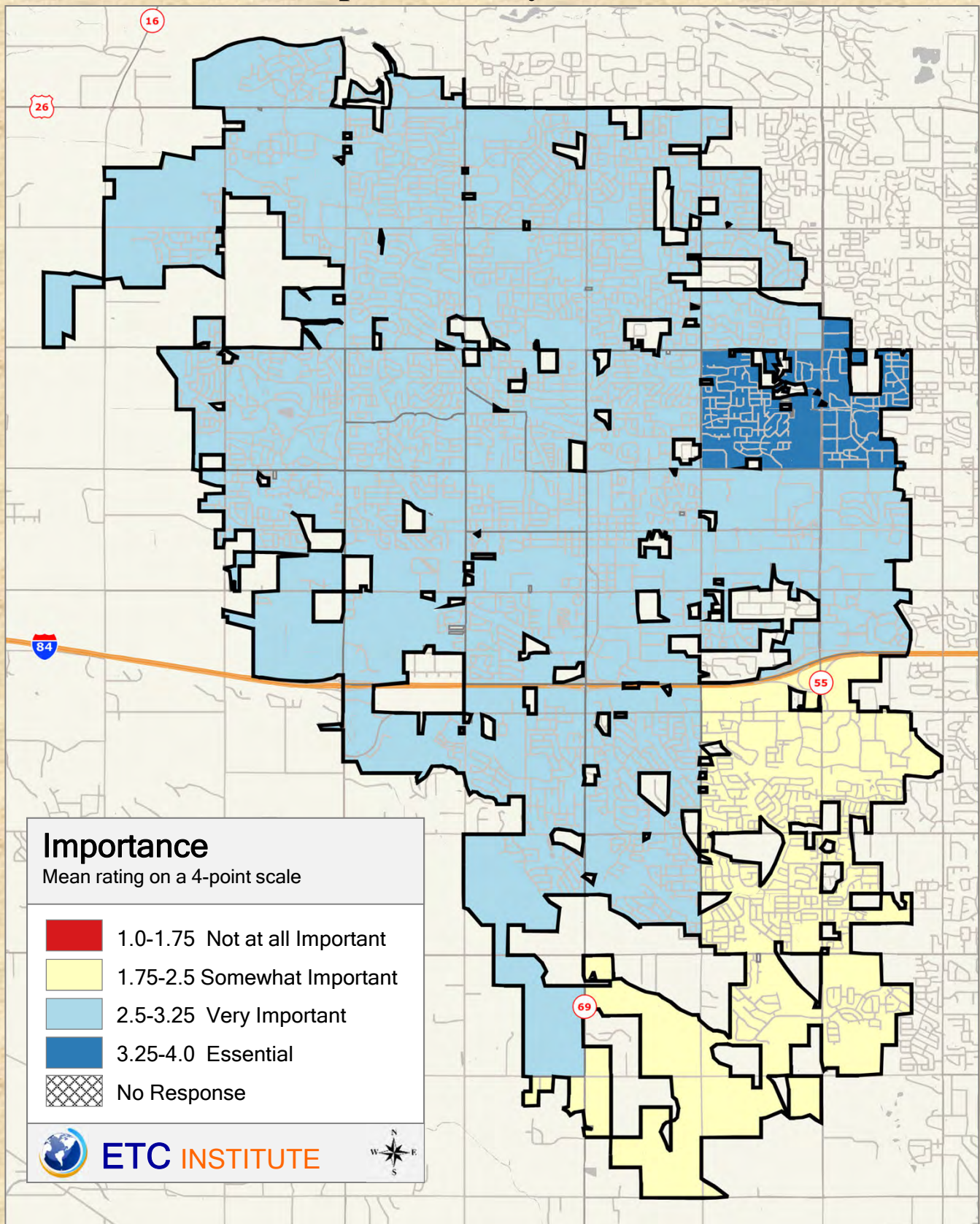
Q8 03 Reduce the amount of waste sent to the landfill



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

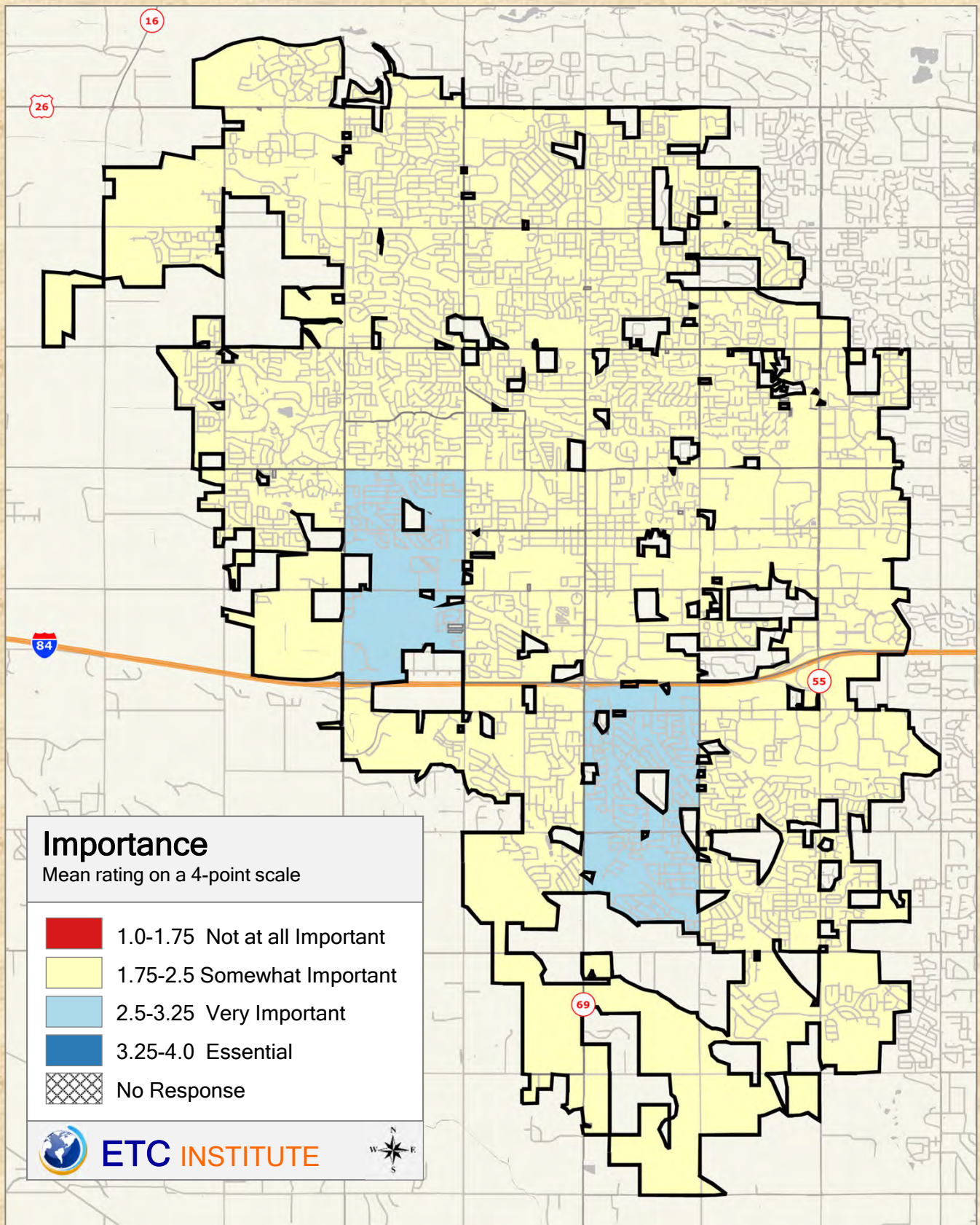
Q8 04 Reduce the amount of greenhouse gas emissions produced by waste



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

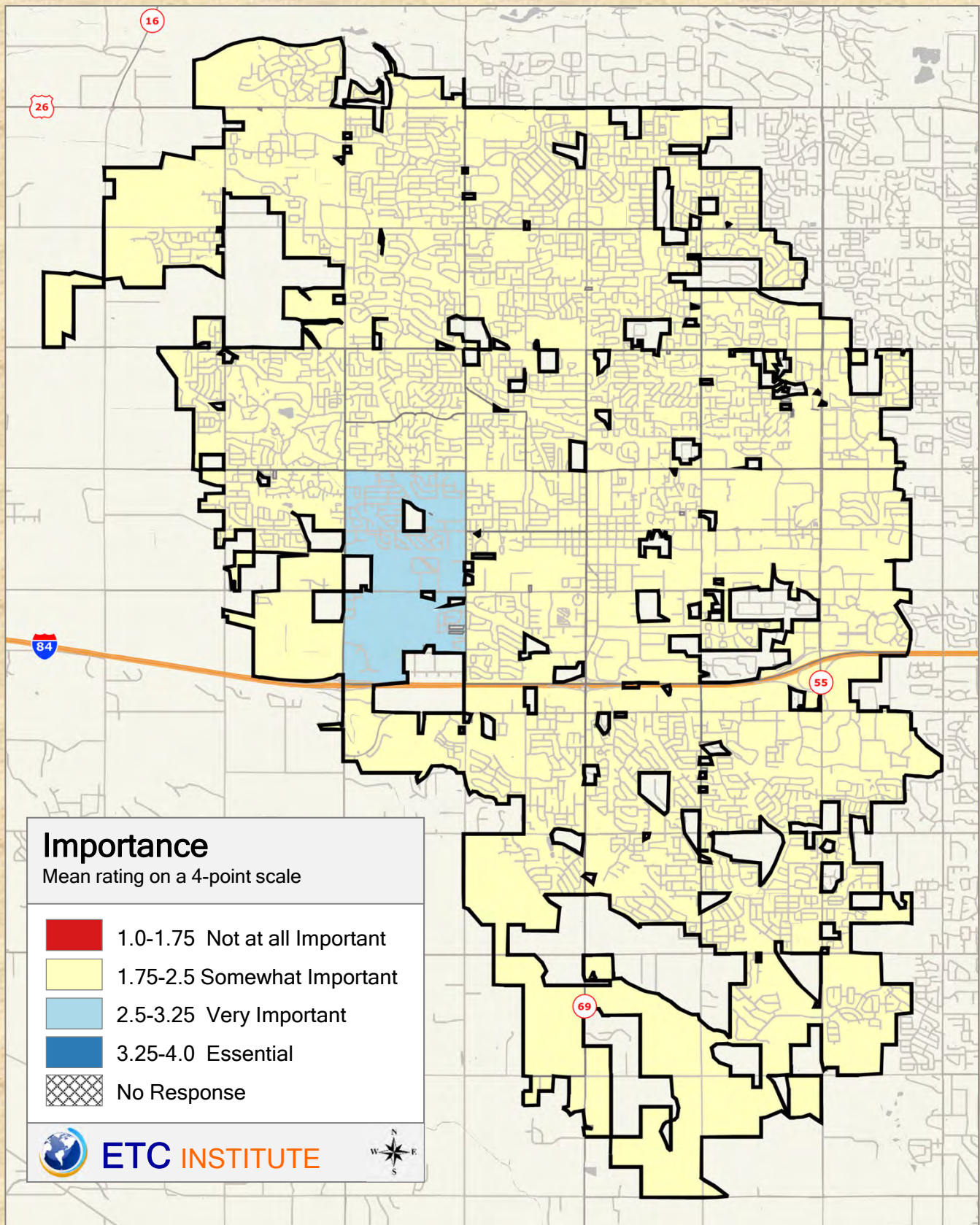
Q8 05 Reduce the cost of trash services



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

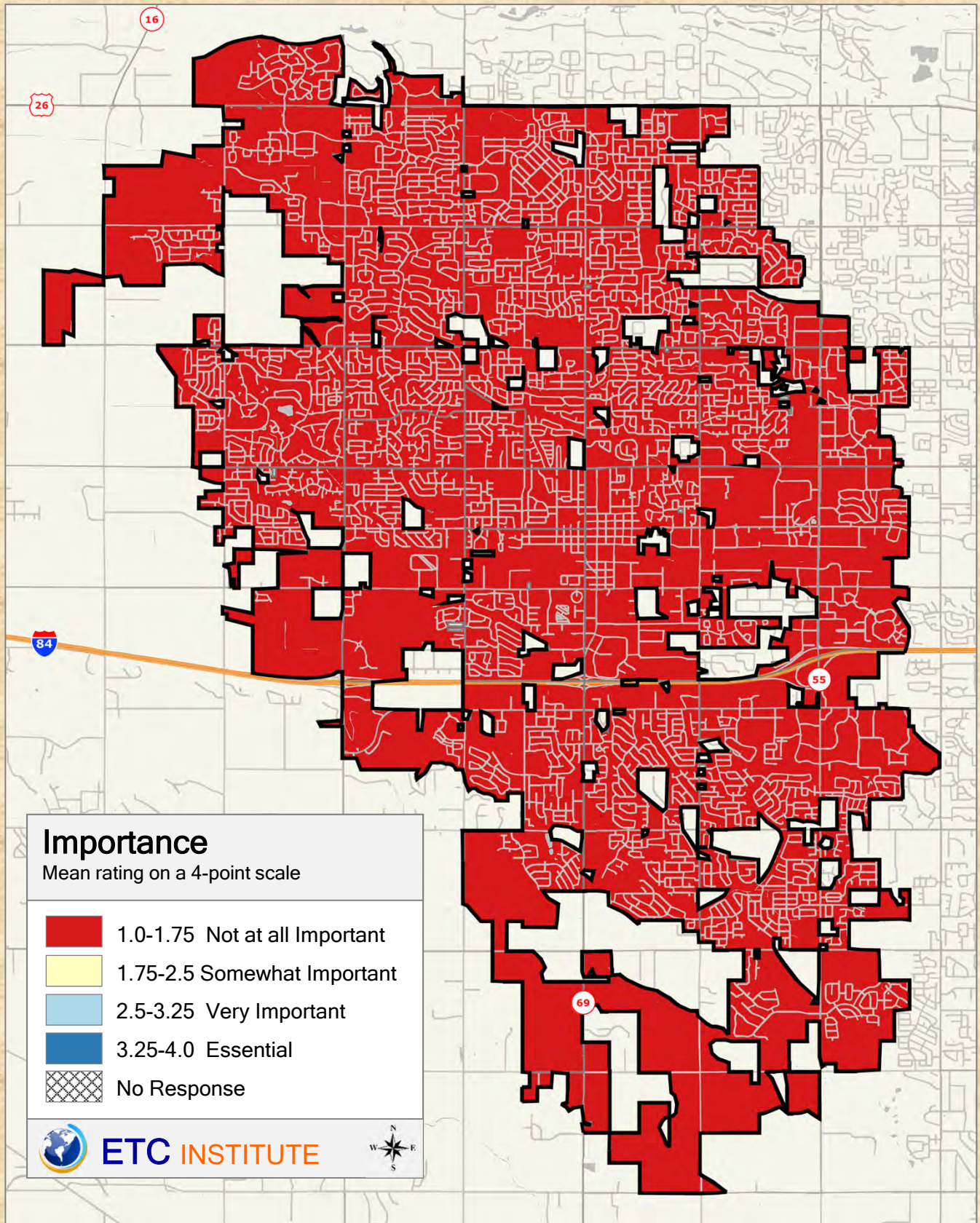
Q8 06 Reduce the cost of recycling services



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

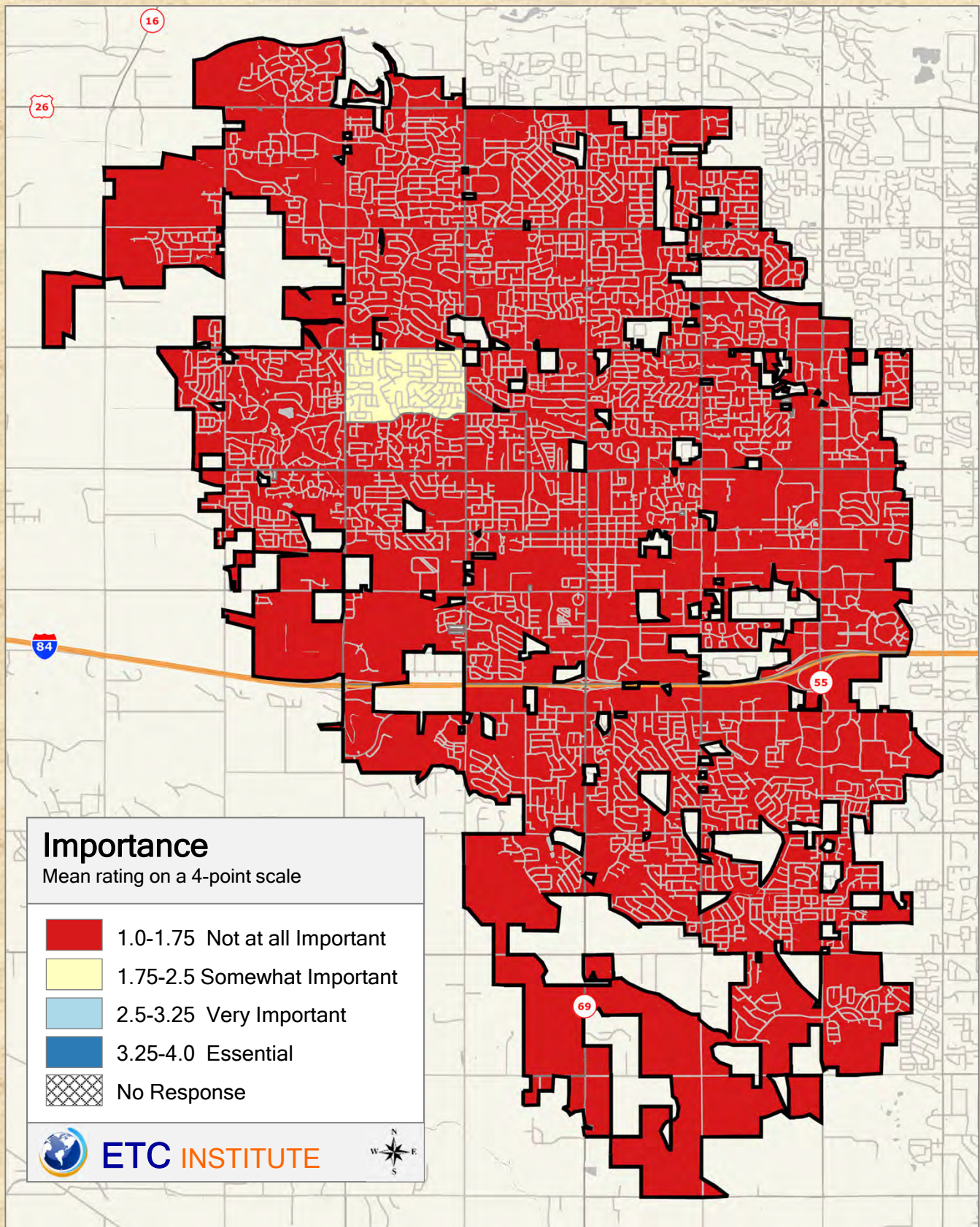
Q8 07 Decrease the number of trucks driving on residential streets each week



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

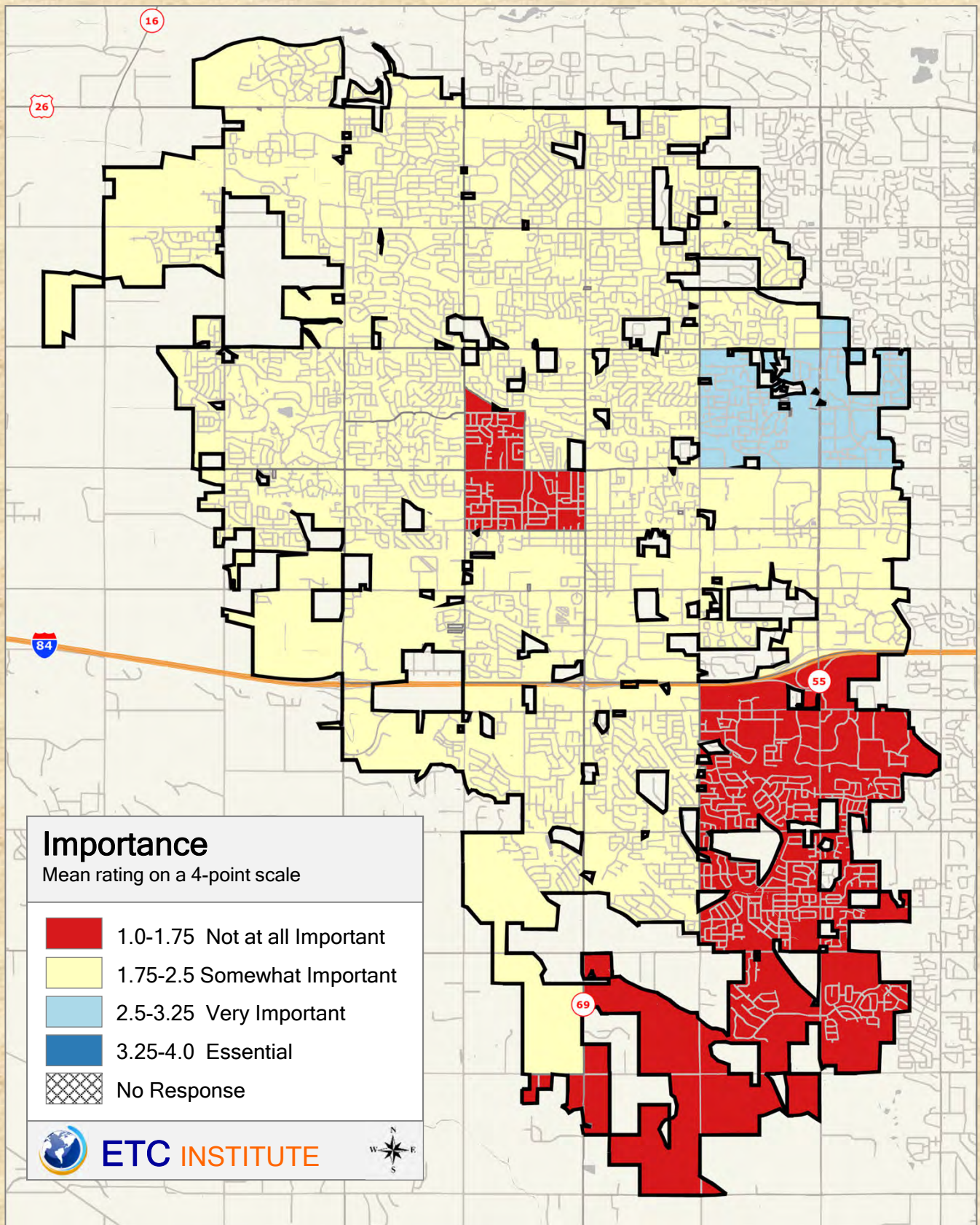
Q8 08 Decrease the noise caused by trucks



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

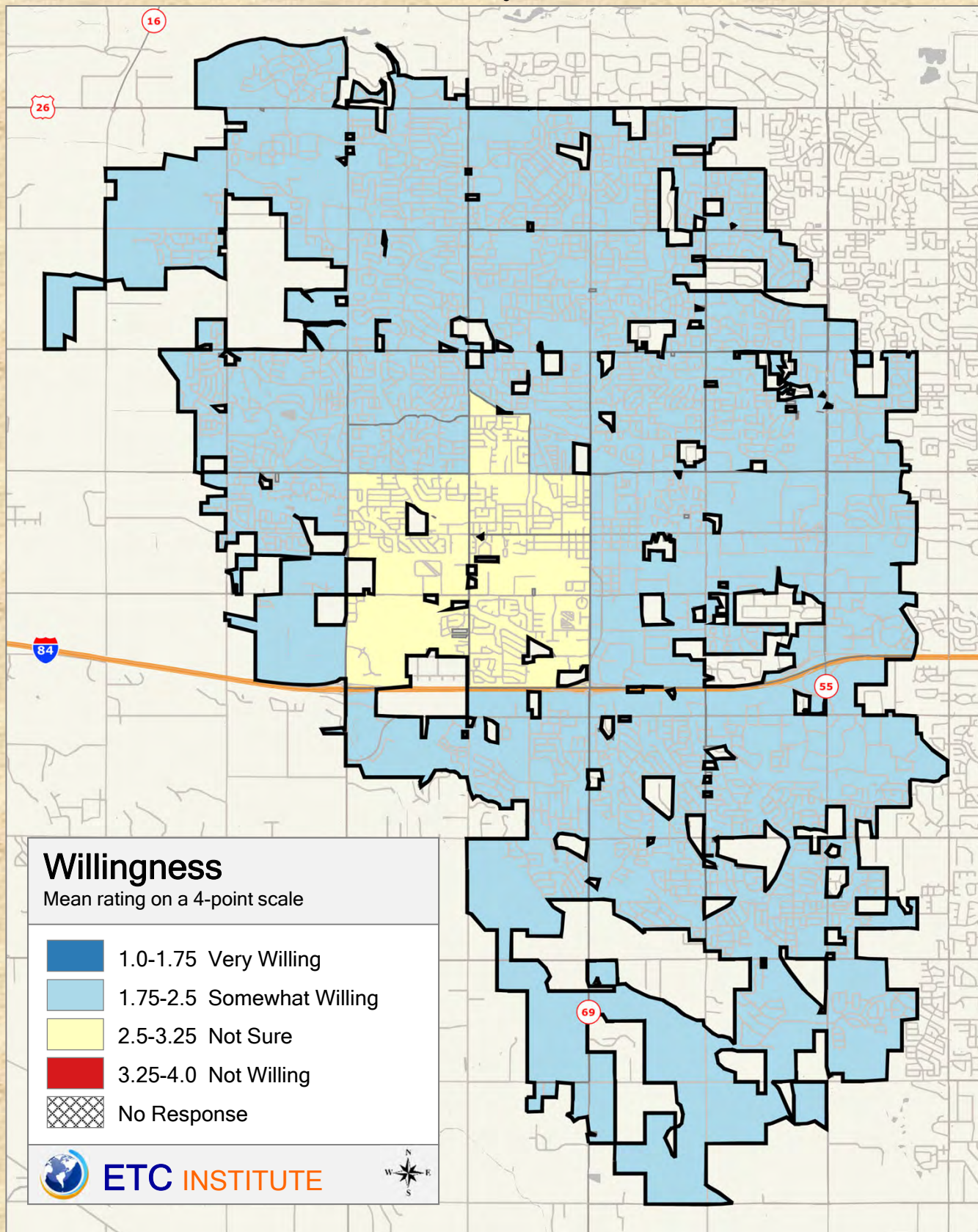
Q8 09 Decrease air pollution caused by trucks



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

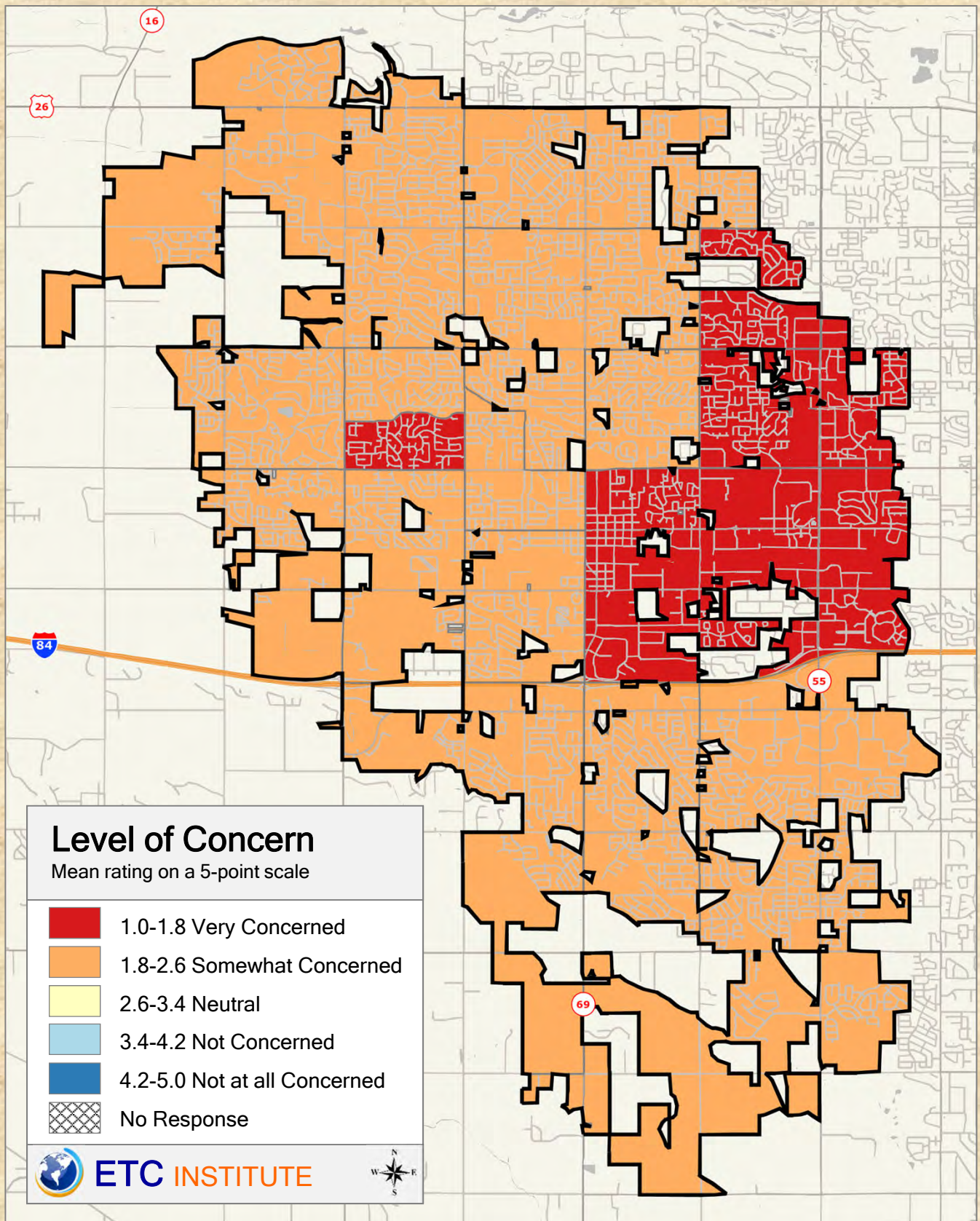
Q23 How willing would you be to travel to drop-off locations to recycle?



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q27 How concerned are you about environmental topics?



2019 City of Meridian Environment & Solid Waste Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Section 3

Crosstabs

Q1. How satisfied are you with your current trash services? (without "not provided")

N=532

	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	

Q1. How satisfied are you with your current trash services

Very satisfied	34.5%	33.0%	27.8%	21.0%	35.2%	37.2%	42.1%	33.7%
Satisfied	48.4%	50.4%	51.6%	59.7%	50.7%	47.0%	44.2%	49.5%
Neutral	14.3%	12.1%	17.5%	16.1%	8.5%	10.4%	13.7%	13.1%
Dissatisfied	2.7%	3.4%	2.4%	3.2%	5.6%	4.3%	0.0%	3.0%
Very dissatisfied	0.0%	1.1%	0.8%	0.0%	0.0%	1.2%	0.0%	0.6%

Q2. What do you like about your current trash service?

N=532

	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	

Q2. What do you like about your current trash service

Number of collections	49.8%	46.6%	42.5%	33.3%	47.9%	52.4%	59.4%	48.3%
Collection day	65.9%	69.0%	66.9%	68.3%	63.0%	67.5%	71.9%	67.7%
Bulky item pick up	19.9%	26.9%	26.0%	23.8%	17.8%	22.3%	27.1%	23.5%
Recyclable collection	47.1%	54.1%	49.6%	52.4%	53.4%	47.0%	56.3%	50.8%
Cost	39.5%	36.9%	39.4%	38.1%	43.8%	33.1%	39.6%	38.2%
Meridian billing customer service	24.1%	22.8%	15.0%	14.3%	30.1%	24.7%	33.3%	23.3%
Trash company customer service	20.7%	18.7%	8.7%	20.6%	23.3%	21.7%	27.1%	19.7%
Leaf collection schedule	19.2%	22.8%	18.1%	22.2%	19.2%	24.7%	18.8%	20.9%
Other	2.3%	3.0%	3.9%	0.0%	2.7%	3.6%	0.0%	2.6%

Q3. What do you dislike about your trash service?

N=532

	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	
<u>Q3. What do you dislike about your trash service</u>								
Number of collections too few	3.1%	4.9%	8.7%	6.3%	4.1%	1.8%	0.0%	3.9%
Collection day	1.5%	3.4%	3.9%	3.2%	2.7%	1.8%	0.0%	2.4%
Meridian billing customer service	2.3%	0.7%	0.8%	1.6%	2.7%	1.8%	1.0%	1.5%
Trash company customer service	3.1%	2.2%	5.5%	3.2%	1.4%	1.8%	1.0%	2.6%
Bulky item pick up	15.7%	15.3%	15.0%	19.0%	16.4%	15.1%	13.5%	15.4%
Accepted recyclable items	40.2%	49.3%	52.0%	58.7%	45.2%	40.4%	36.5%	44.9%
Cost too high	11.9%	9.0%	12.6%	9.5%	8.2%	12.0%	7.3%	10.3%
Leaf collection schedule too short	22.2%	26.1%	22.8%	27.0%	30.1%	24.7%	21.9%	24.6%
Other	11.5%	11.2%	12.6%	11.1%	8.2%	9.6%	14.6%	11.3%

Q4. How satisfied are you with your current recycle services? (without "not provided")

N=532	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/</u>	<u>Households w/</u>	<u>Households w/</u>	<u>Households w/</u>	<u>Households w/</u>	
			<u>Children Under</u>	<u>Children Ages</u>	<u>Adults Ages</u>	<u>Adults Ages</u>	<u>Adults Ages</u>	
			<u>Age 10</u>	<u>10-17</u>	<u>18-34 and No</u>	<u>35-64 and No</u>	<u>65+ and No</u>	
			<u>Children</u>	<u>Children</u>	<u>Children</u>	<u>Children</u>	<u>Children</u>	
<u>Q4. How satisfied are you with your current recycling services</u>								
Very satisfied	14.7%	17.0%	11.2%	13.1%	15.7%	15.2%	23.7%	15.8%
Satisfied	38.8%	35.9%	44.8%	27.9%	42.9%	35.8%	32.3%	37.5%
Neutral	29.5%	25.5%	30.4%	31.1%	20.0%	26.1%	30.1%	27.5%
Dissatisfied	15.1%	16.2%	12.0%	21.3%	15.7%	19.4%	10.8%	15.6%
Very dissatisfied	1.9%	5.4%	1.6%	6.6%	5.7%	3.6%	3.2%	3.7%

Q5. What do you like about your current recycling service?

N=532

	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	

Q5. What do you like about your current recycling service

Number of collections	36.4%	34.7%	31.5%	30.2%	27.4%	38.6%	43.8%	35.5%
Collection day	45.2%	54.1%	46.5%	58.7%	50.7%	51.2%	45.8%	49.8%
Bulky item pick up	5.7%	6.7%	3.9%	4.8%	2.7%	7.2%	10.4%	6.2%
Recyclable collection	28.7%	31.0%	29.1%	23.8%	38.4%	31.3%	27.1%	29.9%
Cost	22.2%	21.3%	24.4%	30.2%	19.2%	19.3%	18.8%	21.6%
Meridian billing customer service	14.9%	12.3%	7.1%	4.8%	19.2%	16.9%	17.7%	13.5%
Trash company customer service	10.7%	9.7%	5.5%	11.1%	13.7%	10.2%	12.5%	10.2%
Leaf collection schedule	8.8%	6.7%	3.9%	6.3%	4.1%	11.4%	9.4%	7.7%
Other	3.4%	5.6%	2.4%	4.8%	5.5%	5.4%	3.1%	4.5%

Q6. What do you dislike about your current recycling service?

N=532

	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	

Q6. What do you dislike about your current recycling service

Number of collections too few	16.1%	24.3%	35.4%	34.9%	19.2%	12.0%	7.3%	20.3%
Collection day	1.5%	1.9%	1.6%	1.6%	5.5%	0.0%	2.1%	1.7%
Meridian billing customer service	0.8%	0.0%	0.8%	0.0%	0.0%	0.0%	1.0%	0.4%
Trash company customer service	2.7%	1.5%	2.4%	3.2%	2.7%	1.8%	1.0%	2.1%
Bulky item pick up	5.0%	6.0%	5.5%	3.2%	8.2%	5.4%	5.2%	5.5%
Accepted recyclable items	50.6%	59.0%	61.4%	63.5%	54.8%	51.8%	47.9%	54.9%
Cost too high	10.0%	4.9%	7.1%	7.9%	4.1%	9.6%	6.3%	7.5%
Leaf collection schedule too short	12.3%	12.7%	12.6%	11.1%	11.0%	12.0%	15.6%	12.4%
Other	10.0%	7.1%	5.5%	4.8%	12.3%	10.8%	7.3%	8.5%

Q7. If the City were able to increase the frequency and materials collected in curbside recycling, what is the maximum additional amount you would be willing to pay per month? (without "not provided")

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/	Households w/	Households w/	Households w/	Households w/	
			Children Under Age 10	Children Ages 10-17	Adults Ages 18-34 and No Children	Adults Ages 35-64 and No Children	Adults Ages 65+ and No Children	

Q7. Maximum additional amount you would be willing to pay per month for increased frequency & materials collected in curbside recycling

\$10+	3.6%	5.7%	6.5%	6.7%	1.4%	5.0%	3.2%	4.7%
\$5-\$9.99	8.5%	11.1%	11.3%	20.0%	8.6%	7.5%	6.5%	9.8%
\$3-\$4.99	15.3%	25.7%	26.6%	26.7%	22.9%	17.6%	12.9%	20.5%
\$1-\$2.99	24.2%	19.9%	29.8%	16.7%	24.3%	17.0%	21.5%	21.9%
Less than \$1	6.9%	5.7%	5.6%	5.0%	5.7%	8.8%	5.4%	6.4%
I am not willing to pay any more per month	41.5%	31.8%	20.2%	25.0%	37.1%	44.0%	50.5%	36.7%

Q8. How important is it that the City addresses each of the following issues related to trash and recycling services? (without "not provided")

N=532	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	
<u>Q8-1. Increase frequency of recycling services</u>								
Essential	10.7%	15.2%	21.5%	22.0%	8.6%	9.6%	5.6%	13.0%
Very important	11.5%	19.1%	22.3%	25.4%	14.3%	11.5%	7.8%	15.4%
Somewhat important	25.1%	21.9%	32.2%	20.3%	24.3%	20.5%	18.9%	23.8%
Not at all important	52.7%	43.8%	24.0%	32.2%	52.9%	58.3%	67.8%	47.9%
 <u>Q8-2. Implement composting program</u>								
Essential	15.2%	18.6%	20.7%	17.2%	17.6%	17.5%	9.8%	16.8%
Very important	17.3%	31.6%	28.1%	29.3%	22.1%	22.7%	22.8%	24.6%
Somewhat important	32.1%	30.0%	35.5%	32.8%	29.4%	26.6%	33.7%	31.1%
Not at all important	35.4%	19.8%	15.7%	20.7%	30.9%	33.1%	33.7%	27.5%

Q8. How important is it that the City addresses each of the following issues related to trash and recycling services? (without "not provided")

N=532	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	
<u>Q8-3. Reduce amount of waste sent to landfill</u>								
Essential	28.0%	45.8%	48.8%	36.7%	38.6%	33.3%	28.3%	37.2%
Very important	30.4%	35.2%	28.9%	45.0%	27.1%	32.7%	35.9%	32.8%
Somewhat important	26.0%	14.6%	17.4%	11.7%	24.3%	22.4%	21.7%	20.2%
Not at all important	15.6%	4.3%	5.0%	6.7%	10.0%	11.5%	14.1%	9.9%
 <u>Q8-4. Reduce amount of greenhouse gas emissions produced by waste</u>								
Essential	21.0%	39.1%	42.5%	29.8%	26.5%	24.4%	26.4%	29.9%
Very important	20.6%	32.7%	24.2%	33.3%	22.1%	26.9%	28.6%	26.5%
Somewhat important	34.7%	17.7%	23.3%	22.8%	26.5%	30.8%	25.3%	26.5%
Not at all important	23.8%	10.5%	10.0%	14.0%	25.0%	17.9%	19.8%	17.1%

Q8. How important is it that the City addresses each of the following issues related to trash and recycling services? (without "not provided")

N=532	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	
<u>Q8-5. Reduce cost of trash services</u>								
Essential	13.6%	5.2%	10.0%	6.9%	10.4%	12.2%	4.5%	9.3%
Very important	20.2%	21.2%	18.3%	22.4%	16.4%	19.9%	27.0%	20.8%
Somewhat important	44.9%	43.6%	46.7%	39.7%	47.8%	41.0%	46.1%	44.2%
Not at all important	21.4%	30.0%	25.0%	31.0%	25.4%	26.9%	22.5%	25.7%
<u>Q8-6. Reduce cost of recycling services</u>								
Essential	14.3%	4.8%	11.4%	6.8%	10.4%	13.0%	3.5%	9.7%
Very important	23.4%	22.5%	19.5%	22.0%	16.4%	22.7%	32.6%	23.0%
Somewhat important	38.9%	38.6%	42.3%	39.0%	44.8%	35.1%	33.7%	38.6%
Not at all important	23.4%	34.1%	26.8%	32.2%	28.4%	29.2%	30.2%	28.7%

Q8. How important is it that the City addresses each of the following issues related to trash and recycling services? (without "not provided")

N=532	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	

Q8-7. Decrease number of trucks driving on residential streets each week

Essential	1.3%	0.8%	2.5%	1.7%	1.5%	0.0%	0.0%	1.0%
Very important	7.1%	7.3%	4.1%	6.9%	10.6%	9.9%	3.5%	7.2%
Somewhat important	28.3%	24.7%	28.9%	37.9%	15.2%	25.0%	27.9%	26.6%
Not at all important	63.3%	67.2%	64.5%	53.4%	72.7%	65.1%	68.6%	65.2%

Q8-8. Decrease noise caused by trucks

Essential	3.3%	1.6%	3.4%	1.7%	0.0%	4.5%	0.0%	2.5%
Very important	7.5%	5.7%	2.5%	5.2%	7.8%	9.1%	6.9%	6.6%
Somewhat important	24.1%	19.2%	25.2%	25.9%	15.6%	20.1%	21.8%	21.7%
Not at all important	65.1%	73.5%	68.9%	67.2%	76.6%	66.2%	71.3%	69.3%

Q8. How important is it that the City addresses each of the following issues related to trash and recycling services? (without "not provided")

N=532	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	Male	Female	Households w/	Households w/	Households w/	Households w/	Households w/	
			Children Under Age 10	Children Ages 10-17	Adults Ages 18-34 and No Children	Adults Ages 35-64 and No Children	Adults Ages 65+ and No Children	
<u>Q8-9. Decrease air pollution caused by trucks</u>								
Essential	7.0%	9.2%	13.3%	10.3%	4.4%	7.1%	4.5%	8.1%
Very important	13.9%	22.9%	17.5%	15.5%	22.1%	18.1%	19.3%	18.4%
Somewhat important	37.7%	39.4%	42.5%	48.3%	32.4%	36.1%	35.2%	38.6%
Not at all important	41.4%	28.5%	26.7%	25.9%	41.2%	38.7%	40.9%	34.9%

Q9. Not counting your recycling cart, how many trash carts do you have at your residence? (without "not provided")

N=532	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	
<u>Q9. How many trash carts do you have at your residence</u>								
One	74.5%	78.9%	74.8%	80.6%	65.3%	79.3%	81.1%	76.9%
Two	23.6%	20.8%	22.8%	19.4%	33.3%	19.5%	18.9%	22.0%
Two+	1.9%	0.4%	2.4%	0.0%	1.4%	1.2%	0.0%	1.1%

Q10. How many times in the past year did you or someone from your household take materials to the recycling areas at the Transfer Station? (without "not provided")

N=532	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	
<u>Q10. How many times in past year did you take materials to recycling areas at Transfer Station</u>								
Zero	33.2%	35.1%	42.5%	30.6%	31.9%	29.4%	32.3%	34.0%
Once	13.1%	16.6%	9.4%	22.6%	15.3%	19.0%	10.4%	15.0%
Two to five times	40.9%	35.8%	37.0%	33.9%	36.1%	37.4%	47.9%	38.5%
Five+ times	12.7%	12.5%	11.0%	12.9%	16.7%	14.1%	9.4%	12.5%

Q11. If you took materials to the Meridian Transfer Station, on average, approximately how much material did you bring (in pounds) per visit? (without "not provided")

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	

Q11. How much material did you bring (in pounds) per visit

10 or less	18.3%	26.3%	17.0%	25.0%	29.7%	12.7%	35.0%	21.9%
11-20	7.9%	16.8%	12.8%	10.7%	8.1%	14.1%	10.0%	11.6%
21-30	4.0%	7.4%	6.4%	3.6%	8.1%	8.5%	0.0%	5.8%
31-50	19.0%	16.8%	12.8%	17.9%	16.2%	15.5%	30.0%	17.9%
51-100	13.5%	12.6%	19.1%	10.7%	8.1%	16.9%	5.0%	12.9%
101-200	13.5%	8.4%	17.0%	14.3%	8.1%	9.9%	7.5%	11.2%
201-300	7.1%	3.2%	2.1%	7.1%	5.4%	7.0%	5.0%	5.8%
301-500	9.5%	5.3%	4.3%	7.1%	13.5%	9.9%	2.5%	7.6%
501+	7.1%	3.2%	8.5%	3.6%	2.7%	5.6%	5.0%	5.4%

Q12. On average, how full is your trash container(s) on your designated collection day? (without "not provided")

N=532	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	Male	Female	Households w/	Households w/	Households w/	Households w/	Households w/	
			Children Under	Children Ages	Adults Ages	Adults Ages	Adults Ages	
		Age 10	10-17	18-34 and No	35-64 and No	65+ and No		
				Children	Children	Children		
<u>Q12. How full is your trash container(s) on your designated collection day</u>								
Less than half full	13.3%	18.3%	8.8%	9.8%	16.4%	18.6%	24.2%	15.7%
Over half	65.6%	62.7%	61.6%	60.7%	58.9%	66.5%	67.4%	64.2%
Overflowing	21.1%	19.0%	29.6%	29.5%	24.7%	14.9%	8.4%	20.1%

Q13. On average, how full is your recycling container on your designated recycling collection day? (without "not applicable/not provided")

N=532	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	Male	Female	Households w/	Households w/	Households w/	Households w/	Households w/	
			Children Under	Children Ages	Adults Ages	Adults Ages	Adults Ages	
		Age 10	10-17	18-34 and No	35-64 and No	65+ and No		
				Children	Children	Children		
<u>Q13. How full is your recycling container on your designated recycling collection day</u>								
Less than half full	7.8%	9.9%	2.4%	6.8%	6.0%	8.6%	22.2%	8.8%
Over half	59.8%	50.6%	34.1%	39.0%	61.2%	66.9%	68.9%	55.2%
Overflowing	32.4%	39.5%	63.5%	54.2%	32.8%	24.5%	8.9%	36.0%

Q14. How much emphasis does your household place on recycling? (without "not provided")

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	

Q14. How much emphasis does your household place on recycling

We don't recycle, & are not interested	6.6%	6.8%	3.1%	8.5%	9.7%	9.1%	4.2%	6.7%
We don't recycle, but plan to begin	1.9%	1.5%	2.4%	0.0%	2.8%	1.2%	1.0%	1.7%
We recycle some of the time	6.2%	5.7%	4.7%	6.8%	5.6%	6.1%	7.3%	5.9%
We recycle most of the time	32.2%	34.0%	33.1%	23.7%	30.6%	32.7%	40.6%	32.9%
We always recycle	53.1%	52.1%	56.7%	61.0%	51.4%	50.9%	46.9%	52.9%

Q15. If you recycle, why do you recycle?

N=491

	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	
<u>Q15. Why do you recycle</u>								
Conserve natural resources	74.7%	80.2%	82.9%	81.5%	69.2%	78.7%	71.7%	77.4%
To leave a better place for future generations	73.4%	83.4%	85.4%	81.5%	76.9%	76.0%	72.8%	78.4%
Conserve energy	48.1%	55.5%	54.5%	55.6%	49.2%	50.0%	51.1%	51.7%
Prevent pollution	66.8%	72.9%	67.5%	77.8%	69.2%	69.3%	70.7%	69.9%
Conserve landfill space	83.8%	86.6%	84.6%	90.7%	86.2%	84.7%	83.7%	85.3%
Help economy	39.0%	46.6%	46.3%	40.7%	46.2%	38.0%	43.5%	42.8%
Community pride/ improvement	53.1%	55.9%	55.3%	55.6%	56.9%	51.3%	56.5%	54.6%

Q16. Do you or other members of your household currently do any of the following?

N=491	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	
Compost household items like grass clippings, leaves, or food waste at home	24.5%	20.2%	23.6%	25.9%	27.7%	21.3%	16.3%	22.4%
Take household hazardous waste (HHW) items like paint, lawn chemicals, & automotive fluids to a HHW collection event	67.2%	55.1%	45.5%	63.0%	61.5%	70.7%	65.2%	61.3%
Recycle electronic items like computers, televisions, or cell phones	68.0%	68.0%	57.7%	72.2%	70.8%	70.7%	75.0%	68.2%
Participate in Hefty Energybag Program	14.5%	20.6%	16.3%	20.4%	16.9%	19.3%	17.4%	17.7%

Q17. Do you or other members of your household currently make an effort to reduce the amount of trash you throw away? (without "not provided")

N=532	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	
<u>Q17. Do you currently make an effort to reduce amount of trash you throw away</u>								
Yes	75.5%	81.5%	86.4%	82.3%	77.8%	76.2%	71.6%	78.7%
No	24.5%	18.5%	13.6%	17.7%	22.2%	23.8%	28.4%	21.3%

Q18. What prevents you from recycling or recycling more than you currently do?

N=532

	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	

Q18. What prevents you from recycling or recycling more than you currently do

Nothing. I recycle everything possible	53.3%	49.3%	48.8%	42.9%	54.8%	48.8%	60.4%	51.3%
I do not think it is necessary to recycle	1.9%	1.1%	0.0%	1.6%	2.7%	2.4%	1.0%	1.5%
Recycling takes too much time	3.8%	3.4%	5.5%	0.0%	6.8%	3.6%	1.0%	3.6%
I do not know what I can recycle	22.6%	20.1%	20.5%	27.0%	16.4%	23.5%	19.8%	21.2%
I do not know where to take materials	9.2%	12.3%	11.8%	23.8%	6.8%	10.2%	5.2%	10.7%
Recycling takes up too much room	3.1%	3.7%	7.1%	1.6%	1.4%	3.0%	2.1%	3.4%
I do not know where to find recycling information	7.7%	6.3%	7.1%	4.8%	9.6%	6.0%	6.3%	7.0%
Inconvenient locations & times	14.2%	13.1%	16.5%	12.7%	12.3%	16.3%	7.3%	13.7%
It is too much work or not physically able	1.1%	3.0%	3.1%	1.6%	1.4%	3.0%	0.0%	2.1%
Other	12.6%	10.1%	13.4%	14.3%	8.2%	10.8%	10.4%	11.3%

Q19. Do you know what materials are recyclable? (without "not provided")

N=532	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	Male	Female	Households w/	Households w/	Households w/	Households w/	Households w/	
			Children Under Age 10	Children Ages 10-17	Adults Ages 18-34 and No Children	Adults Ages 35-64 and No Children	Adults Ages 65+ and No Children	
<u>Q19. Do you know what materials are recyclable</u>								
Yes	65.1%	71.2%	75.4%	70.5%	68.1%	66.5%	61.1%	68.4%
No	4.7%	5.7%	1.6%	3.3%	11.1%	6.1%	5.3%	5.1%
Unsure	30.2%	23.1%	23.0%	26.2%	20.8%	27.4%	33.7%	26.5%

Q20. Do you know how to find out which materials are recyclable? (without "not provided")

N=532	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	Male	Female	Households w/	Households w/	Households w/	Households w/	Households w/	
			Children Under Age 10	Children Ages 10-17	Adults Ages 18-34 and No Children	Adults Ages 35-64 and No Children	Adults Ages 65+ and No Children	
<u>Q20. Do you know how to find out which materials are recyclable</u>								
Yes	66.3%	66.7%	73.0%	71.7%	66.7%	63.4%	60.4%	66.7%
No	9.8%	12.4%	7.9%	11.7%	11.1%	12.2%	13.5%	11.0%
Unsure	23.9%	21.0%	19.0%	16.7%	22.2%	24.4%	26.0%	22.3%

Q21. If the cost of curbside recycling were required to increase to continue as it is today, what is the maximum additional amount you would be willing to pay per month to continue curbside recycling programs? (without "not provided")

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/	Households w/	Households w/	Households w/	Households w/	
			Children Under Age 10	Children Ages 10-17	Adults Ages 18-34 and No Children	Adults Ages 35-64 and No Children	Adults Ages 65+ and No Children	

Q21. Maximum additional amount you would be willing to pay per month to continue curbside recycling programs

\$10+	1.2%	4.2%	5.6%	3.2%	0.0%	2.5%	2.1%	2.9%
\$5-\$9.99	12.2%	14.8%	15.2%	21.0%	12.7%	12.3%	9.6%	13.4%
\$3-\$4.99	14.2%	19.7%	22.4%	17.7%	19.7%	13.6%	13.8%	17.1%
\$1-\$2.99	25.6%	27.3%	26.4%	19.4%	23.9%	29.0%	26.6%	26.3%
Less than \$1	11.8%	11.0%	12.8%	17.7%	11.3%	11.7%	6.4%	11.5%
I am not willing to pay any more per month	35.0%	23.1%	17.6%	21.0%	32.4%	30.9%	41.5%	28.8%

Q22. How willing would you be to PARTICIPATE in a voluntary curbside recycle program, in which only those wishing to participate pay for recycling services, even if that meant the cost of curbside recycling would exceed \$20 per month per user? (without "not provided")

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/	Households w/	Households w/	Households w/	Households w/	
			Children Under Age 10	Children Ages 10-17	Adults Ages 18-34 and No Children	Adults Ages 35-64 and No Children	Adults Ages 65+ and No Children	

Q22. How willing would you be to participate in a voluntary curbside recycle program

Very willing	5.0%	3.4%	6.3%	4.8%	4.1%	4.9%	0.0%	4.2%
Somewhat willing	9.3%	13.6%	14.3%	17.7%	15.1%	8.0%	7.4%	11.4%
Not sure	20.9%	27.7%	27.8%	25.8%	30.1%	23.3%	16.0%	24.2%
Not willing	64.7%	55.3%	51.6%	51.6%	50.7%	63.8%	76.6%	60.2%

Q22a. If you answered "not willing" to Question 22, please indicate the reason why you answered this way.

N=316	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	

Q22a. Reasons why you are not willing to participate in a voluntary curbside recycle program

\$20+ per month is too expensive, but I would consider participating for a lesser amount	42.5%	45.9%	53.8%	43.8%	54.1%	41.3%	36.1%	44.0%
I do not support any increase in fees for a pay-to-recycle program	54.5%	45.2%	43.1%	53.1%	43.2%	50.0%	58.3%	50.6%
I'm not interested in recycling	3.6%	2.7%	1.5%	0.0%	5.4%	5.8%	1.4%	3.2%
Other	7.2%	13.7%	13.8%	15.6%	8.1%	7.7%	9.7%	10.1%

Q23. If more drop-off locations were established for residents to take their recyclables to, how willing would you be to travel to drop-off locations to recycle? (without "not provided")

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	

Q23. How willing would you be to travel to drop-off locations to recycle

Very willing	22.2%	26.8%	18.3%	23.8%	23.6%	30.9%	23.2%	24.4%
Somewhat willing	37.7%	36.2%	37.3%	39.7%	34.7%	33.3%	42.1%	37.0%
Not sure	20.2%	23.0%	25.4%	19.0%	20.8%	20.4%	18.9%	21.5%
Not willing	19.8%	14.0%	19.0%	17.5%	20.8%	15.4%	15.8%	17.1%

Q24. Please indicate how active a role local government should take in each of the following. (without "not provided")

N=532	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	
<u>Q24-1. Educate residents about importance of waste reduction & recycling</u>								
Leadership role	50.2%	52.3%	46.8%	62.9%	56.3%	45.9%	57.1%	51.6%
Supportive role	38.2%	41.2%	45.2%	29.0%	32.4%	45.2%	34.1%	39.5%
No role	11.6%	6.5%	8.1%	8.1%	11.3%	8.9%	8.8%	9.0%
<u>Q24-2. Support development of comprehensive waste reduction & recycling programs</u>								
Leadership role	56.8%	58.1%	63.2%	61.3%	56.3%	53.5%	57.1%	57.7%
Supportive role	32.4%	36.5%	31.2%	32.3%	32.4%	38.9%	33.0%	34.3%
No role	10.8%	5.4%	5.6%	6.5%	11.3%	7.6%	9.9%	8.0%
<u>Q24-3. Inform residents & businesses about existing programs & services</u>								
Leadership role	57.4%	60.2%	61.1%	62.9%	60.0%	54.2%	62.6%	59.1%
Supportive role	36.1%	33.6%	35.7%	27.4%	35.7%	39.4%	28.6%	34.6%
No role	6.4%	6.2%	3.2%	9.7%	4.3%	6.5%	8.8%	6.3%

Q24. Please indicate how active of a role local government should take in each of the following. (without "not provided")

N=532	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	
<u>Q24-4. Develop progressive programs to expand waste reduction & recycling in your community</u>								
Leadership role	53.8%	60.6%	66.4%	59.7%	62.9%	47.1%	58.9%	57.5%
Supportive role	33.3%	32.4%	28.0%	33.9%	22.9%	42.0%	28.9%	32.7%
No role	12.9%	6.9%	5.6%	6.5%	14.3%	10.8%	12.2%	9.8%

Q25. Should Meridian encourage State legislators to consider new codes to limit or ban the use of single-use plastic bags? (without "not provided")

N=532

Q36. Your gender		Household Type					Total
Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	

Q25. Should Meridian encourage State legislators to consider new codes to limit or ban the use of single-use plastic bags

No, do not create more codes related to solid waste management of plastic bags	50.0%	38.8%	38.8%	42.6%	42.3%	48.7%	45.7%	44.3%
Yes, listening to all stakeholder feedback	50.0%	61.2%	61.2%	57.4%	57.7%	51.3%	54.3%	55.7%

Q26. From which THREE of the following sources would you MOST PREFER to receive information about solid waste services in your community? (top 3)

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	

Q26. Sum of top 3 choices

Internet source that is easy to find (i.e. City site)	53.3%	57.8%	67.7%	65.1%	50.7%	50.6%	45.8%	55.6%
Social media (Facebook, Twitter, etc.)	11.9%	23.1%	27.6%	30.2%	26.0%	9.0%	6.3%	17.7%
Nextdoor (or similar neighborhood social network)	16.1%	28.0%	25.2%	33.3%	21.9%	16.9%	21.9%	22.2%
Meridian utility bill	77.8%	67.9%	73.2%	57.1%	74.0%	73.5%	79.2%	72.7%
Meridian Press	9.2%	5.6%	7.9%	3.2%	5.5%	7.2%	11.5%	7.3%
Idaho Statesman	7.3%	5.6%	3.1%	9.5%	4.1%	7.8%	8.3%	6.4%
Idaho Press	3.8%	1.9%	0.8%	0.0%	8.2%	1.2%	6.3%	2.8%
Television	18.8%	18.7%	11.0%	17.5%	19.2%	21.1%	25.0%	18.6%
Radio	8.8%	7.8%	9.4%	9.5%	15.1%	7.2%	2.1%	8.3%
Neighborhood group or newsletter	10.3%	13.8%	11.8%	14.3%	12.3%	11.4%	10.4%	12.2%
Place of worship	0.0%	0.4%	0.0%	0.0%	0.0%	0.6%	0.0%	0.2%

Q26. From which THREE of the following sources would you MOST PREFER to receive information about solid waste services in your community? (top 3) (cont.)

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	
<u>Q26. Sum of top 3 choices (cont.)</u>								
Child's school	1.5%	3.0%	5.5%	3.2%	1.4%	0.6%	1.0%	2.3%
Be able to call a specific telephone number	12.6%	11.9%	6.3%	11.1%	9.6%	16.9%	14.6%	12.2%
City newsletter	32.6%	30.2%	32.3%	19.0%	30.1%	35.5%	32.3%	31.4%
Other	1.5%	1.5%	1.6%	1.6%	2.7%	0.0%	3.1%	1.5%
None chosen	6.5%	4.9%	3.1%	3.2%	4.1%	10.2%	4.2%	5.6%

Q27. How concerned are you about environmental topics? (without "not provided")

N=532

	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	

Q27. How concerned are you about environmental topics

Very concerned	33.5%	40.7%	38.2%	40.0%	37.0%	33.8%	39.4%	36.9%
Somewhat concerned	42.2%	43.0%	45.5%	43.3%	37.0%	42.5%	43.6%	42.9%
Neutral	16.3%	15.2%	13.0%	16.7%	17.8%	16.9%	14.9%	15.7%
Not concerned	5.2%	0.8%	2.4%	0.0%	4.1%	4.4%	2.1%	2.9%
Not at all concerned	2.8%	0.4%	0.8%	0.0%	4.1%	2.5%	0.0%	1.5%

Q28. Which of the following do you feel are the MOST SERIOUS environmental topics facing Meridian today? (without "none")

N=512	Q36. Your gender		Household Type					Total
	Male	Female	Households w/	Households w/	Households w/	Households w/	Households w/	
			Children Under	Children Ages	Adults Ages	Adults Ages	Adults Ages	
		Age 10	10-17	18-34 and No	35-64 and No	65+ and No		
				Children	Children	Children		
<u>Q28. What are most serious environmental topics facing Meridian today</u>								
Air pollution	51.4%	51.9%	54.8%	55.2%	50.7%	45.6%	55.3%	51.6%
Energy wasted in homes & buildings	32.1%	36.5%	41.9%	37.9%	33.8%	24.7%	40.4%	34.4%
Pollution in waterways	46.2%	51.2%	47.6%	43.1%	46.5%	49.4%	56.4%	48.6%
Inadequate trash disposal	11.6%	20.0%	26.6%	19.0%	16.9%	12.7%	6.4%	16.0%
Inadequate recycling services	35.3%	47.3%	53.2%	56.9%	36.6%	36.1%	30.9%	41.6%
Lack of green space	14.9%	22.3%	24.2%	25.9%	25.4%	14.6%	9.6%	18.8%
Long term regional water supply	50.2%	41.5%	39.5%	41.4%	42.3%	53.2%	50.0%	45.9%
Other	13.3%	7.3%	9.7%	6.9%	14.1%	9.5%	10.6%	10.4%

Q29. Are you currently practicing any of the following sustainable behaviors?

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	

Q29. Are you currently practicing any following sustainable behaviors

Recycling	90.4%	95.1%	97.6%	93.7%	90.4%	91.0%	91.7%	92.9%
Food waste composting	14.6%	16.0%	18.1%	14.3%	20.5%	12.0%	13.5%	15.4%
Yard waste composting	25.7%	23.9%	23.6%	33.3%	31.5%	21.1%	21.9%	24.8%
Changing lightbulbs to energy efficient bulbs	83.9%	86.9%	89.0%	93.7%	80.8%	84.3%	82.3%	85.3%
Carpooling with others	8.4%	17.9%	24.4%	27.0%	12.3%	5.4%	5.2%	13.3%
Utilize alternate transportation	6.9%	6.7%	11.0%	7.9%	11.0%	3.6%	3.1%	6.8%
Own a hybrid vehicle	6.1%	7.8%	7.9%	6.3%	13.7%	4.2%	5.2%	7.0%
Own an electric vehicle	2.3%	2.2%	3.9%	1.6%	4.1%	1.2%	1.0%	2.3%
Planting shade trees in my yard	57.5%	64.2%	67.7%	63.5%	61.6%	59.0%	53.1%	60.9%
Making energy efficiency upgrades to my home	52.9%	50.7%	58.3%	52.4%	49.3%	51.8%	45.8%	51.9%
Xeriscaping	3.8%	5.6%	3.9%	4.8%	6.8%	3.0%	7.3%	4.7%

Q30. Which of the following are MOST LIKELY to motivate you to practice sustainable behaviors?

N=532

	<u>Q36. Your gender</u>		<u>Household Type</u>					<u>Total</u>
	<u>Male</u>	<u>Female</u>	<u>Households w/ Children Under Age 10</u>	<u>Households w/ Children Ages 10-17</u>	<u>Households w/ Adults Ages 18-34 and No Children</u>	<u>Households w/ Adults Ages 35-64 and No Children</u>	<u>Households w/ Adults Ages 65+ and No Children</u>	

Q30. What following are most likely to motivate you to practice sustainable behaviors

Financial savings on utility bill	72.0%	74.3%	77.2%	73.0%	72.6%	73.5%	68.8%	73.1%
Impact of long-term global climate	39.5%	57.1%	52.8%	46.0%	54.8%	44.0%	47.9%	48.1%
Improved air quality	52.5%	64.9%	63.0%	65.1%	56.2%	50.6%	64.6%	58.5%
Reduced greenhouse gas emissions	33.7%	41.0%	42.5%	34.9%	34.2%	35.5%	38.5%	37.2%
People I know are participating in these behaviors	8.8%	15.7%	18.9%	15.9%	9.6%	8.4%	10.4%	12.2%
Impact on future generations of my loved ones	49.0%	68.7%	67.7%	69.8%	58.9%	50.0%	57.3%	58.8%
Other	3.8%	2.2%	3.9%	6.3%	2.7%	1.8%	2.1%	3.2%
I'm not motivated	5.0%	1.5%	1.6%	1.6%	2.7%	5.4%	3.1%	3.2%

Q31. Should Meridian practice sustainable efforts and energy conservation methods daily in its operations? (without "not provided")

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	

Q31. Should Meridian practice sustainable efforts & energy conservation methods daily in its operations

No, maintain same day-to-day actions at same financial costs & environmental impacts	12.8%	5.5%	7.3%	5.0%	13.0%	9.6%	9.9%	9.1%
No, reduce provided service levels to reduce costs, regardless of environmental impacts	2.4%	2.4%	2.4%	0.0%	2.9%	3.2%	2.2%	2.4%
Yes, but keep any increased costs as minimal as possible	60.0%	64.8%	59.3%	68.3%	50.7%	66.2%	65.9%	62.6%
Yes & expand investment in infrastructure that reduces environmental impacts	24.8%	27.3%	30.9%	26.7%	33.3%	21.0%	22.0%	25.9%

Q32. Which priorities are most important to you as Meridian evaluates and implements various sustainable initiatives?

N=532

	Q36. Your gender		Household Type					Total
	Male	Female	Households w/ Children Under Age 10	Households w/ Children Ages 10-17	Households w/ Adults Ages 18-34 and No Children	Households w/ Adults Ages 35-64 and No Children	Households w/ Adults Ages 65+ and No Children	

Q32. What priorities are most important to you as Meridian evaluates & implements various sustainable initiatives

Project utilizes clean & renewable energy (or reduces dependence on fossil fuels)	41.0%	52.6%	55.9%	50.8%	50.7%	38.0%	46.9%	46.8%
Affordability	76.6%	78.7%	74.8%	76.2%	78.1%	79.5%	81.3%	77.8%
Addressing environmental impacts	42.9%	56.7%	58.3%	54.0%	49.3%	41.0%	54.2%	49.8%
Reliability of services	55.6%	50.0%	58.3%	42.9%	49.3%	53.6%	54.2%	53.0%
Community benefits	39.8%	42.5%	47.2%	46.0%	45.2%	38.0%	35.4%	41.4%
Local jobs & economy	41.8%	42.5%	48.0%	41.3%	50.7%	41.6%	31.3%	42.1%
Public health	46.4%	48.9%	55.1%	39.7%	45.2%	45.2%	51.0%	47.4%
Security & resiliency of services	27.2%	23.5%	25.2%	20.6%	23.3%	27.1%	28.1%	25.4%
Other	3.4%	2.6%	1.6%	6.3%	1.4%	3.0%	3.1%	3.0%

Section 4

Tabular Data

Q1. How satisfied are you with your current trash services?

Q1. How satisfied are you with your current trash services	Number	Percent
Very satisfied	177	33.3 %
Satisfied	260	48.9 %
Neutral	69	13.0 %
Dissatisfied	16	3.0 %
Very dissatisfied	3	0.6 %
Not provided	7	1.3 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q1. How satisfied are you with your current trash services? (without "not provided")

Q1. How satisfied are you with your current trash services	Number	Percent
Very satisfied	177	33.7 %
Satisfied	260	49.5 %
Neutral	69	13.1 %
Dissatisfied	16	3.0 %
Very dissatisfied	3	0.6 %
Total	525	100.0 %

Q2. What do you like about your current trash service?

Q2. What do you like about your current trash service	Number	Percent
Number of collections	257	48.3 %
Collection day	360	67.7 %
Bulky item pick up	125	23.5 %
Recyclable collection	270	50.8 %
Cost	203	38.2 %
Meridian billing customer service	124	23.3 %
Trash company customer service	105	19.7 %
Leaf collection schedule	111	20.9 %
Other	14	2.6 %
Total	1569	

Q2-9. Other

Q2-9. Other	Number	Percent
BREAKS MY TREE BRANCHES WHEN PICKING UP BINS	1	7.1 %
CONVENIENCE	1	7.1 %
EVERYTHING	1	7.1 %
NEED CHRISTMAS TREE PICKUP	1	7.1 %
Oil pick up	1	7.1 %
On schedule	1	7.1 %
Option to skip and pay accordingly	1	7.1 %
Orange bag collection	1	7.1 %
RELIABLE	1	7.1 %
Recycling needs to be greatly expanded & should be picked up weekly	1	7.1 %
SPRING CLEANING PICKUP	1	7.1 %
They are very dependable	1	7.1 %
USED OIL DISPOSAL	1	7.1 %
You consistently take my trash away	1	7.1 %
Total	14	100.0 %

Q3. What do you dislike about your trash service?

<u>Q3. What do you dislike about your trash service</u>	<u>Number</u>	<u>Percent</u>
Number of collections too few	21	3.9 %
Collection day	13	2.4 %
Meridian billing customer service	8	1.5 %
Trash company customer service	14	2.6 %
Bulky item pick up	82	15.4 %
Accepted recyclable items	239	44.9 %
Cost too high	55	10.3 %
Leaf collection schedule too short	131	24.6 %
Other	60	11.3 %
Total	623	

Q3-9. Other

<u>Q3-9. Other</u>	<u>Number</u>	<u>Percent</u>
7 am pick up time at LDS Church next door	1	1.7 %
ACCEPT MORE RECYCLABLES	1	1.7 %
Accessible trash schedule and recycling	1	1.7 %
BAGS SHOULD BE PUT NEXT TO GARBAGE CANS	1	1.7 %
Being forced to recycle	1	1.7 %
CAN'T THINK OF ANY	1	1.7 %
CHRISTMAS TREES WERE MISSED THIS YEAR	1	1.7 %
Can't pay online with checking account	1	1.7 %
Cart too small	1	1.7 %
Company didn't send trash pickup schedule this year	1	1.7 %
Container constraint	1	1.7 %
DRIVER ATTITUDE	1	1.7 %
Drivers should not leave the cans on the street with lids open	1	1.7 %
Frequently drop trash on the street, & toss the empty cans everywhere	1	1.7 %
Glass	1	1.7 %
I do not dislike anything about the trash service in Meridian!	1	1.7 %
I do not dislike what they are doing	1	1.7 %
I missed them by 1 minute and they saw me but they kept driving	1	1.7 %
I would like for them to expand what is bring recycled	1	1.7 %
LACK OF BULKY TRASH PICKUP	1	1.7 %
LATE IN THE DAY COLLECTION	1	1.7 %
LATE TRASH PICKUP	1	1.7 %
Leaf collection containers are not robust	1	1.7 %
Limited recycle materials	1	1.7 %
MIXING LAWN CLIPPINGS	1	1.7 %
Must buy orange bags for some recycling material	1	1.7 %
More opportunities to have paper bags with compostable items picked up	1	1.7 %
NEED COMPOST	1	1.7 %
NO DISLIKES THEY DO A GREAT JOB	1	1.7 %
NO PLASTIC RECYCLE-EXCEPT FOR ITEMS I DON'T BUY	1	1.7 %
Need more recycle collection days	1	1.7 %
Need more spring cleaning pickups	1	1.7 %
Need to recycle glass	1	1.7 %
No composting	1	1.7 %
No glass	1	1.7 %
OCCASIONALLY TRASH GETS LEFT ON STREET	1	1.7 %
PICK UP DROPS TRASH ALL OVER	1	1.7 %
PICK UP OF SPILLAGE	1	1.7 %
PLASTIC MATERIALS	1	1.7 %

Q3-9. Other

Q3-9. Other	Number	Percent
Recycle needs to be once a week	1	1.7 %
Recycling needs to be greatly expanded, & should be picked up weekly	1	1.7 %
Should not be limited to what fits in the trash bin	1	1.7 %
Sometimes 9 am, sometimes 5:30 pm, not consistent	1	1.7 %
Special days to help dispose of old paint and other possible toxic chemicals	1	1.7 %
THEY FORGET ABOUT US	1	1.7 %
TIME OF COLLECTION	1	1.7 %
There isn't anything I don't like	1	1.7 %
They leave trash in road after dumping cart	1	1.7 %
They make a mess everywhere	1	1.7 %
Trash containers are left either on the street or blocking driveway	1	1.7 %
Used oil and tires are not accepted	1	1.7 %
Very loud truck before 8 am	1	1.7 %
WEBSITE IS NOT UP TO DATE ALWAYS	1	1.7 %
WIND BLOWN TRASH INTO MY YARD	1	1.7 %
WOULD LIKE RECYCLABLES PICKED UP EVERY WEEK	1	1.7 %
WOULD LIKE SEPARATE YARD BINS	1	1.7 %
We have not had leaf collection for the last two years	1	1.7 %
When they choose to not take because the lid is raised a bit	1	1.7 %
Yard waste	1	1.7 %
Yard waste schedule is too short	1	1.7 %
Total	60	100.0 %

Q4. How satisfied are you with your current recycle services?

Q4. How satisfied are you with your current recycling services	Number	Percent
Very satisfied	82	15.4 %
Satisfied	195	36.7 %
Neutral	143	26.9 %
Dissatisfied	81	15.2 %
Very dissatisfied	19	3.6 %
Not provided	12	2.3 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q4. How satisfied are you with your current recycle services? (without "not provided")

Q4. How satisfied are you with your current recycling services	Number	Percent
Very satisfied	82	15.8 %
Satisfied	195	37.5 %
Neutral	143	27.5 %
Dissatisfied	81	15.6 %
Very dissatisfied	19	3.7 %
Total	520	100.0 %

Q5. What do you like about your current recycling service?

Q5. What do you like about your current recycling service	Number	Percent
Number of collections	189	35.5 %
Collection day	265	49.8 %
Bulky item pick up	33	6.2 %
Recyclable collection	159	29.9 %
Cost	115	21.6 %
Meridian billing customer service	72	13.5 %
Trash company customer service	54	10.2 %
Leaf collection schedule	41	7.7 %
Other	24	4.5 %
Total	952	

Q5-9. Other

Q5-9. Other	Number	Percent
ABILITY TO ADD ORANGE BAGGED ITEMS	1	4.2 %
CONVENIENCE	1	4.2 %
Customer service	1	4.2 %
EXPAND RECYCLABLES TO BE COLLECTED	1	4.2 %
Hefty Recycling Program for plastics that our trash service doesn't collect	1	4.2 %
I AM NOT FORCED TO RECYCLE	1	4.2 %
I WOULD LIKE MORE INFO ON HOW TO BE MORE CAREFUL	1	4.2 %
I appreciate having recycle collection service	1	4.2 %
I don't have collection for recyclables	1	4.2 %
I like that recycling is offered	1	4.2 %
INCLUDE MORE ITEMS LIKE GLASS	1	4.2 %
IT SEEMS TO WORSE THAN A LANDFILL	1	4.2 %
MORE WEEKLY COLLECTIONS	1	4.2 %
Not extreme	1	4.2 %
Orange bag program, glass drop off, Facebook page	1	4.2 %
On schedule	1	4.2 %
Really like the option to recycle more plastics	1	4.2 %
SHOULD INCLUDE GLASS	1	4.2 %
THAT YOU DON'T HAVE TO SORT	1	4.2 %
THEY CHARGE EXTRA FOR GLASS AND GRASS	1	4.2 %
The fact that it happens	1	4.2 %
USED OIL DISPOSAL	1	4.2 %
We don't have to sort it	1	4.2 %
What are we actually recycling, and is it on a cost recovery basis	1	4.2 %
Total	24	100.0 %

Q6. What do you dislike about your current recycling service?

Q6. What do you dislike about your current recycling service	Number	Percent
Number of collections too few	108	20.3 %
Collection day	9	1.7 %
Meridian billing customer service	2	0.4 %
Trash company customer service	11	2.1 %
Bulky item pick up	29	5.5 %
Accepted recyclable items	292	54.9 %
Cost too high	40	7.5 %
Leaf collection schedule too short	66	12.4 %
Other	45	8.5 %
Total	602	

Q6-9. Other

<u>Q6-9. Other</u>	<u>Number</u>	<u>Percent</u>
ACCEPT MORE	1	2.2 %
ADD COMPOST SERVICE	1	2.2 %
ALTERNATE WEEK PICKUP IS CONFUSING	1	2.2 %
CAPACITY TOO SMALL	1	2.2 %
COST OF RECYCLE ORANGE BAGS	1	2.2 %
DO NOT TAKE PLASTIC OR GLASS	1	2.2 %
DON'T PICK UP GLASS	1	2.2 %
DROP STUFF ALL OVER	1	2.2 %
EXPAND RECYCLABLES	1	2.2 %
GLASS COLLECTION	3	6.7 %
I don't have recycling service and didn't know it was offered	1	2.2 %
I don't think I should have to buy the Orange Energy Bag	1	2.2 %
I don't use the recycling service	1	2.2 %
I would like to recycle more things	1	2.2 %
I'd like to have more items available to be recycled and not every other week	1	2.2 %
It seems there are still some plastic items that cannot be recycled	1	2.2 %
LIMITATIONS ON RECYCLING	1	2.2 %
Lack of recycling glass	1	2.2 %
NO COMPOSTING	1	2.2 %
No grass trimmings, branch collection like Boise	1	2.2 %
NO SCHEDULE THIS YEAR TO TELL ME WHEN	1	2.2 %
NOT AVAILABLE IN APARTMENTS	1	2.2 %
Need to recycle glass	1	2.2 %
No glass accepted	6	13.3 %
No glass or styrofoam	1	2.2 %
No recycling at my location	1	2.2 %
RECYCLING IS A WASTE OF MONEY	1	2.2 %
Recycling is very confusing	1	2.2 %
Recycling needs to be greatly expanded, & should be picked up weekly	1	2.2 %
Rude drivers	1	2.2 %
Should be weekly	1	2.2 %
THEY REFUSE GLASS	1	2.2 %
VERY CONFUSING	1	2.2 %
WOULD LIKE TO COMPOST	1	2.2 %
What exactly are we recycling effectively	1	2.2 %
Would like glass recycle	1	2.2 %
Would like glass to be added to the list of items	1	2.2 %
do not dislike anything	1	2.2 %
Total	45	100.0 %

Q7. If the City were able to increase the frequency and materials collected in curbside recycling, what is the maximum additional amount you would be willing to pay per month?

Q7. Maximum additional amount you would be willing to pay per month for increased frequency & materials collected in curbside recycling

	Number	Percent
\$10+	24	4.5 %
\$5-\$9.99	50	9.4 %
\$3-\$4.99	105	19.7 %
\$1-\$2.99	112	21.1 %
Less than \$1	33	6.2 %
I am not willing to pay any more per month	188	35.3 %
Not provided	20	3.8 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q7. If the City were able to increase the frequency and materials collected in curbside recycling, what is the maximum additional amount you would be willing to pay per month? (without "not provided")

Q7. Maximum additional amount you would be willing to pay per month for increased frequency & materials collected in curbside recycling

	Number	Percent
\$10+	24	4.7 %
\$5-\$9.99	50	9.8 %
\$3-\$4.99	105	20.5 %
\$1-\$2.99	112	21.9 %
Less than \$1	33	6.4 %
I am not willing to pay any more per month	188	36.7 %
Total	512	100.0 %

Q8. How important is it that the City addresses each of the following issues related to trash and recycling services?

(N=532)

	Essential	Very important	Somewhat important	Not at all important	Not provided
Q8-1. Increase frequency of recycling services	12.2%	14.5%	22.4%	45.1%	5.8%
Q8-2. Implement composting program	15.8%	23.1%	29.1%	25.8%	6.2%
Q8-3. Reduce amount of waste sent to landfill	35.3%	31.2%	19.2%	9.4%	4.9%
Q8-4. Reduce amount of greenhouse gas emissions produced by waste	28.0%	24.8%	24.8%	16.0%	6.4%
Q8-5. Reduce cost of trash services	8.6%	19.4%	41.2%	23.9%	7.0%
Q8-6. Reduce cost of recycling services	9.0%	21.4%	35.9%	26.7%	7.0%
Q8-7. Decrease number of trucks driving on residential streets each week	0.9%	6.6%	24.4%	60.0%	8.1%
Q8-8. Decrease noise caused by trucks	2.3%	6.0%	19.9%	63.5%	8.3%
Q8-9. Decrease air pollution caused by trucks	7.5%	17.1%	35.9%	32.5%	7.0%

WITHOUT NOT PROVIDED**Q8. How important is it that the City addresses each of the following issues related to trash and recycling services? (without "not provided")**

(N=532)

	Essential	Very important	Somewhat important	Not at all important
Q8-1. Increase frequency of recycling services	13.0%	15.4%	23.8%	47.9%
Q8-2. Implement composting program	16.8%	24.6%	31.1%	27.5%
Q8-3. Reduce amount of waste sent to landfill	37.2%	32.8%	20.2%	9.9%
Q8-4. Reduce amount of greenhouse gas emissions produced by waste	29.9%	26.5%	26.5%	17.1%
Q8-5. Reduce cost of trash services	9.3%	20.8%	44.2%	25.7%
Q8-6. Reduce cost of recycling services	9.7%	23.0%	38.6%	28.7%
Q8-7. Decrease number of trucks driving on residential streets each week	1.0%	7.2%	26.6%	65.2%
Q8-8. Decrease noise caused by trucks	2.5%	6.6%	21.7%	69.3%
Q8-9. Decrease air pollution caused by trucks	8.1%	18.4%	38.6%	34.9%

Q9. Not counting your recycling cart, how many trash carts do you have at your residence?

Q9. How many trash carts do you have at your residence	Number	Percent
One	405	76.1 %
Two	116	21.8 %
Two+	6	1.1 %
Not provided	5	0.9 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q9. Not counting your recycling cart, how many trash carts do you have at your residence? (without "not provided")

Q9. How many trash carts do you have at your residence	Number	Percent
One	405	76.9 %
Two	116	22.0 %
Two+	6	1.1 %
Total	527	100.0 %

Q10. How many times in the past year did you or someone from your household take materials to the recycling areas at the Transfer Station?

Q10. How many times in past year did you take materials to recycling areas at Transfer Station	Number	Percent
Zero	179	33.6 %
Once	79	14.8 %
Two to five times	203	38.2 %
Five+ times	66	12.4 %
Not provided	5	0.9 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q10. How many times in the past year did you or someone from your household take materials to the recycling areas at the Transfer Station? (without "not provided")

Q10. How many times in past year did you take materials to recycling areas at Transfer Station	Number	Percent
Zero	179	34.0 %
Once	79	15.0 %
Two to five times	203	38.5 %
Five+ times	66	12.5 %
Total	527	100.0 %

Q11. If you took materials to the Meridian Transfer Station, on average, approximately how much material did you bring (in pounds) per visit?

Q11. How much material did you bring (in pounds) per visit	Number	Percent
10 or less	49	9.2 %
11-20	26	4.9 %
21-30	13	2.4 %
31-50	40	7.5 %
51-100	29	5.5 %
101-200	25	4.7 %
201-300	13	2.4 %
301-500	17	3.2 %
501+	12	2.3 %
Not provided	308	57.9 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q11. If you took materials to the Meridian Transfer Station, on average, approximately how much material did you bring (in pounds) per visit? (without "not provided")

Q11. How much material did you bring (in pounds) per visit	Number	Percent
10 or less	49	21.9 %
11-20	26	11.6 %
21-30	13	5.8 %
31-50	40	17.9 %
51-100	29	12.9 %
101-200	25	11.2 %
201-300	13	5.8 %
301-500	17	7.6 %
501+	12	5.4 %
Total	224	100.0 %

Q11. If you took materials to the Meridian Transfer Station, what was the material type?

Q11. What was the material type	Number	Percent
Appliances	1	0.5 %
Appliances and furniture and yard equipment BBQ	1	0.5 %
BATTERIES	1	0.5 %
BATTERIES, MEDICAL	1	0.5 %
BED MATTRESS/BOX SPRING	1	0.5 %
BOXES, GLASS	1	0.5 %
BRANCHES	1	0.5 %
BRUSH, LANDSCAPING	1	0.5 %
Batteries, glass and paint	1	0.5 %
Batteries, electronic, paint, chemicals	1	0.5 %
Bottles, cans	1	0.5 %
Boxes	1	0.5 %
Branches and grass	1	0.5 %
Branches and leaves	1	0.5 %
Branches, trees, shrubs, random household junk	1	0.5 %
CARDBOARD BOXES AND TREE LIMBS	1	0.5 %
CARDBOARD TREE AND CLPPINGS	1	0.5 %
CARDBOARD, BOTTLES, PLASTICS	1	0.5 %
CARDBOARD, HOUSEHOLD ITEMS, PACKING MATERIAL	1	0.5 %
CARDBOARD, PAINT, CHEMICALS	1	0.5 %
CARDBOARD, TRASH, TREE TRIMMINGS	1	0.5 %
CONSTRUCTION	2	0.9 %
Cardboard	16	7.5 %
Cardboard and building scraps	1	0.5 %
Concrete and tree limbs	1	0.5 %
Construction materials	3	1.4 %
E-WASTE TV AND CARPET	1	0.5 %
Electronics	4	1.9 %
Electronics and paints	1	0.5 %
Electronics, TV, etc.	1	0.5 %
Fluorescent lights	2	0.9 %
GARDEN DEBRIS TO BIG COMPOST	1	0.5 %
GENERAL WASTE TOO LARGE FOR BIN, SPRING GROWTH TRIMMINGS	1	0.5 %
GLASS AND OIL/BATTERIES AND HOME REMODEL MATERIALS	1	0.5 %
GLASS, METAL APPLIANCES	1	0.5 %
GLASS/ELECTRONIC	1	0.5 %
GREEN WASTE	1	0.5 %
Glass	22	10.3 %
Glass and aluminum	1	0.5 %
Glass and cardboard	4	1.9 %
Glass chemicals and oil	1	0.5 %
Glass, metal and leaves	1	0.5 %
Glass, plastic grocery bags	1	0.5 %
Hazardous waste	7	3.3 %

Q11. If you took materials to the Meridian Transfer Station, what was the material type?

Q11. What was the material type	Number	Percent
Household goods, remodel project waste	1	0.5 %
Household items	3	1.4 %
Household items and grass	1	0.5 %
LAWN MOWER AND FURNITURE	1	0.5 %
LEAVES AND GRASS	1	0.5 %
LEAVES AND LAWN WASTE	1	0.5 %
LIGHT BULBS, OIL	1	0.5 %
LIGHTBULBS/PAINT	1	0.5 %
Lawn clippings, tree trimmings, wood, glass and cement	1	0.5 %
Leaves	3	1.4 %
Lumber	2	0.9 %
MATTRESS/YARD WASTE	1	0.5 %
MISCELLANEOUS	1	0.5 %
Mattress	1	0.5 %
Medical syringes, electronics	1	0.5 %
Metal	4	1.9 %
Metal and large cardboard	1	0.5 %
NEEDLES	1	0.5 %
OIL	1	0.5 %
OIL, ELECTRONICS	1	0.5 %
OLD BBQ AND BRICKS	1	0.5 %
OLD GAS, ELECTRONICS	1	0.5 %
OLD PAINT HAZARDOUS WASTE	1	0.5 %
Oil and paint cans	1	0.5 %
Oils, paints, TV	1	0.5 %
Old furniture	1	0.5 %
Old/broken household items	1	0.5 %
PAINT CANS, BATTERIES	1	0.5 %
PAINT, AEROSOL CANS, POISONS, OLD TECH STUFF	1	0.5 %
PAINT, CHEMICALS AND LIGHTS	1	0.5 %
PAINT, OTHER HAZARDOUS CHEMICALS	1	0.5 %
PAINT/CHEMICALS	2	0.9 %
PAPER/CARDBOARD	1	0.5 %
Paint	7	3.3 %
Paint, batteries	1	0.5 %
Paint, chemicals, hazmat	1	0.5 %
Pallets, sofa	1	0.5 %
Petroleum products	1	0.5 %
Plants, furniture, grass and weeds	1	0.5 %
REBUILD MATERIALS	1	0.5 %
Recyclable wood, trees and large appliances	1	0.5 %
SCRAP WOOD AND TREE LIMBS	1	0.5 %
SYRINGES	1	0.5 %
TRASH	1	0.5 %
TREES	3	1.4 %
TV	2	0.9 %

Q11. If you took materials to the Meridian Transfer Station, what was the material type?

Q11. What was the material type	Number	Percent
TV, COMPUTER, PRINTERS, OLD PAINT	1	0.5 %
TV, LIQUIDS	1	0.5 %
TV, appliances	1	0.5 %
Tree branches	3	1.4 %
Tree limbs and glass bottles	1	0.5 %
Tree limbs, grass and cardboard	1	0.5 %
Tree limbs/wood	1	0.5 %
Tree trimming and leaves	1	0.5 %
Tree trimmings	3	1.4 %
Trees and bushes	1	0.5 %
USED FURNITURE, TOOLS, CLOTHING, TOYS, ETC.	1	0.5 %
USED OIL	1	0.5 %
Used motor oil	1	0.5 %
VARIOUS	1	0.5 %
Vegetation	1	0.5 %
Wood fencing and cut lumber	1	0.5 %
YARD WASTE, CONSTRUCTION WASTE	1	0.5 %
YARD WASTE/HOUSEHOLD	1	0.5 %
Yard and tree debris	1	0.5 %
Yard waste	27	12.6 %
Yard waste, Florescent lights and an appliance	1	0.5 %
Yard waste/tree trimmings	1	0.5 %
Yard waste/wood products	1	0.5 %
Yard/lawn rubbish/household items	1	0.5 %
Total	214	100.0 %

Q12. On average, how full is your trash container(s) on your designated collection day?

Q12. How full is your trash container(s) on your designated collection day	Number	Percent
Less than half full	82	15.4 %
Over half	335	63.0 %
Overflowing	105	19.7 %
Not provided	10	1.9 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q12. On average, how full is your trash container(s) on your designated collection day? (without "not provided")

Q12. How full is your trash container(s) on your designated collection day	Number	Percent
Less than half full	82	15.7 %
Over half	335	64.2 %
Overflowing	105	20.1 %
Total	522	100.0 %

Q13. On average, how full is your recycling container on your designated recycling collection day?

Q13. How full is your recycling container on your designated recycling collection day	Number	Percent
Less than half full	44	8.3 %
Over half	276	51.9 %
Overflowing	180	33.8 %
Not applicable	24	4.5 %
Not provided	8	1.5 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q13. On average, how full is your recycling container on your designated recycling collection day? (without "not applicable/not provided")

Q13. How full is your recycling container on your designated recycling collection day	Number	Percent
Less than half full	44	8.8 %
Over half	276	55.2 %
Overflowing	180	36.0 %
Total	500	100.0 %

Q14. How much emphasis does your household place on recycling?

Q14. How much emphasis does your household place on recycling	Number	Percent
We don't recycle, & are not interested	35	6.6 %
We don't recycle, but plan to begin	9	1.7 %
We recycle some of the time	31	5.8 %
We recycle most of the time	173	32.5 %
We always recycle	278	52.3 %
Not provided	6	1.1 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q14. How much emphasis does your household place on recycling? (without "not provided")

Q14. How much emphasis does your household place on recycling	Number	Percent
We don't recycle, & are not interested	35	6.7 %
We don't recycle, but plan to begin	9	1.7 %
We recycle some of the time	31	5.9 %
We recycle most of the time	173	32.9 %
We always recycle	278	52.9 %
Total	526	100.0 %

Q15. If you recycle, why do you recycle?

<u>Q15. Why do you recycle</u>	<u>Number</u>	<u>Percent</u>
Conserve natural resources	380	77.4 %
To leave a better place for future generations	385	78.4 %
Conserve energy	254	51.7 %
Prevent pollution	343	69.9 %
Conserve landfill space	419	85.3 %
Help economy	210	42.8 %
Community pride/improvement	268	54.6 %
Total	2259	

Q16. Do you or other members of your household currently do any of the following?

<u>Q16. Do you currently do any following</u>	<u>Number</u>	<u>Percent</u>
Compost household items like grass clippings, leaves, or food waste at home	110	22.4 %
Take household hazardous waste (HHW) items like paint, lawn chemicals, & automotive fluids to a HHW collection event	301	61.3 %
Recycle electronic items like computers, televisions, or cell phones	335	68.2 %
Participate in Hefty Energybag Program	87	17.7 %
Total	833	

Q17. Do you or other members of your household currently make an effort to reduce the amount of trash you throw away?

Q17. Do you currently make an effort to reduce amount of trash you throw away	Number	Percent
Yes	413	77.6 %
No	112	21.1 %
Not provided	7	1.3 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q17. Do you or other members of your household currently make an effort to reduce the amount of trash you throw away? (without "not provided")

Q17. Do you currently make an effort to reduce amount of trash you throw away	Number	Percent
Yes	413	78.7 %
No	112	21.3 %
Total	525	100.0 %

Q18. What prevents you from recycling or recycling more than you currently do?

Q18. What prevents you from recycling or recycling more than you currently do	Number	Percent
Nothing. I recycle everything possible	273	51.3 %
I do not think it is necessary to recycle	8	1.5 %
Recycling takes too much time	19	3.6 %
I do not know what I can recycle	113	21.2 %
I do not know where to take materials	57	10.7 %
Recycling takes up too much room	18	3.4 %
I do not know where to find recycling information	37	7.0 %
Inconvenient locations & times	73	13.7 %
It is too much work or not physically able	11	2.1 %
Other	60	11.3 %
Total	669	

Q18-10. Other

Q18-10. Other	Number	Percent
ALLOWABLE RECYCLABLES	1	1.7 %
CART FULL	1	1.7 %
COLLECTION EVERY OTHER WEEK	1	1.7 %
CONFUSING	1	1.7 %
COST OF ORANGE BAGS	1	1.7 %
Cart is too small, no glass pickup, need a pickup more often	1	1.7 %
DO NOT ACCEPT PLASTICS ANYMORE	1	1.7 %
Don't accept all recyclable items	1	1.7 %
Don't know about Hefty Program	1	1.7 %
EVERY OTHER WEEK PICKUP IS NOT ENOUGH.		
TOO MANY RESTRICTIONS	1	1.7 %
GROSSED OUT CLEANING OUT OLD FOOD CONTAINERS	1	1.7 %
Glass	1	1.7 %
Glass not an option, all plastics	1	1.7 %
I NEED A BIGGER BIN	1	1.7 %
I just don't	1	1.7 %
I live alone and don't have a whole lot of recyclables	1	1.7 %
INFREQUENT PICKUP	1	1.7 %
INSUFFICIENT CAPACITY	1	1.7 %
IT IS DIFFICULT TO TAKE GLASS TO A RECEPTICAL	1	1.7 %
ITEMS NOT ON LIST	1	1.7 %
ITEMS PERMITTED ARE TOO LIMITED	1	1.7 %
Insufficient pickup schedule, need a weekly pick up	1	1.7 %
Lack of accepting more things, also the cost of orange bags is high	1	1.7 %
Limit of types of accepted recyclable materials	1	1.7 %
MORE RECYCLING PICKUP, GLASS	1	1.7 %
Make it easy for us to recycle and we will	1	1.7 %
NO CART WHEN HOUSE WAS PURCHASED	1	1.7 %
NO COMPOST AVAILABLE	1	1.7 %
NOT BEING ABLE TO RECYCLE THIN PLASTIC BAGS	1	1.7 %
NOT ENOUGH CARTS	1	1.7 %
Need to pick up glass	3	5.0 %
Not acceptable items	1	1.7 %
Not acceptable items, i.e. compost, glass, #5 plastics	1	1.7 %
Not allowed to recycle all containers now	1	1.7 %
Not available at my apartment complex	1	1.7 %
Not cost effective	1	1.7 %
ONLY ITEMS COLLECTED GLASS AND METAL	1	1.7 %
OVERFLOWING RECYCLING BIN	1	1.7 %
PAYING FOR BAGS	1	1.7 %
Pain in the butt	1	1.7 %
Plastics are too limited and hard to read numbers	1	1.7 %

Q18-10. Other

<u>Q18-10. Other</u>	<u>Number</u>	<u>Percent</u>
Recycle can is full	1	1.7 %
Recycling program is confusing	1	1.7 %
SOME THINGS NOT ACCEPTED	1	1.7 %
Some containers cannot be recycled here	1	1.7 %
Sorting is an issue, make it easier	1	1.7 %
WASHING CARS	1	1.7 %
WHY NOT GLASS, PLASTIC BAGS?	1	1.7 %
WOULD LIKE GLASS PICK UP	1	1.7 %
WOULD LIKE TO RECYCLE COMPOST, LIGHT PLASTIC	1	1.7 %
WOULD LIKE TO SEE GLASS ACCEPTED	1	1.7 %
We PAY to have recycle dumpster, wash/clean recycle items	1	1.7 %
We need a waste to energy program	1	1.7 %
We should be creating energy from garbage	1	1.7 %
Where to recycle glass	1	1.7 %
Why should I buy orange bags? So they can make money on them	1	1.7 %
YOU DON'T TAKE GLASS	1	1.7 %
<u>Yard waste</u>	<u>1</u>	<u>1.7 %</u>
Total	60	100.0 %

Q19. Do you know what materials are recyclable?

Q19. Do you know what materials are recyclable	Number	Percent
Yes	359	67.5 %
No	27	5.1 %
Unsure	139	26.1 %
Not provided	7	1.3 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q19. Do you know what materials are recyclable? (without "not provided")

Q19. Do you know what materials are recyclable	Number	Percent
Yes	359	68.4 %
No	27	5.1 %
Unsure	139	26.5 %
Total	525	100.0 %

Q20. Do you know how to find out which materials are recyclable?

Q20. Do you know how to find out which materials are recyclable	Number	Percent
Yes	350	65.8 %
No	58	10.9 %
Unsure	117	22.0 %
Not provided	7	1.3 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q20. Do you know how to find out which materials are recyclable? (without "not provided")

Q20. Do you know how to find out which materials are recyclable	Number	Percent
Yes	350	66.7 %
No	58	11.0 %
Unsure	117	22.3 %
Total	525	100.0 %

Q21. If the cost of curbside recycling were required to increase to continue as it is today, what is the maximum additional amount you would be willing to pay per month to continue curbside recycling programs?

Q21. Maximum additional amount you would be willing to pay per month to continue curbside recycling programs

	Number	Percent
\$10+	15	2.8 %
\$5-\$9.99	70	13.2 %
\$3-\$4.99	89	16.7 %
\$1-\$2.99	137	25.8 %
Less than \$1	60	11.3 %
I am not willing to pay any more per month	150	28.2 %
Not provided	11	2.1 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q21. If the cost of curbside recycling were required to increase to continue as it is today, what is the maximum additional amount you would be willing to pay per month to continue curbside recycling programs? (without "not provided")

Q21. Maximum additional amount you would be willing to pay per month to continue curbside recycling programs

	Number	Percent
\$10+	15	2.9 %
\$5-\$9.99	70	13.4 %
\$3-\$4.99	89	17.1 %
\$1-\$2.99	137	26.3 %
Less than \$1	60	11.5 %
I am not willing to pay any more per month	150	28.8 %
Total	521	100.0 %

Q22. How willing would you be to PARTICIPATE in a voluntary curbside recycle program, in which only those wishing to participate pay for recycling services, even if that meant the cost of curbside recycling would exceed \$20 per month per user?

Q22. How willing would you be to participate in a voluntary curbside recycle program

	Number	Percent
Very willing	22	4.1 %
Somewhat willing	60	11.3 %
Not sure	127	23.9 %
Not willing	316	59.4 %
Not provided	7	1.3 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q22. How willing would you be to PARTICIPATE in a voluntary curbside recycle program, in which only those wishing to participate pay for recycling services, even if that meant the cost of curbside recycling would exceed \$20 per month per user? (without "not provided")

Q22. How willing would you be to participate in a voluntary curbside recycle program

	Number	Percent
Very willing	22	4.2 %
Somewhat willing	60	11.4 %
Not sure	127	24.2 %
Not willing	316	60.2 %
Total	525	100.0 %

Q22a. If you answered "not willing" to Question 22, please indicate the reason why you answered this way.

Q22a. Reasons why you are not willing to participate in a voluntary curbside recycle program	Number	Percent
\$20+ per month is too expensive, but I would consider participating for a lesser amount	139	44.0 %
I do not support any increase in fees for a pay-to-recycle program	160	50.6 %
I'm not interested in recycling	10	3.2 %
Other	32	10.1 %
Total	341	

Q22a-4. Other

Q22a-4. Other	Number	Percent
ALL SHOULD BE IN THE PROGRAM	1	3.2 %
Cannot afford, living on social security	1	3.2 %
Caregiver for my husband & I have enough to do	1	3.2 %
DOESN'T THE CITY SELL THE MATERIALS FOR REVENUE	1	3.2 %
DON'T TAKE TO DROP SITES AND/OR PUT IN TRASH	1	3.2 %
EVERYONE SHARE THE EXPENSE	1	3.2 %
EVERYONE SHOULD BE REQUIRED TO RECYCLE	1	3.2 %
EVERYONE SHOULD DO THEIR PART	1	3.2 %
I will recycle if it's included in service fee of trash pick up	1	3.2 %
I would rather receive my own at my own expense	1	3.2 %
I would take it somewhere before I would pay 20 a month	1	3.2 %
I feel that everyone has materials to recycle	1	3.2 %
IT IS PUBLIC NEED NO OPTION SHOULD BE GIVEN	1	3.2 %
Making it voluntary requires a few people to shoulder the cost	1	3.2 %
MOVING	1	3.2 %
NO ECONOMIC INFORMATION ON COST AND REVENUE	1	3.2 %
NOT ENOUGH OTHER ITEMS TO RECYCLE	1	3.2 %
NOT IF IT REPLACES STANDARD RECYCLING	1	3.2 %
Not sure recycling actually occurs	1	3.2 %
OTHER CITIES RECYCLE AT NO COST	1	3.2 %
On fixed income	1	3.2 %
PARTICIPATION BY ALL SHOULD BE REQUIRED	1	3.2 %
RECYCLE SHOULD PAY FOR ITSELF	1	3.2 %
Recycling is a responsibility of all community members	1	3.2 %
Recycling is a waste of time and money	1	3.2 %
Recycling should be mandatory	1	3.2 %
SHOULD HAVE MANDATORY RECYCLING	1	3.2 %
TAX THE PEOPLE MOVING HERE AND MAKING IT EXPENSIVE TO LIVE HERE	1	3.2 %
TOO MANY LIMITATIONS	1	3.2 %
TOO OLD	1	3.2 %
We can't afford another utility increase	1	3.2 %
Total	31	100.0 %

Q23. If more drop-off locations were established for residents to take their recyclables to, how willing would you be to travel to drop-off locations to recycle?

Q23. How willing would you be to travel to drop-off locations to recycle	Number	Percent
Very willing	128	24.1 %
Somewhat willing	194	36.5 %
Not sure	113	21.2 %
Not willing	90	16.9 %
Not provided	7	1.3 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q23. If more drop-off locations were established for residents to take their recyclables to, how willing would you be to travel to drop-off locations to recycle? (without "not provided")

Q23. How willing would you be to travel to drop-off locations to recycle	Number	Percent
Very willing	128	24.4 %
Somewhat willing	194	37.0 %
Not sure	113	21.5 %
Not willing	90	17.1 %
Total	525	100.0 %

Q24. Please indicate how active of a role local government should take in each of the following.

(N=532)

	Leadership role	Supportive role	No role	Not provided
Q24-1. Educate residents about importance of waste reduction & recycling	49.6%	38.0%	8.6%	3.8%
Q24-2. Support development of comprehensive waste reduction & recycling programs	55.6%	33.1%	7.7%	3.6%
Q24-3. Inform residents & businesses about existing programs & services	56.8%	33.3%	6.0%	3.9%
Q24-4. Develop progressive programs to expand waste reduction & recycling in your community	55.3%	31.4%	9.4%	3.9%

WITHOUT NOT PROVIDED

Q24. Please indicate how active of a role local government should take in each of the following. (without "not provided")

(N=532)

	Leadership role	Supportive role	No role
Q24-1. Educate residents about importance of waste reduction & recycling	51.6%	39.5%	9.0%
Q24-2. Support development of comprehensive waste reduction & recycling programs	57.7%	34.3%	8.0%
Q24-3. Inform residents & businesses about existing programs & services	59.1%	34.6%	6.3%
Q24-4. Develop progressive programs to expand waste reduction & recycling in your community	57.5%	32.7%	9.8%

Q25. Should Meridian encourage State legislators to consider new codes to limit or ban the use of single-use plastic bags?

Q25. Should Meridian encourage State legislators to consider new codes to limit or ban the use of single-use plastic bags

	Number	Percent
No, do not create more codes related to solid waste management of plastic bags	224	42.1 %
Yes, listening to all stakeholder feedback	282	53.0 %
Not provided	26	4.9 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q25. Should Meridian encourage State legislators to consider new codes to limit or ban the use of single-use plastic bags? (without "not provided")

Q25. Should Meridian encourage State legislators to consider new codes to limit or ban the use of single-use plastic bags

	Number	Percent
No, do not create more codes related to solid waste management of plastic bags	224	44.3 %
Yes, listening to all stakeholder feedback	282	55.7 %
Total	506	100.0 %

Q26. From which THREE of the following sources would you MOST PREFER to receive information about solid waste services in your community?

Q26. Top choice	Number	Percent
Internet source that is easy to find (i.e. City site)	183	34.4 %
Social media (Facebook, Twitter, etc.)	24	4.5 %
Nextdoor (or similar neighborhood social network)	24	4.5 %
Meridian utility bill	205	38.5 %
Meridian Press	2	0.4 %
Idaho Statesman	4	0.8 %
Idaho Press	5	0.9 %
Television	12	2.3 %
Radio	7	1.3 %
Neighborhood group or newsletter	8	1.5 %
Be able to call a specific telephone number	2	0.4 %
City newsletter	24	4.5 %
Other	2	0.4 %
None chosen	30	5.6 %
Total	532	100.0 %

Q26. From which THREE of the following sources would you MOST PREFER to receive information about solid waste services in your community?

Q26. 2nd choice	Number	Percent
Internet source that is easy to find (i.e. City site)	59	11.1 %
Social media (Facebook, Twitter, etc.)	39	7.3 %
Nextdoor (or similar neighborhood social network)	51	9.6 %
Meridian utility bill	131	24.6 %
Meridian Press	16	3.0 %
Idaho Statesman	15	2.8 %
Idaho Press	6	1.1 %
Television	36	6.8 %
Radio	9	1.7 %
Neighborhood group or newsletter	20	3.8 %
Place of worship	1	0.2 %
Child's school	5	0.9 %
Be able to call a specific telephone number	25	4.7 %
City newsletter	66	12.4 %
Other	2	0.4 %
None chosen	51	9.6 %
Total	532	100.0 %

Q26. From which THREE of the following sources would you MOST PREFER to receive information about solid waste services in your community?

Q26. 3rd choice	Number	Percent
Internet source that is easy to find (i.e. City site)	54	10.2 %
Social media (Facebook, Twitter, etc.)	31	5.8 %
Nextdoor (or similar neighborhood social network)	43	8.1 %
Meridian utility bill	51	9.6 %
Meridian Press	21	3.9 %
Idaho Statesman	15	2.8 %
Idaho Press	4	0.8 %
Television	51	9.6 %
Radio	28	5.3 %
Neighborhood group or newsletter	37	7.0 %
Child's school	7	1.3 %
Be able to call a specific telephone number	38	7.1 %
City newsletter	77	14.5 %
Other	4	0.8 %
None chosen	71	13.3 %
Total	532	100.0 %

SUM OF TOP 3 CHOICES

Q26. From which THREE of the following sources would you MOST PREFER to receive information about solid waste services in your community? (top 3)

Q26. Sum of Top 3 Choices	Number	Percent
Internet source that is easy to find (i.e. City site)	296	55.6 %
Social media (Facebook, Twitter, etc.)	94	17.7 %
Nextdoor (or similar neighborhood social network)	118	22.2 %
Meridian utility bill	387	72.7 %
Meridian Press	39	7.3 %
Idaho Statesman	34	6.4 %
Idaho Press	15	2.8 %
Television	99	18.6 %
Radio	44	8.3 %
Neighborhood group or newsletter	65	12.2 %
Place of worship	1	0.2 %
Child's school	12	2.3 %
Be able to call a specific telephone number	65	12.2 %
City newsletter	167	31.4 %
Other	8	1.5 %
None chosen	30	5.6 %
Total	1474	

Q26. Other

<u>Q26. Other</u>	<u>Number</u>	<u>Percent</u>
Do not send me any more information on this, complete waste of tax dollars	1	20.0 %
Email	2	40.0 %
Mail	2	40.0 %
Total	5	100.0 %

Q27. How concerned are you about environmental topics?

<u>Q27. How concerned are you about environmental topics</u>	<u>Number</u>	<u>Percent</u>
Very concerned	191	35.9 %
Somewhat concerned	222	41.7 %
Neutral	81	15.2 %
Not concerned	15	2.8 %
Not at all concerned	8	1.5 %
Not provided	15	2.8 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q27. How concerned are you about environmental topics? (without "not provided")

<u>Q27. How concerned are you about environmental topics</u>	<u>Number</u>	<u>Percent</u>
Very concerned	191	36.9 %
Somewhat concerned	222	42.9 %
Neutral	81	15.7 %
Not concerned	15	2.9 %
Not at all concerned	8	1.5 %
Total	517	100.0 %

Q28. Which of the following do you feel are the MOST SERIOUS environmental topics facing Meridian today?

Q28. What are most serious environmental topics facing Meridian today	Number	Percent
Air pollution	264	49.6 %
Energy wasted in homes & buildings	176	33.1 %
Pollution in waterways	249	46.8 %
Inadequate trash disposal	82	15.4 %
Inadequate recycling services	213	40.0 %
Lack of green space	96	18.0 %
Long term regional water supply	235	44.2 %
Other	53	10.0 %
None	20	3.8 %
Total	1388	

Q28-8. Other

<u>Q28-8. Other</u>	<u>Number</u>	<u>Percent</u>
CHEMICALS AND ANTIBIOTICS IN OUR WATER	1	1.9 %
CLEAN DRINKING WATER SUPPLY	1	1.9 %
CLIMATE CHANGE	1	1.9 %
COMPOST DISPOSAL	1	1.9 %
Californians	1	1.9 %
Californians, Liberals	1	1.9 %
Chemical trains are poisoning us	1	1.9 %
Converting trash to energy	1	1.9 %
GAS EMISSIONS FROM PEOPLE IDLING CARS	1	1.9 %
GLOBAL WARMING	1	1.9 %
Growth	2	3.8 %
Growth-uncontrolled	1	1.9 %
Increased traffic causing air pollution	1	1.9 %
JUNK CARS IN RESIDENTS LOTS	1	1.9 %
LAND USE PLANNING	1	1.9 %
LITTERED TRASH IS INCREASING	1	1.9 %
Lack of good clean transportation	1	1.9 %
Lack of support of home composting. Use of biodegradable resources	1	1.9 %
Litter	1	1.9 %
MINERALS IN WATER	1	1.9 %
NOT INFORMED TO ANSWER	1	1.9 %
Need more freeways to keep traffic moving	1	1.9 %
OVER GROWTH	1	1.9 %
OVER POPULATION	2	3.8 %
Overhead power lines	1	1.9 %
PLANTING TREES PROVIDE AREAS FOR WILDLIFE	1	1.9 %
Pet waste	1	1.9 %
STORMWATER MANAGEMENT AND URBAN FOREST	1	1.9 %
Sewage plant smell	1	1.9 %
Size of city government	1	1.9 %
Source of energy, composting	1	1.9 %
TOO MANY PEOPLE MOVING HERE TO SUPPORT	1	1.9 %
TRAFFIC CONGESTION	1	1.9 %
TRAFFIC IDLING CARS	1	1.9 %
TRAFFIC NEEDS BETTER ROADS	1	1.9 %
TRAFFIC/UNDER DEVELOPED ROADS	1	1.9 %
Too fast growth for Meridian, not keeping up with it	1	1.9 %
Too many developments impact the habitat of local wildlife and green spaces	1	1.9 %
Too many people moving in	2	3.8 %
Too much growth	2	3.8 %
Too much idling traffic, not enough lanes to move enormous amount of traffic	1	1.9 %

Q28-8. Other

<u>Q28-8. Other</u>	<u>Number</u>	<u>Percent</u>
Too much wasted (trash)	1	1.9 %
Traffic	2	3.8 %
Traffic control	1	1.9 %
Traffic fumes	1	1.9 %
Traffic-too many newbies	1	1.9 %
Use of plastics (bags, bottles, and clamshells, etc)	1	1.9 %
We need a waste to energy plant	1	1.9 %
Total	53	100.0 %

Q29. Are you currently practicing any of the following sustainable behaviors?

<u>Q29. Are you currently practicing any following sustainable behaviors</u>	<u>Number</u>	<u>Percent</u>
Recycling	494	92.9 %
Food waste composting	82	15.4 %
Yard waste composting	132	24.8 %
Changing lightbulbs to energy efficient bulbs	454	85.3 %
Carpooling with others	71	13.3 %
Utilize alternate transportation	36	6.8 %
Own a hybrid vehicle	37	7.0 %
Own an electric vehicle	12	2.3 %
Planting shade trees in my yard	324	60.9 %
Making energy efficiency upgrades to my home	276	51.9 %
Xeriscaping	25	4.7 %
Total	1943	

Q30. Which of the following are MOST LIKELY to motivate you to practice sustainable behaviors?

Q30. What following are most likely to motivate you to practice sustainable behaviors	Number	Percent
Financial savings on utility bill	389	73.1 %
Impact of long-term global climate	256	48.1 %
Improved air quality	311	58.5 %
Reduced greenhouse gas emissions	198	37.2 %
People I know are participating in these behaviors	65	12.2 %
Impact on future generations of my loved ones	313	58.8 %
Other	17	3.2 %
<u>I'm not motivated</u>	<u>17</u>	<u>3.2 %</u>
Total	1566	

Q30-7. Other

Q30-7. Other	Number	Percent
ASSISTANCE TO COST TO UPGRADE HOME	1	5.9 %
CLEANER ENVIRONMENT	1	5.9 %
CONVENIENCE	1	5.9 %
Ease of it	1	5.9 %
Ease of participating	1	5.9 %
Encouragement by the city, county and HOA	1	5.9 %
FINANCIAL BENEFIT	1	5.9 %
GOD COMMAND US TO	1	5.9 %
I am motivated on my own	1	5.9 %
KEEPING COSTS DOWN	1	5.9 %
LAWS	1	5.9 %
LED'S are awesome, smart thermostats rock	1	5.9 %
SLOW DOWN GROWTH	1	5.9 %
Save money	1	5.9 %
Slow to growth	1	5.9 %
Sustainability as a whole	1	5.9 %
<u>VOLUNTARY NATURE NOT MANDATED</u>	<u>1</u>	<u>5.9 %</u>
Total	17	100.0 %

Q31. Should Meridian practice sustainable efforts and energy conservation methods daily in its operations?

Q31. Should Meridian practice sustainable efforts & energy conservation methods daily in its operations	Number	Percent
No, maintain same day-to-day actions at same financial costs & environmental impacts	46	8.6 %
No, reduce provided service levels to reduce costs, regardless of environmental impacts	12	2.3 %
Yes, but keep any increased costs as minimal as possible	317	59.6 %
Yes & expand investment in infrastructure that reduces environmental impacts	131	24.6 %
Not provided	26	4.9 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q31. Should Meridian practice sustainable efforts and energy conservation methods daily in its operations? (without "not provided")

Q31. Should Meridian practice sustainable efforts & energy conservation methods daily in its operations	Number	Percent
No, maintain same day-to-day actions at same financial costs & environmental impacts	46	9.1 %
No, reduce provided service levels to reduce costs, regardless of environmental impacts	12	2.4 %
Yes, but keep any increased costs as minimal as possible	317	62.6 %
Yes & expand investment in infrastructure that reduces environmental impacts	131	25.9 %
Total	506	100.0 %

Q32. Which priorities are most important to you as Meridian evaluates and implements various sustainable initiatives?

Q32. What priorities are most important to you as Meridian evaluates & implements various sustainable initiatives

	Number	Percent
Project utilizes clean & renewable energy (or reduces dependence on fossil fuels)	249	46.8 %
Affordability	414	77.8 %
Addressing environmental impacts	265	49.8 %
Reliability of services	282	53.0 %
Community benefits	220	41.4 %
Local jobs & economy	224	42.1 %
Public health	252	47.4 %
Security & resiliency of services	135	25.4 %
Other	16	3.0 %
Total	2057	

Q32-9. Other

Q32-9. Other	Number	Percent
Be a good citizen and be environmentally prudent	1	6.3 %
Clean up our water, ban chemicals and growth hormones	1	6.3 %
CLEARER GUIDELINES	1	6.3 %
DECREASE COMMUNITY GROWTH	1	6.3 %
Get to net zero in operations regarding energy usage	1	6.3 %
IMPACT ON FIXED INCOME HOUSEHOLDS	1	6.3 %
Improve transportation services	1	6.3 %
Learning how to design around existing natural resources	1	6.3 %
Meridian should keep their noses out of its residents business	1	6.3 %
Public transportation system to reduce automobile traffic	1	6.3 %
RECYCLE GLASS PROGRAM	1	6.3 %
ROADS, CELL PHONE USERS, 5G, GO NO GMO	1	6.3 %
SCOOTER ARE CRAZY	1	6.3 %
Supporting a healthy earth for our children, grandchildren	1	6.3 %
Slow the growth	1	6.3 %
TRAFFIC, GROWTH, PUBLIC SAFETY	1	6.3 %
Total	16	100.0 %

Q33. Including yourself, how many people in your household, are...

	<u>Mean</u>	<u>Sum</u>
number	2.84	1492
Under age 5	0.19	100
Ages 5-9	0.26	138
Ages 10-17	0.36	188
Ages 18-24	0.16	86
Ages 25-34	0.34	176
Ages 35-49	0.55	290
Ages 50-64	0.54	283
Ages 65+	0.44	231

Q34. Do you own or rent your current residence?

<u>Q34. Do you own or rent your current residence</u>	<u>Number</u>	<u>Percent</u>
Own a house, duplex, condo, or mobile home	501	94.2 %
Rent a house, duplex, condo, or mobile home	18	3.4 %
Rent an apartment	2	0.4 %
Own apartment	1	0.2 %
<u>Not provided</u>	<u>10</u>	<u>1.9 %</u>
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q34. Do you own or rent your current residence? (without "not provided")

<u>Q34. Do you own or rent your current residence</u>	<u>Number</u>	<u>Percent</u>
Own a house, duplex, condo, or mobile home	501	96.0 %
Rent a house, duplex, condo, or mobile home	18	3.4 %
Rent an apartment	2	0.4 %
Own apartment	1	0.2 %
Total	522	100.0 %

Q35. Would you say your total annual household income is:

<u>Q35. Your total annual household income</u>	<u>Number</u>	<u>Percent</u>
Under \$20K	12	2.3 %
\$20K to \$49,999	81	15.2 %
\$50K to \$74,999	113	21.2 %
\$75K+	261	49.1 %
Not provided	65	12.2 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q35. Would you say your total annual household income is: (without "not provided")

<u>Q35. Your total annual household income</u>	<u>Number</u>	<u>Percent</u>
Under \$20K	12	2.6 %
\$20K to \$49,999	81	17.3 %
\$50K to \$74,999	113	24.2 %
\$75K+	261	55.9 %
Total	467	100.0 %

Q36. Your gender:

<u>Q36. Your gender</u>	<u>Number</u>	<u>Percent</u>
Male	261	49.1 %
Female	268	50.4 %
Not provided	3	0.6 %
Total	532	100.0 %

WITHOUT NOT PROVIDED

Q36. Your gender: (without "not provided")

<u>Q36. Your gender</u>	<u>Number</u>	<u>Percent</u>
Male	261	49.3 %
Female	268	50.7 %
Total	529	100.0 %

Section 5

Survey Instrument

August 30, 2019

Trash Collection and Recycling: Your Thoughts Matter

Dear Meridian Resident,

We want your voice to be heard! The City of Meridian is conducting a survey regarding our trash and recycling program. We would appreciate your input on the current and future state of these services, as well as our overall commitment to the environment. Your participation will help inform City leaders about our citizen's priorities when it comes to these issues.

You have been randomly selected to participate in this important, voluntary survey that should take less than 20 minutes of your time. We ask that you complete it at your earliest convenience. You can complete the written survey and return it in the mail using the postage paid envelope, or participate online at www.meridiansurvey.org.

Please note, an independent third party who ensures both statistical quality and anonymity is administering this survey. Your responses will be completely confidential and combined with the responses of other Meridian residents. Thank you for your time to share your thoughts with your City leaders about these important issues. We greatly appreciate your help!

Sincerely,

A handwritten signature in blue ink, appearing to read "Tammy", is centered on the page. The signature is fluid and cursive.

Mayor Tammy



2019 City of Meridian Environment and Solid Waste Survey

Please take a few minutes to complete this survey. Your input is an important part of the City's on-going effort to identify and respond to resident concerns. You can access it online at www.meridiansurvey.org. If you have questions, please contact the City at (208) 898-5500.

1. How satisfied are you with your current trash services?

- (1) Very Satisfied
- (2) Satisfied
- (3) Neutral
- (4) Dissatisfied
- (5) Very Dissatisfied

2. What do you like about your current trash service? [Check all that apply.]

- (1) Number of collections
- (2) Collection day
- (3) Bulky item pick up
- (4) Recyclable collection
- (5) Cost
- (6) Meridian Billing customer service
- (7) Trash company customer service
- (8) Leaf collection schedule
- (9) Other: _____

3. What do you dislike about your trash service? [Check all that apply.]

- (1) Number of collections too few
- (2) Collection day
- (3) Meridian Billing customer service
- (4) Trash company customer service
- (5) Bulky item pick up
- (6) Accepted Recyclable items
- (7) Cost too high
- (8) Leaf collection schedule too short
- (9) Other: _____

4. How satisfied are you with your current recycle services?

- (1) Very Satisfied
- (2) Satisfied
- (3) Neutral
- (4) Dissatisfied
- (5) Very Dissatisfied

5. What do you like about your current recycling service? [Check all that apply.]

- (1) Number of collections
- (2) Collection day
- (3) Bulky item pick up
- (4) Recyclable collection
- (5) Cost
- (6) Meridian Billing customer service
- (7) Trash company customer service
- (8) Leaf collection schedule
- (9) Other: _____

6. What do you dislike about your current recycling service? [Check all that apply.]

- (1) Number of collections too few
- (2) Collection day
- (3) Meridian Billing customer service
- (4) Trash company customer service
- (5) Bulky item pick up
- (6) Accepted Recyclable items
- (7) Cost too high
- (8) Leaf collection schedule too short
- (9) Other: _____

7. If the City were able to increase the frequency and materials collected in curbside recycling, what is the maximum additional amount you would be willing to pay per month?

- (1) \$10.00 or more
- (2) \$5.00-\$9.99
- (3) \$3.00-\$4.99
- (4) \$1.00-\$2.99
- (5) Less than \$1.00
- (6) I am not willing to pay any more per month

8. How important is it that the City address each of the following issues related to trash and recycling services?

		Essential	Very Important	Somewhat Important	Not at all Important
1.	Increase the frequency of recycling services	4	3	2	1
2.	Implement composting program	4	3	2	1
3.	Reduce the amount of waste sent to the landfill	4	3	2	1
4.	Reduce the amount of greenhouse gas emissions produced by waste	4	3	2	1
5.	Reduce the cost of trash services	4	3	2	1
6.	Reduce the cost of recycling services	4	3	2	1
7.	Decrease the number of trucks driving on residential streets each week	4	3	2	1
8.	Decrease the noise caused by trucks	4	3	2	1
9.	Decrease air pollution caused by trucks	4	3	2	1

9. Not counting your recycling cart, how many trash carts do you have at your residence?

- ___(1) One ___(2) Two ___(3) More than two

10. How many times in the past year did you or someone from your household take materials to the recycling areas at the Transfer Station?

- ___(1) Zero ___(3) Two to five times
 ___(2) Once ___(4) More than five times

11. If you took materials to the Meridian Transfer Station, on average, approximately how much material did you bring (in pounds) per visit and what was the material type?

Transfer Station Material Amount (in lbs): _____

Transfer Station Material Type: _____

12. On average, how full is your trash container(s) on your designated collection day?

- ___(1) Less than half full ___(2) Over half ___(3) Overflowing

13. On average, how full is your recycling container on your designated recycling collection day?

- ___(1) Less than half full ___(3) Overflowing
 ___(2) Over half ___(4) Not applicable

14. How much emphasis does your household place on recycling?

- ___(1) We don't recycle, and are not interested ___(4) We recycle most of the time
 ___(2) We don't recycle, but plan to begin ___(5) We always recycle
 ___(3) We recycle some of the time

15. If you recycle, why do you recycle? [Check all that apply.]

- ___(1) Conserve natural resources ___(5) Conserve landfill space
 ___(2) To leave a better place for future generations ___(6) Help the economy
 ___(3) Conserve energy ___(7) Community pride/Improvement
 ___(4) Prevent pollution

16. Do you or other members of your household currently do any of the following? [Check all that apply.]

- ___(1) Compost household items like grass clippings, leaves, or food waste at home
 ___(2) Take household hazardous waste (HHW) items like paint, lawn chemicals, and automotive fluids to a HHW collection event
 ___(3) Recycle electronic items like computers, televisions, or cell phones
 ___(4) Participate in the Hefty® Energybag™ Program

17. **Do you or other members of your household currently make an effort to reduce the amount of trash you throw away?**
 ___(1) Yes ___(2) No
18. **What prevents you from recycling or recycling more than you currently do? [Check all that apply.]**
 ___(01) Nothing - I recycle everything possible ___(06) Recycling takes up too much room
 ___(02) I do not think it is necessary to recycle ___(07) I do not know where to find recycling information
 ___(03) Recycling takes too much time ___(08) Inconvenient locations and times
 ___(04) I do not know what I can recycle ___(09) It is too much work or not physically able
 ___(05) I do not know where to take materials ___(10) Other: _____
19. **Do you know what materials are recyclable?**
 ___(1) Yes ___(2) No ___(3) Unsure
20. **Do you know how to find out which materials are recyclable?**
 ___(1) Yes ___(2) No ___(3) Unsure
21. **If the cost of curbside recycling were required to increase to continue as it is today, what is the maximum additional amount you would be willing to pay per month to continue curbside recycling programs?**
 ___(1) \$10.00 or more ___(4) \$1.00-\$2.99
 ___(2) \$5.00-\$9.99 ___(5) Less than \$1.00
 ___(3) \$3.00-\$4.99 ___(6) I am not willing to pay any more per month
22. **How willing would you be to PARTICIPATE in a voluntary curbside recycle program, in which only those wishing to participate pay for recycling services, even if that meant the cost of curbside recycling would exceed \$20 per month per user?**
 ___(1) Very willing ___(3) Not sure
 ___(2) Somewhat willing ___(4) Not willing [answer Q22a]
- 22a. **If you answered “Not Willing” to Q22, please indicate the reason why you answered this way. [Check all that apply]**
 ___(1) \$20 or more per month is too expensive, but I would consider participating for a lesser amount
 ___(2) I do not support any increase in fees for a pay-to-recycle program
 ___(3) I'm not interested in recycling
 ___(4) Other: _____
23. **If more drop-off locations were established for residents to take their recyclables to, how willing would you be to travel to drop-off locations to recycle?**
 ___(1) Very willing ___(3) Not sure
 ___(2) Somewhat willing ___(4) Not willing
24. **Please indicate how active of a role local government should take in each of the following.**
- | | | Leadership Role | Supportive Role | No Role |
|----|--|-----------------|-----------------|---------|
| 1. | Educate residents about the importance of waste reduction and recycling | 3 | 2 | 1 |
| 2. | Support the development of comprehensive waste reduction and recycling programs | 3 | 2 | 1 |
| 3. | Inform residents and businesses about existing programs and services | 3 | 2 | 1 |
| 4. | Develop progressive programs to expand waste reduction and recycling in your community | 3 | 2 | 1 |
25. **Should Meridian encourage State legislators to consider new codes to limit or ban the use of single-use plastic bags?**
 ___(1) No, do not create more codes related to solid waste management of plastic bags
 ___(2) Yes, listening to all stakeholder feedback

26. From which THREE of the following sources would you MOST PREFER to receive information about solid waste services in your community? [Write-in your answers using the numbers from the list below.]

- | | |
|--|--|
| (01) Internet source that is easy to find (i.e. City site) | (09) Radio |
| (02) Social media (Facebook, Twitter, etc.) | (10) Neighborhood group or newsletter |
| (03) Nextdoor (or similar neighborhood social network) | (11) Place of worship |
| (04) Meridian Utility bill | (12) Child's school |
| (05) <i>Meridian Press</i> | (13) Be able to call a specific telephone number |
| (06) <i>Idaho Statesman</i> | (14) City newsletter |
| (07) <i>Idaho Press</i> | (15) Other: _____ |
| (08) Television | |

1st: _____ 2nd: _____ 3rd: _____

27. How concerned are you about environmental topics?

- | | | |
|---------------------------|----------------------|-----------------------------|
| ___(1) Very concerned | ___(3) Neutral | ___(5) Not at all concerned |
| ___(2) Somewhat concerned | ___(4) Not concerned | |

28. Which of the following do you feel are the MOST SERIOUS environmental topics facing Meridian today? [Check all that apply.]

- | | |
|---|--|
| ___(1) Air pollution | ___(6) Lack of green space |
| ___(2) Energy wasted in homes and buildings | ___(7) Long term regional water supply |
| ___(3) Pollution in waterways | ___(8) Other: _____ |
| ___(4) Inadequate trash disposal | ___(9) None |
| ___(5) Inadequate recycling services | |

29. Are you currently practicing any of the following sustainable behaviors? [Check all that apply.]

- | | |
|---|--|
| ___(01) Recycling | ___(07) Own a hybrid vehicle |
| ___(02) Food waste composting | ___(08) Own an electric vehicle |
| ___(03) Yard waste composting | ___(09) Planting shade trees in my yard |
| ___(04) Changing lightbulbs to energy efficient bulbs | ___(10) Making energy efficiency upgrades to my home |
| ___(05) Carpooling with others | ___(11) Xeriscaping |
| ___(06) Utilize alternate transportation | |

30. Which of the following are MOST LIKELY to motivate you to practice sustainable behaviors? [Check all that apply.]

- | | |
|---|--|
| ___(1) Financial savings on utility bill | ___(6) Impact on future generations of my loved ones |
| ___(2) Impact of long-term global climate | ___(7) Other: _____ |
| ___(3) Improved air quality | ___(8) I'm not motivated |
| ___(4) Reduced greenhouse gas emissions | |
| ___(5) People I know are participating in these behaviors | |

31. Should Meridian practice sustainable efforts and energy conservation methods daily in its operations?

- ___(1) No, maintain the same day-to-day actions at the same financial costs & environmental impacts
- ___(2) No, reduce provided service levels to reduce costs, regardless of environmental impacts
- ___(3) Yes, but keep any increased costs as minimal as possible
- ___(4) Yes and expand investment in infrastructure that reduces environmental impacts

32. Which priorities are most important to you as Meridian evaluates and implements various sustainable initiatives? [Check all that apply.]

- (01) Project utilizes clean and renewable energy (or reduces dependence on fossil fuels)
- (02) Affordability
- (03) Addressing environmental impacts
- (04) Reliability of services
- (05) Community benefits
- (06) Local jobs and economy
- (07) Public Health
- (08) Security & resiliency of services
- (09) Other: _____

33. Including yourself, how many people in your household, are...

- Under Age 5: _____ Ages 18-24: _____ Ages 50-64: _____
Ages 5-9: _____ Ages 25-34: _____ Ages 65+: _____
Ages 10-17: _____ Ages 35-50: _____

34. Do you own or rent your current residence?

- (1) Own a house, duplex, condo, or mobile home
- (2) Rent a house, duplex, condo, or mobile home
- (3) Rent an apartment
- (4) Own apartment

35. Would you say your total annual household income is:

- (1) Under \$20,000
- (2) \$20,000 to \$49,999
- (3) \$50,000 to \$74,999
- (4) \$75,000 or more

36. Gender: (1) Male (2) Female

If you would be willing to participate in a focus group sponsored by the City of Meridian to discuss some of the issues addressed in this survey, please provide your contact information below. Your contact information will be recorded separately from your responses to the survey.

Your Name: _____ E-Mail: _____ Phone: _____

This concludes the survey – Thank you for your time!
Please return your survey in the postage-paid envelope provided addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, Kansas 66061

Your responses will remain completely confidential. The information shown to the right will ONLY be used to help ensure the survey results are statistically representative of residents in the area. If your address is not correct, please provide the correct information. Thank you.